



EXHIBIT I

Statement of Work – Labor Law Poster Service

ANNUAL SUPPORT AGREEMENT

I. DEFINITIONS

- A. Products shall mean the licensed software and product(s) listed on Table One (1) attached hereto.
- B. Electronic access shall mean a remote dial-in (or remote access) facility using the necessary GSI-recommended software and hardware at Customer's location. Customer shall be completely responsible for the remote dial-in facility and for telephone charges, if any, relating to the remote dial-in access. All electronic accesses are to be approved by Customer prior to installation and use. An alternative Internet access will suffice providing it has sufficient security per Customer's security policy.
- C. Licensed product(s) shall mean Manufacturer's License Product(s) (MLP), also known as Network Operating System (NOS) software.
- D. The GSI Principal Period of Service (P.P.S.) is defined as 8:00 AM to 5:00 PM Eastern Standard Time (EST), Monday through Friday, excluding GSI and Government Holidays.
- E. A 48 Hour notice of an appointment cancellation is required, or a 2-hour charge will be assessed.

II. THE SOFTWARE SERVICES

GSI will provide during the term of this Agreement program support services (software only) specified in the following sections of this article.

- A. GSI will provide Customer with technical assistance and problem determination that may arise during Customer's operation of MLP(s), within two (2) regular business hours of receiving the telephone service request during the P.P.S. Customer shall notify GSI in writing of any program errors or malfunctions, describing the failure of the Manufacturer's Licensed Product to perform in accordance with Manufacturer's current published specifications. In the event the problem is caused by an error or malfunction of the MLP, and such error or malfunction has not been caused by abuse of, misuse of, or unauthorized modification to the MLP, GSI shall work diligently to contact Manufacturer to correct the error or malfunction. Any change, modification or enhancement to the MLP(s) by Customer without GSI's knowledge or prior acknowledgment is unauthorized, considered as a default by the Customer, and GSI reserves the right to void this Agreement.
- B. GSI will provide technical assistance for error correction and to counsel and advise Customer on the use and maintenance of the Manufacturer's Licensed Product(s).

- C. GSI's obligations under this Agreement will be carried out only during GSI's P.P.S. Service Hours. Services provided by GSI outside these hours shall be billed to Customer at one and one-half (1.5) times GSI's currently hourly rates.
- D. Program Maintenance outside the scope of the Agreement, including services outside scheduled times will be furnished subject to GSI's staff availability and GSI's then current rates (Exhibit II.)
- E. The Software Services portion of this Agreement shall not include: (a) any Hardware service, upgrades or enhancements; (b) any Software that is not specifically stated coverage in Table One (1); or (c) any corrections intended for hardware not of the type installed at the Customer's site at the time of this Agreement. The Customer understands that if they have technologically inferior and/or non-Manufacturer certified hardware, that they will normally have considerably more problems with their software operation.

III. TRAINING

GSI will provide and the Customer will pay for, as requested, on a separate charge basis, all necessary instruction and training to enable Customer to operate the MLP(s), including training on the Customer's site. Customer shall reimburse GSI in accordance with the conditions set forth on Exhibit II - GSI Current Rate Sheet for any training performed by GSI. Training is not software support and will be invoiced separately.

IV. LAN EXTRA CARE HOURS

Customer understands and agrees that LAN Extra Care is an additional service and charge and agrees to pay for that service. Additional LAN Extra Care may be purchased in blocks of sixteen (16) hours at the rates as set forth on Exhibit II.

Customer may use the hours at their discretion (third party applications installations, upgrades, removals, etc.) during GSI's P.P.S. Customer may carry over from quarter to quarter any paid for and unused hours. In the event the Customer contracts the next year for another Annual Network Services Support Agreement at the prevailing rate, any remaining paid for and unused consulting hours may carry over to the new contract. In the event the Customer does not renew or enter into a new Annual Network Services Support Agreement the next year, the remaining paid for and unused LAN Extra Care hours from this contract will be forfeited by Customer.

V. ACCESS

Customer shall provide GSI full and free on-site or electronic access, without charge, to the licensed program and related computing equipment so as to enable GSI to provide any software maintenance services as may be contracted for. Customer shall make available to GSI all facilities and services reasonably requested and required by GSI for the performance of its obligations under this Agreement.



ANNUAL NETWORK SUPPORT SERVICES AGREEMENT

Table One (1) - PRODUCTS

CUSTOMER: Labor Law Poster Service

QTY	SERVER DESCRIPTION	NOS INFORMATION	COVERAGE PERIOD	TOTAL AMOUNT
Multi Server Environment 7 Servers same OS				
1	Server Name: APPS1 Serial No.: N/A	Linux	January 1, 2023 – December 31, 2024	\$2,585.00
1	Server Name: HOST3 Serial No.: N/A	Linux	January 1, 2023 – December 31, 2024	\$1,085.00
1	Server Name: FS1 Serial No.: N/A	Linux	January 1, 2023 – December 31, 2024	\$1,085.00
1	Server Name: PGSQL1 Serial No.: N/A	Linux	January 1, 2023 – December 31, 2024	\$1,085.00
1	Server Name: VICI1 Serial No.: 2M293301MW	Linux	January 1, 2023 – December 31, 2024	\$1,085.00
1	Server Name: VICI2 Serial No.: N/A2M293301MS	Linux	January 1, 2023 – December 31, 2024	\$1,085.00
1	Server Name: VICIB Serial No.: 2M2933017G	Linux	January 1, 2023 – December 31, 2024	\$1,085.00
Sub-Total for Debian Servers				\$9,095.00
Multi Server Environment 1 Server OS				
1	Server Name: SVR2003 Serial No.: N/A	Windows	January 1, 2023 – December 31, 2024	\$2,585.00
Sub-Total for Windows Servers				\$2,585.00
Total Due				\$11,680.00

Dated: Feb 2, 2023

Customer Initials: MMB

GSI Initials: MMB