



LABOR LAW POSTER SERVICE
5859 W. Saginaw Hwy. #343
Lansing, MI 48917

Damage claim – Alaskan and Proud Market
USPS Priority Shipping Tracking: 9405511206204897673577

11/17/2023

RE: Package damaged during transit

This letter is written to report damage to a shipment we sent on November 1, 2023, using Priority services. On 11/16/23, we received a phone call from our customer, Alaskan and Proud Market, that the order that was delivered arrived damaged. This customer ordered (3) complete sets of laminated Labor Law Posters which our company sent out. The customer stated that the mailing tube was badly mangled and that the contents were unusable. Our representative instructed them to hold on to the items in the original packaging for inspection. The customer was shipped out new posters and the tracking for that shipment is 9405511206204858687391. We are requesting that our costs, (\$100), to replace the items are reimbursed plus any postage paid to ship and reship the product. If there are any questions or concerns regarding this matter, please contact me directly.

Sincerely,



Michael Bishop
Operations Manager
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