SE 0030-0003-0009 Drop detector sensor 1 or 2 – Connector/cable issue

Call agent:

- If, after rebooting, the issue persists, then your Support representative is needed to repair the printer on site.

Service engineer:

1. Check that the Drop Detector PCA to Carriage Sensor PCA cable (NI_52 or NI_53) and connectors are properly connected, unbroken, and undamaged. **See Cable identification on page 1336**.

2. Replace cable or connector as needed.

3. Replace the Drop Detector PCA.

4. Replace the Carriage Sensor PCA.