



ATTN : UPS EMAIL ATTN NAME
PHONE : UPS EMAIL ATTN

SHIPMENT FROM: LABOR LAW POSTER SERVICE
6323 W SAGINAW HWY STE E
LANSING MI 48917-4725

SHIPMENT TO: CITY OF BEDFORD
1102 16TH ST
BEDFORD IN 474213722

Shipper Number.....	5A282E	Pickup Date.....	09/13/23
Number of Parcels.....	1	Weight.....	9 LBS
Tracking Identification Number...	1Z5A282E0395902101	Merchandise.....	Box Empty/No Invoice

The contents contained in the package described above were damaged. We regret any inconvenience this may have caused you or your consignee.

The parcel was found empty and the carton has been discarded.

When damage occurs, UPS inspects the package and evaluates the packaging according to our packaging guidelines which include the International Safe Transit Association (ISTA) 3A Test Procedures for small parcel delivery shipments, published by the ISTA. Your packaging did not meet these guidelines. UPS is not liable or responsible for loss or damage to any package from improper packaging.

The evaluation revealed the following deficiencies in the packaging that was for this shipment.

- The package closure consisting of caps was not sufficient and failed, allowing merchandise to fall out.
 - Recommendation: The cap on your tube should be secured by a secondary means such as several strips of poly tape or nylon filament tape placed over the cap and down the sides of the tube. Staples placed at a minimum of four points can also be used to hold the cap in place.

To help avoid this problem in the future, we would be pleased to offer additional suggestions for improved packaging.

Please visit us at http://www.ups.com/packaging?loc=en_US for additional information.