

Justo Alexander Hernandez

Lansing, MI

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#readytowork

Work Experience

Sales/Customer Service

Trendy Jewelry - Lansing, MI

April 2016 to Present

I have worked in a call center setting selling fitness equipment and provided customer service support. I enjoy helping the general public make purchasing decisions and work through their problems to achieve a satisfactory experience and result for the client.

Sales Agent

Evolve Tele-Services, Inc - East Lansing, MI

October 2013 to April 2016

Screen Printer Assistant/Production Worker

Monroe Screen printing - Lansing, MI

May 2006 to October 2013

Cook/Prep/Asst. Manager

El Burrito Concessions - Grand Ledge, MI

June 1997 to March 2006

Education

U of m Flint

U of M flint - Flint, MI

November 2008 to March 2012

Diploma

Grand Ledge High School - Grand Ledge, MI

Skills

- Cooking (10+ years)
- Walk behind forklift (Less than 1 year)
- Inbound Sales (3 years)
- Production work (6 years)
- Customer Service (3 years)
- Call Center (3 years)

- CSR (3 years)
- Customer Care (3 years)
- Computer Operator (3 years)
- General Laborer Construction (1 year)
- General Manager (4 years)
- Professional Driver (Less than 1 year)
- Delivery Driver Experience
- Telemarketing
- Screen Printing
- Mechanical Knowledge
- Manual Transmission Driving (7 years)
- Lawn Care
- Mowing

Certifications and Licenses

Driver's License

November 1995 to Present

Assessments

Customer Focus & Orientation — Proficient

August 2019

Responding to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/share_to_profile/8deeee7b31954748814ec5fa9ce90e2deed53dc074545cb7

Reliability — Highly Proficient

December 2019

Tendency to be dependable and come to work.

Full results: https://share.indeedassessments.com/share_to_profile/bd2ffd612d2e16a9291f232ebd3a518feed53dc074545cb7

Basic Maintenance and Repair — Proficient

December 2019

Performing basic repairs and maintenance for apartment complexes, office buildings, and other facilities.

Full results: https://share.indeedassessments.com/share_to_profile/e6f5b55e7b9aa82d3f02d64fb2a54249eed53dc074545cb7

Conscientiousness — Completed

December 2019

Tendency to be well-organized, rule-abiding, and hard-working.

Full results: https://share.indeedassessments.com/share_to_profile/1558c2d4dec044be81d92012f334f8c8eed53dc074545cb7

Delivery Driver — Highly Proficient

August 2019

Interpreting instructions, reading maps, and solving problems.

Full results: https://share.indeedassessments.com/share_to_profile/016a86f2efdbf07014aa17ee45549ad1eed53dc074545cb7

Mechanical Skills: Aptitude — Highly Proficient

October 2019

Understanding and applying mechanical concepts and processes.

Full results: https://share.indeedassessments.com/share_to_profile/d154f5578bbc4d9d5188a365f338891feed53dc074545cb7

Attention to Detail: Inventory — Expert

September 2019

Applying systematic processes for managing and storing products and merchandise.

Full results: https://share.indeedassessments.com/share_to_profile/eb71559d2235db4ce563bb9c2b7601dbeed53dc074545cb7

Food Safety — Familiar

August 2019

Proper food handling, storage, and equipment use for preventing the spread of foodborne illness.

Full results: https://share.indeedassessments.com/share_to_profile/3f1f3a83270fcfe714c7666885878986eed53dc074545cb7

Mechanical Skills: Aptitude — Proficient

August 2019

Measures a candidate's ability to understand and apply mechanical concepts and processes.

Full results: https://share.indeedassessments.com/share_to_profile/e26a2643718aa5a868f84251e9118a89eed53dc074545cb7

Attention to Detail: Inventory — Highly Proficient

May 2019

Measures a candidate's ability to apply systematic processes for managing and storing products and merchandise.

Full results: https://share.indeedassessments.com/share_to_profile/0395fcfd35df12e0221fba395981b855eed53dc074545cb7

Customer Focus & Orientation — Proficient

March 2020

Measures a candidate's ability to respond to customer situations with sensitivity.

Full results: https://share.indeedassessments.com/share_to_profile/cf57a840266dc3d9d5f9f862e3ba2b5aeed53dc074545cb7

Mechanical Knowledge — Proficient

March 2020

Understanding and applying mechanical concepts and processes.

Full results: <https://share.indeedassessments.com/attempts/0a69a35c944a42fb01f171d602b7f61ceed53dc074545cb7>

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