



#2516145 (Phone Order) No key code - Shipped

Labor Law Poster Service
Customer ID: 933479495 (/admin/customers/view/933479495)



Welcome, Michael

Ordered By: ANNEMARIE

Billing Information ☒ (/admin/customer-orders/update-billing-address/4392805/2516145)

Contact Person
Company ANNEMARIE GRECCO
Address SECAUCUS BOARD OF EDUCATION
685 5TH ST
SECAUCUS, NJ 07094-3004

Phone SECAUCUS, NJ 07094-3004
Email 201-974-2000 - ext.
Campaign AGRECCO@SBOE.ORG

Order Entered By Jennifer Kidwell
Commission Recipient ☒
Entered On Aug 14, 2023, 10:37 AM

Shipping Information
Shipped To ☒

ANNEMARIE GRECCO
SECAUCUS BOARD OF EDUCATION
685 5TH ST
SECAUCUS, NJ 07094-3004
USPS
Oct 3, 2023, 1:38 PM

Shipping Labels

Oct 3, 2023, 11:18 AM
USPS
Track: 9405511206203666496553
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9405511206203666496553)

Oct 3, 2023, 11:18 AM
USPS
Canceled
Track:
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=)

shipped →

Change Shipping (/admin/customer-orders/change-shipping/2516145)
Create New Label (/admin/customer-orders/create-shipping-label/2516145)

Products	Description	Price	Quantity	Subtotal
2024 3 Year Plan-NJ (/admin/products/view/6189)		\$278.50	6	\$1,671.00
Discount (/admin/products/view/322)		-\$10.00	6	-\$60.00
	Tax Percentage ☒ (/admin/customer-orders/change-tax/2516145)	0.00%	Tax Amount	\$0.00
			Shipping	\$0.00
			Order Total	\$1,611.00

less than reds
less than reds call?
Collections

Edit Products Add Products

Payment Details

Transactions Payment Status

Check By Mail	Active ☒ (/admin/customer-orders/change-payment-status/1952292)	Ref #	Account #	Date	Amount Paid
				Oct 26, 2023, 11:38 AM Amber Blais	\$1,611.00 ☒
Purchase Order	Active ☒ (/admin/customer-orders/change-payment-status/1945207)	24-0751		Oct 3, 2023, 11:18 AM Celeste Bishop	\$0.00 ☒

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2516145)

Request Refund (/admin/customer-orders/process-refund/2516145)

Notes

Note

SPOKE WITH ANNEMARIE, COURTESY LEFT AND CONFIRMED DELIVERY

CLOSED, ONLY OPEN FROM 7:45AM-3:45PM

Your item was delivered at the front door or porch at 1:14 pm on October 6, 2023 in SECAUCUS, NJ 07094.

Shipping Label Scanned.

SIGNED PO AND RETURNED WITH INVOICE

Order type changed to Phone

Order Status Updated to Ready To Print

Quote has been sent by email to AGRECCO@SBOE.ORG.

Order type changed to Quote

Order Status Updated to Quote

By	On
Carlos Mendoza	Oct 19, 2023, 10:51 AM ☒
Carlos Mendoza	Oct 17, 2023, 4:01 PM ☒
Carlos Mendoza	Oct 16, 2023, 9:42 AM ☒
Cameron Stenzel	Oct 3, 2023, 1:38 PM ☒
Celeste Bishop	Oct 3, 2023, 11:18 AM ☒
Celeste Bishop	Oct 3, 2023, 11:17 AM ☒
Celeste Bishop	Oct 3, 2023, 11:17 AM ☒
Jennifer Kidwell	Aug 14, 2023, 10:38 AM ☒
Jennifer Kidwell	Aug 14, 2023, 10:38 AM ☒
Jennifer Kidwell	Aug 14, 2023, 10:38 AM ☒

Old order
collection attempt. Customer not happy!

Billing Information ☒ (/admin/customer-orders/update-billing-address/4387793/2511133)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Entered On

MANAGER
DELTA LIFE INS CO
PO BOX 1141
THOMASVILLE, GA 31798-1141
229-226-9390 - ext.
2022-10P
Celeste Bishop
Feb 15, 2023, 1:11 PM

Shipping Information
Shipped To ☒

MANAGER
DELTA LIFE INS CO
PO BOX 1141
THOMASVILLE, GA 31798-1141
USPS
Feb 15, 2023, 2:53 PM

Shipping Method
Shipped On

Shipping Labels

Feb 15, 2023, 1:32 PM
Track: 9400111206203901241143
USPS (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206203901241143)

Cancel
View (/admin/shipping-tab)
Reprint (/admin/shipping-i

Change Shipping (/admin/customer-orders/change-shipping/2511133)
Create New Label (/admin/customer-orders/create-shipping-label/2511133)

Products

Description

2023 Complete Set(s) of Fed and State Posters-GA (/admin/products/view/5935)

Tax Percentage ☒ (/admin/customer-orders/change-tax/2511133)

Edit Products Add Products

Payment Details

Transactions Payment Status

Stop Payment Active ☒ (/admin/customer-orders/change-payment-status/1929827)

Check By Mail Stopped Payment ☒ (/admin/customer-orders/change-payment-status/1929079)

Process Payment (/admin/customer-orders/process-payment/2511133)

Request Refund (/admin/customer-orders/process-refund/2511133)

Notes

Note

LEFT MESSAGE WITH ASSISTANT AT 2292269390

NUMBER DOES NOT DIAL

Payment: 1929079 status changed to Stopped Payment

Shipping Label Scanned.

Ref #	Account #	Date	Amount Paid
		Feb 24, 2023, 1:26 PM	-\$109.50 ☒
		Amber Blais	
		Feb 15, 2023, 1:11 PM	\$109.50 ☒
		Celeste Bishop	

Balance Owed

\$109.50

Add Note

Change Type (/admin/customer-orders/change-type/2511133)	Change Status (/admin/customer-orders/edit-status/2511133)	Cancel Order (/admin/customer-orders/cancel-order/2511133)
Reship (/admin/customer-orders/reship/2511133)	Print Invoice (/admin/customer-orders/invoice/2511133.pdf)	Send Invoice (/admin/customer-order-deliveries/send/2511133)

Back (/)

Order History (/admin/customer-order-history?customer_id=1009529974)

Called on over
a year later?



ID 72664345

COMPANY NAME GARY C JOHNSON PSC

CONTACT FAYE THOMPSON

TITLE

ADDRESS

110 CAROLINE AVE

ADDRESS 2

CITY

PIKEVILLE

STATE

KY

PHONE

606-437-4002

ZIP CODE

41501-1102

EXT

FAX

EMAIL

MODIFIED BY

mikeb

Notes

Note	By	On
[No Auto] was checked by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM
[Do Not Call] was checked by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM
[Do Not Mail] was checked by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM
Company #72664345 was merged into #299178 by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM
business open, duplicates	Carlos Mendoza	Oct 7, 2024, 4:51 PM
[No Auto] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM
[Business Closed] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM
[Do Not Call] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM
[Do Not Mail] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM
Customer Removed from Auto Send	Amber Blais	Jan 15, 2010, 12:34 PM

Add Note

This company has been added to the Do Not Mail List on 10/10/2024 by Michael Bishop
This company has been added to the Do Not Call List on 10/10/2024 by Michael Bishop

[Back \(/admin/customers/view/72664345\)](#)

[Edit \(/admin/customers/edit/72664345\)](#)

[View Order History \(/admin/customer-order-history?customer_id=72664345\)](#)

[View Do Not Contact Settings \(/admin/customers/update-removes/72664345?back=%2Fadmin%2Fcustomers%2Fview%2F72664345\)](#)

[Create Order](#)

Put back on DMC per Customer

This company was merged. * was merged. Why not?



(1) Note successfully created.

ID 1012436839

COMPANY NAME

CONTACT

TITLE

ADDRESS

ADDRESS 2

CITY

STATE

PHONE

ZIP CODE

EXT

FAX

EMAIL

LAST ORDERED BY

MODIFIED BY

COMMERCIAL APPLIANCE PARTS

AUTUMN OLDAKER

8416 LAUREL FAIR CIRCLE STE 114

TAMPA

FL

407-850-1012

33610

4078501067

Autumn.oldaker@comapp.com

mikeb

Autumn
Bad merge

Notes

Note

By

On

Company was merged incorrectly into another file with a different address. Updated to the correct address.

Michael Bishop

Dec 31, 2024,
9:58 AM



Company [COMMERCIAL APPLIANCE PARTS, AUTUMN OLDAKER, , 8416 LAUREL FAIR CIRCLE STE 114, TAMPA, FL] edited by Michael Bishop

Michael Bishop

Dec 31, 2024,
9:57 AM



Order #2602557 was created for the Company by Michael Bishop on Dec 11, 2024, 9:38 AM

Michael Bishop

Dec 11, 2024,
9:38 AM



Order #2596540 was created for the Company by Celeste Bishop on Oct 31, 2024, 11:58 AM

Celeste Bishop

Oct 31, 2024,
11:58 AM



Merged company id 786837570, 802679043, 9445225, 50470835(duplicates) into the above company id.

Rebecca
Shoemaker

Mar 7, 2024,
2:49 PM



Company [COMMERCIAL APPLIANCE PARTS, AUTUMN OLDAKER, MANAGER, 8416 LAUREL FAIR CIRCLE STE 114, TAMPA , FL] edited by Carlos Mendoza on Jan 11, 2024, 2:15 PM

Carlos
Mendoza

Jan 11, 2024,
2:15 PM



Add Note

[Back \(/admin/customers/view/1012436839\)](/admin/customers/view/1012436839)

[Edit \(/admin/customers/edit/1012436839\)](/admin/customers/edit/1012436839)

[View Order History \(/admin/customer-order-history?customer_id=1012436839\)](/admin/customer-order-history?customer_id=1012436839)

[View Do Not Contact Settings \(/admin/customers/update-removes/1012436839?back=%2Fadmin%2Fcustomers%2Fview%2F1012436839\)](/admin/customers/update-removes/1012436839?back=%2Fadmin%2Fcustomers%2Fview%2F1012436839)

[Create Order](#)



ID 361956662

COMPANY NAME	TEMPLE UNIVERSITY HOSPITAL INC
CONTACT	DAWN STEVENSON
TITLE	
ADDRESS	3401 N BORAD ST
ADDRESS 2	ROOM B107
CITY	PHILADELPHIA
STATE	PA
PHONE	215-707-7452
ZIP CODE	19140
EXT	
FAX	
EMAIL	DAWN.STEVENSON@TUHS.TEMPLE.EDU
LAST ORDERED BY	DAWN STEVENSON
MODIFIED BY	carlme

Cherry-picked
USually C's
Thank

Notes

Note	By	On
Order #2573622 was created for the Company by Carlos Mendoza on Aug 21, 2024, 1:33 PM	Carlos Mendoza	Aug 21, 2024, 1:33 PM
Merged company id numbers 32649180, 17775061, 963888917, 831541185, 10959141, 10016851 4, 1004711892, 1014367350, 1001246411, 36533581, 1012031956, 1012031934, 1012031892, 10 12031878, 1009115718, 1009115691, 1009115645, 1000175800, 10959414, 1007633676, 100763 3671, 96388917(duplicates) into the above company id.	Rebecca Shoemaker	Apr 8, 2024, 12:57 PM
Order #2570280 was created for the Company by Michael Fawkes on Mar 27, 2024, 2:54 PM	Michael Fawkes	Mar 27, 2024, 2:54 PM
Order #2569860 was created for the Company by Michael Fawkes on Mar 18, 2024, 11:38 AM	Michael Fawkes	Mar 18, 2024, 11:38 AM

?

Add Note

Back (/admin/customer-orders/view/2587440?redirect_url=%2Fadmin%2Fcustomer-order-history)

Edit (/admin/customers/edit/361956662)View Order History (/admin/customer-order-history?customer_id=361956662)

View Do Not Contact Settings (/admin/customers/update-removes/361956662?back=%2Fadmin%2Fcustomers%2Fview%2F361956662)

Create Order



Ordered By: JAVIER ☒

Quote Valid Until: 10-26-2024

Billing Information ☒ ([/admin/customer-orders/update-billing-address/4441880/2574113](#))

Contact Person
Company JAVIER ROJAS
BEARD MARINE AC REFRIG & WATER
WATER
Address 230 SW 27TH ST
FORT LAUDERDALE, FL 33315-2605
Phone 954-463-2288 - ext.
Email HR@BEARDMARINE.COM
Campaign 2024-09T2 Existing By Order Amount
Order Entered By Marquita Jones
Entered On ☒ Aug 27, 2024, 10:19 AM

Shipping Information

Shipped To ☒
JAVIER ROJAS
BEARD MARINE AC REFRIG & WATER
230 SW 27TH ST
FORT LAUDERDALE, FL 33315-2605
Shipping Method
USPS

Products	Description	Price	Quantity	Subtotal
	2025 3 Year Plan-FL (/admin/products/view/7148)	\$278.50	3	\$835.50
	Discount (/admin/products/view/322)	-\$10.00	6	-\$60.00
	Tax Percentage ☒ (/admin/customer-orders/change-tax/2574113)	6.00%	Tax Amount	\$46.53
			Shipping	\$0.00
			Order Total	\$822.03
			Balance Owed	\$822.03

Quote Past 60 Days

[Edit Products](#) [Add Products](#)

Payment Details
No payments

[Process Payment](#) ([/admin/customer-orders/process-payment/2574113](#))

[Request Refund](#) ([/admin/customer-orders/process-refund/2574113](#))

Notes	By	On
Quote has been sent by email to HR@BEARDMARINE.COM.	Marquita Jones	Jan 6, 2025, 1:54 PM ☒
reached out to company today going to give javier a call on moday morning to see if he wants to activate the quote	Marquita Jones	Oct 25, 2024, 12:51 PM ☒
Quote has been sent by email to HR@BEARDMARINE.COM.	Marquita Jones	Aug 27, 2024, 10:20 AM ☒

[Add Note](#)

Change Status (/admin/customer-orders/edit-status/2574113)	Cancel Order (/admin/customer-orders/cancel-order/2574113)
Send Quote (/admin/customer-order-deliveries/send/2574113)	Change Type (/admin/customer-orders/change-type/2574113)
Reship (/admin/customer-orders/reship/2574113)	Print Quote (/admin/customer-orders/invoice/2574113.pdf)
Order History (/admin/customer-order-history?customer_id=1012497985)	

[Back \(\)](#)



Ordered By: BARBARA K. STREKER

Quote Valid Until: 10-29-2024

Billing Information (admin/customer-orders/update-billing-address/4442471/2574704)

Contact Person
Company
Address

Phone
Email
Campaign
Order Entered By
Entered On

Products

Description

2025 Complete Set(s) of Fed and State Posters-NJ (admin/products/view/7367)

2025 Complete Set(s) of Fed and State-NJ (add'l) (admin/products/view/7002)

Lawsuit Prevention Set(s) (add'l) (admin/products/view/238)

Tax Percentage (admin/customer-orders/change-tax/2574704)

Edit Products

Add Products

Payment Details

No payments

Process Payment (admin/customer-orders/process-payment/2574704)

Request Refund (admin/customer-orders/process-refund/2574704)

Balance Owed \$472.00

Notes

Note

By

On

Quote has been sent by fax to +19087579173. Fax takes some minutes to be delivered.

Jan 6, 2025, 9:54 AM

x

SPOKE TO BARBARA, SHE STATED SHE NEVER RECIEVED THE QUOTES. RESENT & FU
12/12/24

Lisa Eckert

Dec 5, 2024, 11:36 AM

x

Quote has been sent by email to BSTREKER@WARRENNJ.ORG.

Lisa Eckert

Dec 5, 2024, 11:35 AM

x

Quote has been sent by email to BSTREKER@WARRENNJ.ORG.

Melissa
Peterson

Nov 18, 2024,
11:46 AM

x

Quote has been sent by email to BSTREKER@WARRENNJ.ORG.

Lisa Eckert

Aug 30, 2024, 9:38 AM

x

Add Note

Quote is months old - No immediate follow-up

Change Status (admin/customer-orders/edit-status/2574704)

Cancel Order (admin/customer-orders/cancel-order/2574704)

Send Quote (admin/customer-order-deliveries/send/2574704)

Change Type (admin/customer-orders/change-type/2574704)

Reship (admin/customer-orders/reship/2574704)

Print Quote (admin/customer-orders/invoice/2574704.pdf)

Back (/)

Order History (admin/customer-order-history?customer_id=584298)



#2574424 (Phone Order) A13627332300 - Ready To Scan

Labor Law Poster Service Welcome, Michael
Customer ID: 85148 (/admin/customer-views/85148)

Ordered By: KYLE ROCKBRIDGE

Billing Information (/admin/customer-orders/update-billing-address/4442191/2574424)

Contact Person
Company KYLE ROCKBRIDGE
Address KIRTLAND FOOD DISTRIBUTION
4080 HWY 64
KIRTLAND, NM 87417
Phone 928-871-6760 - ext.
Email KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV
Campaign 2024-09T2 Existing By Order Amount
Order Entered By Taryn Jones
Commission Recipient Marquita Jones
Entered On Jan 16, 2025, 11:24 AM

Shipping Information

Shipped To
KYLE ROCKBRIDGE
KIRTLAND FOOD DISTRIBUTION
4080 HWY 64
KIRTLAND, NM 87417
UPS Ground

Shipping Method
Shipped On Jan 16, 2025, 11:46 AM

Shipping Labels

Jan 16, 2025, 11:46 AM
UPS Ground
Track: 1Z5A282E0397394372
(https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0397394372)

Cancel
View (/admin/reprint (/admin

Jan 16, 2025, 11:24 AM
UPS Ground
Track: (https://www.ups.com/track?loc=en_US&tracknum=)

Cancel
View (/admin/reprint (/admin

Jan 16, 2025, 11:24 AM
UPS Ground
Track: (https://www.ups.com/track?loc=en_US&tracknum=)

Cancel
View (/admin/reprint (/admin

Create New Label (/admin/customer-orders/create-shipping-label/2574424)

Products	Description
	2025 Complete Set(s) of Fed and State-AZ (add'l) (/admin/products/view/7123)
	2025 Complete Set(s) of Fed and State-NM (add'l) (/admin/products/view/7214)
	Discount (/admin/products/view/322)
	Tax Percentage (/admin/customer-orders/change-tax/2574424)

Price	Quantity	Subtotal
\$102.50	4	\$410.00
\$102.50	4	\$410.00
-\$10.00	8	-\$80.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$740.00

Payment Details
No payments

Balance Owed \$740.00

Process Payment (/admin/customer-orders/process-payment/2574424)

Request Refund (/admin/customer-orders/process-refund/2574424)

Notes

Note	By	On
Shipping label was created.	Michael Bishop	Jan 16, 2025, 11:45 AM
Invoice has been sent by email to KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV.	Marquita Jones	Jan 16, 2025, 11:27 AM
Order Status Updated to Ready To Scan	Rebecca Shoemaker	Jan 16, 2025, 11:26 AM
Order Status Updated to On Hold	Rebecca Shoemaker	Jan 16, 2025, 11:25 AM
Shipping Error: Invalid Authentication Information.	System	Jan 16, 2025, 11:24 AM
Order type changed to Phone	Rebecca Shoemaker	Jan 16, 2025, 11:24 AM
Order created from Quote	System	Jan 16, 2025, 11:24 AM
Order Status Updated to Ready To Print	Rebecca Shoemaker	Jan 16, 2025, 11:24 AM
Quote has been sent by email to KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV.	Marquita Jones	Jan 16, 2025, 11:20 AM
Quote has been sent by email to ROCKBRIDGEKYLE@GMAIL.COM.	Taryn Jones	Oct 25, 2024, 4:04 PM
Quote has been sent by email to KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV.	Taryn Jones	Aug 28, 2024, 2:29 PM

Add Note

Quotes almost 4 mo. old

Order #2579071 (Phone Order) A13627376654 - Ready To Print Customer ID: 1007155971 (/admin/customers/view/1007155971)

Ordered By: MARIETTA BARING

Billing Information (/admin/customer-orders/update-billing-address/4446838/2579071)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Commission Recipient
Entered On

MARIETTA BARING
MAUI LANI VETERINARY HOSPITAL
40 PAA ST
KAHULUI, HI 96732-3605
808-868-2552 - ext.
2024-09T2 Existing By Order Amount
Taryn Jones
Taryn Jones
Jan 20, 2025, 4:11 PM

Shipping Information

Shipped To
Shipping Method
Shipped On

MARIETTA BARING
MAUI LANI VETERINARY HOSPITAL
40 PAA ST
KAHULUI, HI 96732-3605
USPS
Jan 20, 2025, 4:11 PM

Shipping Labels

Jan 20, 2025, 4:11 PM
Track: 00040206206534982244
USPS (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206206534982244)

Change Shipping (/admin/customer-orders/change-shipping/2579071)
Create New Label (/admin/customer-orders/create-shipping-label/2579071)

Products

Description

2025 3 Year Plan-HL (/admin/products/view/7228)

Discount (/admin/products/view/322)

Tax Percentage (/admin/customer-orders/change-tax/2579071)

Price	Quantity	Subtotal
\$278.50	1	\$278.50
-\$10.00	2	-\$20.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$258.50

Edit Products Add Products

Payment Details

Transactions Payment Status

Credit Card
Active (/admin/customer-orders/change-payment-status/2001392)

Ref #	Account #	Date	Amount Paid
13K48429US467981N		Jan 20, 2025, 4:11 PM Lisa Eckert	\$258.50

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2579071)

Request Refund (/admin/customer-orders/process-refund/2579071)

Notes

Note

Receipt has been sent by email to MAUILANIVET@HOTMAIL.COM.

Receipt has been sent by email to MAUILANIVET@HOTMAIL.COM.

Order created from Quote with status Ready to Print

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

Order Status Updated to Ready To Print

Quote has been sent by email to MAUILANIVET@HOTMAIL.COM.

By	On
Lisa Eckert	Jan 20, 2025, 4:12 PM
Lisa Eckert	Jan 20, 2025, 4:11 PM
System	Jan 20, 2025, 4:11 PM
System	Jan 20, 2025, 4:11 PM
Carlos Mendoza	Jan 20, 2025, 4:10 PM
Taryn Jones	Sep 11, 2024, 4:07 PM

Add Note

No follow up for months?

Change Status (/admin/customer-orders/edit-status/2579071)	Cancel Order (/admin/customer-orders/cancel-order/2579071)
Send Receipt (/admin/customer-order-deliveries/send/2579071)	Change Type (/admin/customer-orders/change-type/2579071)
Reship (/admin/customer-orders/reship/2579071)	Print Receipt (/admin/customer-orders/invoice/2579071.pdf)
Order History (/admin/customer-order-history?customer_id=1007155971)	

Back (/)

Order #2573384 (Phone Order) A13626769442 - Shipped

Customer ID: 55535421 (/admin/customers/view/55535421)

Ordered By: DAWN SAYERS

Billing Information (/admin/customer-orders/update-billing-address/4441151/2573384)

Contact Person
Company
Address

Phone
Email
Campaign
Order Entered By
Commission Recipient
Entered On

Shipping Information

Shipped To
DAWN SAYERS
WATERFORD TOWNSHIP
2131 AUBURN AVE
ATCO, NJ 08004-1900
USPS

Shipping Method
Shipped On

Shipping Labels

Nov 7, 2024, 11:14 AM
USPS
Track: 00040206205635399510
origTrackNum=00040206205635399510

Change Shipping (/admin/customer-orders/change-shipping/2573384)
Create New Label (/admin/customer-orders/create-shipping-label/2573384)

Products	Description	Price	Quantity	Subtotal
2025 3 Year Plan-NJ (/admin/products/view/7136)		\$278.50	2	\$557.00
	Tax Percentage	0.00%	Tax Amount	\$0.00
			Shipping	\$0.00
			Order Total	\$557.00

Edit Products

Add Products

Payment Details

No payments

Balance Owed \$557.00

Process Payment (/admin/customer-orders/process-payment/2573384)

Request Refund (/admin/customer-orders/process-refund/2573384)

Notes

Note

LEFT VM

By On
Carlos Mendoza Jan 9, 2025, 12:13 PM

Order type changed to Phone

why was there a quote when it was a shipped order?

Order created from Quote

NO TRACKING ON THIS ORDER

Carlos Mendoza Jan 9, 2025, 11:52 AM

Shipping Label Scanned.

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

Invoice has been sent by email to FINANCE@WATERFORDTWP.ORG.

Invoice has been sent by email to FINANCE@WATERFORDTWP.ORG.

Order Status Updated to Pending Back Order

Given to Kristi to reach out to customer.

The customer replied to the "Do-Not-Reply" email and we happen to get it. I forwarded to Rebecca to have Kristi call them to confirm and maybe ask for a PO #.

Quote has been sent by email to FINANCE@WATERFORDTWP.ORG.

Kristi Murphy Aug 15, 2024, 11:21 AM
Michael Bishop Aug 28, 2024, 2:57 PM
Rebecca Shoemaker Aug 28, 2024, 3:14 PM
Rebecca Shoemaker Aug 28, 2024, 3:13 PM
Kristi Murphy Aug 28, 2024, 3:19 PM
System Nov 7, 2024, 11:14 AM
Limika Carter Nov 11, 2024, 12:03 PM
Carlos Mendoza Jan 9, 2025, 12:08 PM
System Jan 9, 2025, 12:08 PM
Rebecca Shoemaker Jan 9, 2025, 12:08 PM



Ordered By: DEENNA ADAMSON

Billing Information ☒ (/admin/customer-orders/update-billing-address/449083/2581316)

Contact Person
DEENNA ADAMSON
Company
WINFIELD TOWNSHIP
Address
130 ARBOR AVE
WEST CHICAGO, IL 60185-2202
Phone
630-231-3591 - ext.
Email
DEENNAA@WINFIELDTOWNSHIP.COM
Campaign
No Order Form/Reorder 2025
Order Entered By
Hannah Warner
Entered On
Sep 18, 2024, 12:47 PM
Products

Shipping Information
Shipped To ☒
DEENNA ADAMSON
WINFIELD TOWNSHIP
130 ARBOR AVE
WEST CHICAGO, IL 60185-2202
Shipping Method
USPS

No
Keycode?

Description

2025 Complete Set(s) of Fed and State Posters-IL (/admin/products/view/7312)

2025 Complete Set(s) of Fed and State-IL (add'l) (/admin/products/view/7096)

Tax Percentage ☒ (/admin/customer-orders/change-tax/2581316)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
\$102.50	1	\$102.50
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$0.00

Payment Details
No payments

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2581316)

Request Refund (/admin/customer-orders/process-refund/2581316)

Notes

Note

Reason For Cancellation: Order form received (Keycode: A13628206958)

Order Canceled.

Quote has been sent by email to DEENNAA@WINFIELDTOWNSHIP.COM.

By	On	
Michael Bishop	Oct 25, 2024, 11:54 AM	☒
Michael Bishop	Oct 25, 2024, 11:54 AM	☒
Hannah Warner	Sep 18, 2024, 12:48 PM	☒

No follow-up?

Add Note

Change Status (/admin/customer-orders/edit-status/2581316)

Cancel Order (/admin/customer-orders/cancel-order/2581316)

Send Receipt (/admin/customer-order-deliveries/send/2581316)

Change Type (/admin/customer-orders/change-type/2581316)

Reship (/admin/customer-orders/reship/2581316)

Print Receipt (/admin/customer-orders/invoice/2581316.pdf)

Back (/)

Order History (/admin/customer-order-history?customer_id=507308)

Order #2573337 (Quote Order) A13626762368 - Canceled

Customer ID: 135084874 (/admin/customers/view/135084874)

Ordered By: gary

Quote Valid Until: 10-13-2024

Order was successfully canceled.

Billing Information (/admin/customer-orders/update-billing-address/4441104/2573337)

Contact Person

Company

Address

Phone

Email

Campaign

Order Entered By

Entered On

Products

Description

2025 3 Year Plan-MD (/admin/products/view/7300)

2025 3 Year Plan-VA (/admin/products/view/7135)

Discount (/admin/products/view/322)

Tax Percentage (/admin/customer-orders/change-tax/2573337)

Payment Details

No payments

Process Payment (/admin/customer-orders/process-payment/2573337)

Request Refund (/admin/customer-orders/process-refund/2573337)

Balance Owed \$0.00

Notes

Note

By

On

Reason For Cancellation: this was given to Outbound, but there was no follow-up. The quote exceeded 60 days.

Michael Bishop Feb 6, 2025, 8:28 AM

Order Canceled.

Michael Bishop Feb 6, 2025, 8:28 AM

Order type changed to Quote

Michael Bishop Aug 14, 2024, 1:34 PM

Commission User Updated: Taryn Jones

Michael Bishop Aug 14, 2024, 1:33 PM

Order type changed to Phone

Michael Bishop Aug 14, 2024, 1:33 PM

Quote has been sent by email to ggunter@baltimoretruckcenter.com.

Jennifer Kidwell Aug 14, 2024, 1:11 PM

Order Status Updated to Quote

Jennifer Kidwell Aug 14, 2024, 1:11 PM

Order type changed to Quote

Jennifer Kidwell Aug 14, 2024, 1:11 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2573337)

Send Receipt (/admin/customer-order-deliveries/send/2573337)

Reship (/admin/customer-orders/reship/2573337)

Cancel Order (/admin/customer-orders/cancel-order/2573337)

Change Type (/admin/customer-orders/change-type/2573337)

Print Receipt (/admin/customer-orders/invoice/2573337.pdf)



ID 32941879

COMPANY NAME	MCCARTHY AUTO MALL
CONTACT	MIKELLE BARNHART
TITLE	PRINCIPAL
ADDRESS	675 N RAWHIDE DR
ADDRESS 2	
CITY	OLATHE
STATE	KS
PHONE	8165106761
ZIP CODE	66061
EXT	
FAX	
EMAIL	mbarnhart@mccarthyautogroup.com
LAST ORDERED BY	MIKELLE BARNHART
MODIFIED BY	rebes

Why are these notes for future contact?

Notes

Note	By	On
Company [MCCARTHY AUTO MALL, MIKELLE BARNHART, PRINCIPAL, 675 N RAWHIDE DR, OLATHE, KS] edited by Rebecca Shoemaker	Rebecca Shoemaker	Dec 17, 2024, 3:16 PM
913-324-7200 ADDITIONAL PHONE NUMBER FOR COMPANY.	Rebecca Shoemaker	Dec 17, 2024, 3:15 PM
Order #2603495 was created for the Company by Michael Fawkes on Dec 17, 2024, 2:37 P M	Michael Fawkes	Dec 17, 2024, 2:37 PM

Michael placed an Order @ 2:37pm. Why are they tracking Inbound Sales?

Add Note

- Back (/admin/customer-orders/view/2603495)
- Edit (/admin/customers/edit/32941879)
- View Order History (/admin/customer-order-history?customer_id=32941879)
- View Do Not Contact Settings (/admin/customers/update-removes/32941879?back=%2Fadmin%2Fcustomers%2Fview%2F32941879)
- Create Order

Company

ID 18536545

COMPANY NAME

STATEN ISLAND RAPID TR

CONTACT

JOANN AMORE

TITLE

MANAGER

ADDRESS

845 BAY ST

ADDRESS 2

CITY

STATEN ISLAND

STATE

NY

PHONE

347-694-6430

ZIP CODE

10304

EXT

FAX

EMAIL

JOANN.AMORE@NYCT.COM

LAST ORDERED BY

JOANN AMORE

MODIFIED BY

jennk

(Company Notes)

Note

3476946448 FOR MARISSA RAND

By	On
Carlos Mendoza	Oct 29, 2024, 2:04 PM
Jennifer Kidwell	Oct 29, 2024, 1:09 PM
Carlos Mendoza	Oct 18, 2024, 1:28 PM
Carlos Mendoza	Oct 18, 2024, 1:28 PM

Order #2596291 was created for the Company by Jennifer Kidwell on Oct 29, 2024, 1:09 PM

Company [STATEN ISLAND RAPID TR, JOANN AMORE, MANAGER, 845 BAY ST, STATEN ISLAND, N Y] edited by Carlos Mendoza

old 347-694-3054

Add Note

[Back \(/admin/customer-orders/view/2596291?redirect_url=%2F\)](#) [Edit \(/admin/customers/edit/18536545\)](#)

[View Order History \(/admin/customer-order-history?customer_id=18536545\)](#)

[View Do Not Contact Settings \(/admin/customers/update-removes/18536545?back=%2Fadmin%2Fcustomers%2Fview%2F18536545\)](#)

[Create Order](#)

* Jen found this her
after she put her
order in.
these
why are being added?
notes

Timeclock

Run on: 11:56 am, 12/18/2024

Office: LLPS --> Group: Outbound --> Users: All

Date Range: 12/15/2024 - 12/18/2024

Name	In/Out	Time	Date	Originating IP	Notes
Amy Fisher	in	9:01 am	12/16/2024	fd4f:bbd:5415:1:212d:ee5e:26bb:13ad	
Amy Fisher	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:212d:ee5e:26bb:13ad	
Amy Fisher	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:a065:3269:2f83:1623	
Amy Fisher	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:a065:3269:2f83:1623	
Amy Fisher	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:7096:5514:d103:7bd9	
Carlos Mendoza	in	1:53 pm	12/16/2024	fd4f:bbd:5415:1:e1f1:683e:f93c:a93f	
Carlos Mendoza	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:e1f1:683e:f93c:a93f	
Carlos Mendoza	in	1:40 pm	12/17/2024	fd4f:bbd:5415:1:5570:a9ab:edc4:553d	
Carlos Mendoza	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:d940:8a8f:a3fa:741d	
Carlos Mendoza	in	11:46 am	12/18/2024	192.168.1.98	
Hannah Warner	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:bd39:6c50:7808:904b	
Hannah Warner	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:bd39:6c50:7808:904b	
Hannah Warner	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:18d8:adcc:f761:40d5	
Kristi Murphy	in	9:02 am	12/17/2024	fd4f:bbd:5415:1:bda9:8a85:1152:1a84	
Kristi Murphy	out	5:01 pm	12/17/2024	fd4f:bbd:5415:1:5dc8:292e:975b:b00c	
Kristi Murphy	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:5cc9:e4b9:b1f1:93b1	
Laura Brock	in	9:00 am	12/16/2024	fd4f:bbd:5415:1:50dc:73d8:4669:8de9	
Laura Brock	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:3192:5ee9:2fe:506e	
Laura Brock	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:80eb:5c5f:9de3:7b39	
Laura Brock	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:5dc8:292e:975b:b00c	
Laura Brock	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:34a6:7ddb:5b33:4051	
Lisa Eckert	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:2556:dc50:a543:9a5d	
Lisa Eckert	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:5dc8:292e:975b:b00c	
Lisa Eckert	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:b487:542f:2eaf:bd24	
Marquita Jones	in	9:02 am	12/16/2024	fd4f:bbd:5415:1:b570:4db6:87e4:f2f8	
Marquita Jones	out	4:51 pm	12/16/2024	fd4f:bbd:5415:1:b187:c9dc:ebb9:97c4	
Marquita Jones	in	4:52 pm	12/16/2024	fd4f:bbd:5415:1:b187:c9dc:ebb9:97c4	
Marquita Jones	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:fd40:10fc:c293:34d6	
Marquita Jones	in	9:01 am	12/17/2024	fd4f:bbd:5415:1:258c:1fe2:7:8978	
Marquita Jones	out	2:02 pm	12/17/2024	fd4f:bbd:5415:1:2cf9:c39e:953c:3a1a	
Marquita Jones	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:5cc9:e4b9:b1f1:93b1	
Melissa Peterson	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:60f9:a4b:a09f:ca78	
Melissa Peterson	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:60f9:a4b:a09f:ca78	
Nicklas Thoren	in	9:00 am	12/16/2024	fd4f:bbd:5415:1:ad61:f263:2d4d:f03b	
Nicklas Thoren	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:c504:4c95:9bc1:8a8c	
Nicklas Thoren	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:74d9:17ce:b8f8:2063	
Taryn Jones	in	9:00 am	12/16/2024	fd4f:bbd:5415:1:8de6:a89:8743:a531	
Taryn Jones	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:7416:b040:f4fe:f160	
Taryn Jones	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:99a1:721d:6b1d:c426	
Taryn Jones	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:8848:3515:996e:bf9	

~~Sam's
person is
pending
cook out.
Cook out?~~

Appeared that
people left
early. I saw
them leave
the parking
all at the
same time.

(10-15
min.
early)
M43



#2602549 (Phone Order) No key code - Shipped

Labor Law Poster Service
Customer ID: 794570 (/admin/customers/view/794570)



Welcome, Michael

Ordered By: BRAULIO GARZON

Billing Information (/admin/customer-orders/update-billing:
address/4471358/2602549)

Contact Person
Company BRAULIO GARZON
Address A T N CHECK CASHING CORP
600 W. SUNRISE HWY
VALLEY STREAM, NY 11581

Phone 516-996-4411 - ext.
Email atncheckcashing@hotmail.com
Campaign No Order Form/Reorder 2025

Order Entered By Jennifer Kidwell

Commission Recipient

Entered On Dec 10, 2024, 5:22 PM

Shipping Information

Shipped To

BRAULIO GARZON
A T N CHECK CASHING CORP
600 W. SUNRISE HWY
VALLEY STREAM, NY 11581
UPS Ground

Shipping
Method

Shipped On Dec 11, 2024, 3:54 PM

Shipping Labels

Dec 11, 2024, 9:00 AM

UPS

Ground

Track: 1Z5A282E0392652262
(https://www.ups.com/track?
loc=en_US&tracknum=1Z5A282E0392652262)

Cancel



View (/admin/

Reprint (/adm

Change Shipping (/admin/customer-orders/change-shipping/2602549)

Create New Label (/admin/customer-orders/create-shipping-label/2602549)

Products

Description

2025 Complete Set(s) of Fed and State Posters-NY (/admin/products/view/7360)

2025 Complete Set(s) of Fed and State-NY (add'l) (/admin/products/view/7019)

Tax Percentage (/admin/customer-orders/change-tax/2602549)

Quantity

1

Price

\$70.00

Subtotal

\$70.00

6

\$70.00

\$420.00

Tax Amount

0.00%

\$0.00

Shipping

\$0.00

Order Total

\$490.00

Edit Products

Add Products

Payment Details

Transactions Payment Status

Refund Request Active (/admin/customer-orders/change-payment-status/199759Z)

Dec 18, 2024, 9:22 AM

Jennifer Kidwell

-\$164.50

Credit Card Refunded (/admin/customer-orders/change-payment-status/1996701) 00F48777WM555732K

Dec 10, 2024, 5:23 PM

Jennifer Kidwell

\$654.50

Balance Owed

-\$164.50

Process Payment (/admin/customer-orders/process-payment/2602549)

Request Refund (/admin/customer-orders/process-refund/2602549)

Notes

Note

By On

Receipt has been sent by email to atncheckcashing@hotmail.com.

Dec 18, 2024, 9:23 AM

x

Refund Request: other agent offered discount.

Dec 18, 2024, 9:22 AM

x

Shipping Label Scanned.

Dec 11, 2024, 3:54 PM

x

Receipt has been sent by email to atncheckcashing@hotmail.com.

Dec 10, 2024, 5:23 PM

x

Add Note

Change Status (/admin/customer-orders/edit-status/2602549)

Cancel Order (/admin/customer-orders/cancel-order/2602549)

Send Receipt (/admin/customer-order-deliveries/send/2602549)

Change Type (/admin/customer-orders/change-type/2602549)

Reship (/admin/customer-orders/reship/2602549)

Print Receipt (/admin/customer-orders/invoice/2602549.pdf)

Back (/)

Order History (/admin/customer-order-history?customer_id=794570)



#2574451 (Phone Order) A13627354144 - Pending Back Order

Labor Law Poster Service

Customer ID: 1007730081 (/admin/customers/view/1007730081)



Welcome, Michael

Ordered By: david

Billing Information ☒ (/admin/customer-orders/update-billing-address/4442218/2574451)

Contact Person

Company

Address

Phone

Email

Campaign

Order Entered By

Commission Recipient



Entered On

Products

Description

2025 3 Year Plan-SC (/admin/products/view/7157)

Tax Percentage ☒ (/admin/customer-orders/change-tax/2574451)

Edit Products

Add Products

Payment Details

Transactions Payment Status

Credit Card

Active ☒ (/admin/customer-orders/change-payment-status/1976403)

Ref #

Account #

Date

Amount Paid

66363794R7971942E

Aug 28, 2024,
3:56 PM
Jennifer Kidwell

\$278.50 ☒

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2574451)

Request Refund (/admin/customer-orders/process-refund/2574451)

Notes

Note

By

On

Commission User Updated: Melissa Peterson

Michael Bishop Aug 29, 2024, 11:30 AM ☒

Receipt has been sent by email to david.rector@airgas.com.

Jennifer Kidwell Aug 28, 2024, 3:56 PM ☒

Add Note

Change Status (/admin/customer-orders/edit-status/2574451)

Cancel Order (/admin/customer-orders/cancel-order/2574451)

Send Receipt (/admin/customer-order-deliveries/send/2574451)

Change Type (/admin/customer-orders/change-type/2574451)

Reship (/admin/customer-orders/reship/2574451)

Print Receipt (/admin/customer-orders/invoice/2574451.pdf)

Back (/)

Order History (/admin/customer-order-history?customer_id=1007730081)

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Inbound took multiple calls on this.
Melissa never called the customer back
as reported. But still updated commission to Outbound agent.



#2595830 (Phone Order) A13436401062 - On Hold

Labor Law Poster Service
Customer ID: 662667 (/admin/customer/view/662667)

Welcome, Michael

Ordered By: VINA BUSTOS

Billing Information (/admin/customer-orders/update-billing-address/4460145/2595830)

Contact Person

Company

Address

Phone

Email

Campaign

Order Entered By

Commission Recipient

Entered On

Products

Description

2025 3 Year Plan-AZ (/admin/products/view/7119)

Discount (/admin/products/view/322)

Tax Percentage (/admin/customer-orders/change-tax/2595830)

Edit Products

Add Products

Payment Details

No payments

Process Payment (/admin/customer-orders/process-payment/2595830)

Request Refund (/admin/customer-orders/process-refund/2595830)

Notes

Note

Order type changed to Phone

Order created from Quote

Order Status Updated to On Hold

DIRECT LINE FOR VINA IF NEEDED 5208666332

Add Note

Back (/)

Shipping Information

Shipped To

VINA BUSTOS

PINAL COUNTY HUMAN RESOURCE

31 N. PINAL STREET BUILDING A

FLORENCE, AZ 85132

520-866-6231 - ext.

Shipping Method

UPS Ground

Change Shipping (/admin/customer-orders/change-shipping/2595830)

2021-09T Existing V2

Carlos Mendoza

Carlos Mendoza

Nov 6, 2024, 10:40 AM

Price

\$268.50

-\$10.00

0.00%

Tax Amount

Shipping

Order Total

Balance Owed

\$12,850.00

\$2000 discount
Add'l discount
Why?

* previous year ordered exact
By Same thing

Order type changed to Phone	Carlos Mendoza	Nov 6, 2024, 10:40 AM	x
Order created from Quote	System	Nov 6, 2024, 10:40 AM	x
Order Status Updated to On Hold	Carlos Mendoza	Nov 6, 2024, 10:40 AM	x
DIRECT LINE FOR VINA IF NEEDED 5208666332	Carlos Mendoza	Oct 25, 2024, 11:30 AM	x

Change Status (/admin/customer-orders/edit-status/2595830)

Cancel Order (/admin/customer-orders/cancel-order/2595830)

Send Invoice (/admin/customer-order-deliveries/send/2595830)

Change Type (/admin/customer-orders/change-type/2595830)

Reship (/admin/customer-orders/reship/2595830)

Print Invoice (/admin/customer-orders/invoice/2595830.pdf)

Order History (/admin/customer-order-history?customer_id=662667)



#2430244 (Phone Order) A13219636793 - Shipped

Labor Law Poster Service
Customer ID: 662667 (/admin/customers/view/662667)

Welcome, Michael

Ordered By: ALEXA RODRIGUEZ

Billing Information (/admin/customer-orders/update-billing-address/4248619/2430244)

Contact Person
Company JENNIFER FARR
Address PINAL COUNTY HUMAN RESOURCE
PO BOX 1348
FLORENCE, AZ 85132

520-866-6231 - ext.

Phone

Email

Campaign

Order Entered By

Commission Recipient

Jennifer Kidwell

Entered On

Oct 14, 2021, 12:56 PM

Products

Description

2022 3 Year Plan-AZ (/admin/products/view/5389)

Discount (/admin/products/view/322)

Tax Percentage (/admin/customer-orders/change-tax/2430244)

Edit Products

Add Products

Payment Details

Transactions Payment Status

Check By Mail Unknown (/admin/customer-orders/change-payment-status/1872772)

Purchase Order Unknown (/admin/customer-orders/change-payment-status/1859126) 246306

Ref #

Account #

Date

Dec 3, 2021, 9:55 AM
Celeste Bishop

Oct 25, 2021, 11:59 AM
Jennifer Kidwell

Amount Paid

\$14,850.00

\$0.00

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2430244)

Request Refund (/admin/customer-orders/process-refund/2430244)

Notes

Note

By

On

orders for individual locations put in today

Jennifer Kidwell
Dec 1, 2021, 2:17 PM

Alexa is no longer employed, Jennifer is new contact, is forwarding invoice on for payment and confirm they do want order to be sent out now

Jennifer Kidwell
Dec 1, 2021, 1:12 PM

Invoice has been sent by email to financeinvoices@pinal.gov.

Jennifer Kidwell
Dec 1, 2021, 1:09 PM

Invoice has been sent by email to jennifer.farr@pinal.gov.

Jennifer Kidwell
Dec 1, 2021, 1:09 PM

Order Shipping Information updated.

Jennifer Kidwell
Dec 1, 2021, 1:08 PM

Order Status Updated to Shipped

Jennifer Kidwell
Oct 25, 2021, 12:02 PM

PO number attached, confirmed with Alexa that address on invoice is fine and PO will be paid shortly. Also confirmed that she will email list of names & addresses for December mailing

Jennifer Kidwell
Oct 25, 2021, 12:00 PM

Invoice has been sent by email to ALEXA.RODRIGUEZ@PINAL.GOV.

Jennifer Kidwell
Oct 25, 2021, 11:59 AM

emailed W9

Jennifer Kidwell
Oct 14, 2021, 12:58 PM

Shipping Information

Shipped To

JENNIFER FARR

PINAL COUNTY HUMAN RESOURCE

PO BOX 1348

FLORENCE, AZ 85132

UPS Ground

Shipping Method

Change Shipping (/admin/customer-orders/change-shipping/2430244)

Quantity

Price

Subtotal

100

\$268.50

\$26,850.00

1200

-\$10.00

-\$12,000.00

Tax Amount

0.00%

\$0.00

Shipping

\$0.00

Order Total

\$14,850.00



ce has been sent by email to ALEXA.RODRIGUEZ@PINAL.GOV.

(/) on hold as we are waiting for address to mail to in december

Order Status Updated to On Hold

Add Note

Jennifer Kidwell
Oct 14, 2021, 12:57 PM
Welcome, Michael

Jennifer Kidwell
Oct 14, 2021, 12:56 PM
✖

Jennifer Kidwell
Oct 14, 2021, 12:56 PM
✖

Change Status (/admin/customer-orders/edit-status/2430244)

Send Receipt (/admin/customer-order-deliveries/send/2430244)

Reship (/admin/customer-orders/reship/2430244)

Cancel Order (/admin/customer-orders/cancel-order/2430244)

Change Type (/admin/customer-orders/change-type/2430244)

Print Receipt (/admin/customer-orders/invoice/2430244.pdf)

Back (/)

Order History (/admin/customer-order-history?customer_id=662667)



Michael Bishop <michaelb@lpsinc.com>

regarding commission report

1 message

Carlos Mendoza <collections@lpsinc.com>

Fri, Dec 13, 2024 at 4:47 PM

To: Michael Bishop <michaelb@lpsinc.com>, Rebecca Shoemaker <rebeccas@lpsinc.com>

All orders

Good Afternoon Mike,

Here are the updated paid orders.

Cherry-picked

2575474 - \$469.50
2598565 - \$932.00
2597690 - \$1,053.00
2597565 - \$1,852.00

Total : \$ 4,306.50

Thank you,

Carlos Mendoza

Collections Manager: Labor Law Poster Service

PH: 8773214144 EXT:168



#2597565 (Phone Order) No key code - Shipped

Labor Law Poster Service
Customer ID: 8845 (/admin/customers/view/8845)

Ordered By: leimy palacios

Billing Information (/admin/customer-orders/update-billing-address/4461872/2597565)

Contact Person
Company
Address
LEIMY PALACIOS
TEJANO CTR FOR COMM. CONCERN
2950 BROADWAY ST
HOUSTON, TX 77017-1706
832-360-8279 - ext.

Phone

Email

Campaign
No Order Form/Reorder 2025

Order Entered By
Carlos Mendoza

Commission Recipient

Entered On
Nov 7, 2024, 4:01 PM

Shipping Information

Shipped To

LEIMY PALACIOS
TEJANO CTR FOR COMM. CONCERN
2950 BROADWAY ST
HOUSTON, TX 77017-1706
UPS Ground

Shipping

Method

Shipped On
Nov 12, 2024, 3:24 PM

Shipping Labels

Nov 7, 2024, 4:22 PM
UPS Ground
Track: 1Z5A282E0395714118
(https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0395714118)

Cancel



View (/admin/

Reprint (/adm

Change Shipping (/admin/customer-orders/change-shipping/2597565)

Create New Label (/admin/customer-orders/create-shipping-label/2597565)

Products

Description

2025 Complete Set(s) of Fed and State Posters-TX (/admin/products/view/6801)

2025 Complete Set(s) of Fed and State-TX (add'l) (/admin/products/view/7009)

2025 Complete Set(s) of Fed and State-TX (sp add'l) (/admin/products/view/7109)

Tax Percentage (/admin/customer-orders/change-tax/2597565)

Price

Quantity

Subtotal

\$109.50

1

\$109.50

\$102.50

15

\$1,537.50

\$102.50

2

\$205.00

0.00%

Tax Amount

\$0.00

Shipping

\$0.00

Order Total

\$1,852.00

Edit Products

Add Products

Payment Details

Transactions

Payment Status

Check By Mail

Active

(/admin/customer-orders/change-payment-status/1997126)

Ref #

Account #

Date

Amount Paid

Dec 13, 2024, 11:15 AM

Amber Blais

\$1,852.00

Balance Owed

\$0.00

Process Payment (/admin/customer-orders/process-payment/2597565)

Request Refund (/admin/customer-orders/process-refund/2597565)

Notes

Note

By

On

Proof of Delivery Dear Customer, This notice serves as proof of delivery for the shipment listed below. Tracking Number

1Z5A282E0395714118 Weight 7.20 LBS Service UPS Ground Shipped / Billed On 11/07/2024 Delivered On 11/15/2024 4:19 P.M.

Delivered To HOUSTON, TX, US Received By HERNANDEZ Left At Inside Delivery Please print for your records as photo and details

are only available for a limited time. Sincerely, UPS Tracking results provided by UPS: 11/26/2024 9:47 A.M. EST

Nov 26,

Carlos

2024,

9:47 AM

Shipping Label Scanned.

Enailing customers?

Nov 12,

Joseph

2024,

3:24 PM

Good afternoon Carlos, I would like to place an order for the labor law posters. I am looking to order 16 sets plus 2 sets in Spanish.

Looking forward to hearing from you. Thank you!. From: Carlos Mendoza Sent: Thursday, September 19, 2024 2:39 PM To: Palacios,

Leimy Subject: regarding labor law posters for 2025

Nov 7,

Carlos

2024,

4:27 PM

client reached back out via email, invoice sent at request of order. confirmed via email.

Nov 7,

Carlos

2024,

4:27 PM

Add Note

This did not come from
Customer service email.

Change Status (/admin/customer-orders/edit-status/2597565)

Cancel Order (/admin/customer-orders/cancel-order/2597565)

Send Receipt (/admin/customer-order-deliveries/send/2597565)

Change Type (/admin/customer-orders/change-type/2597565)

Reship (/admin/customer-orders/reship/2597565)

Print Receipt (/admin/customer-orders/invoice/2597565.pdf)

Back (/)

Order History (/admin/customer-order-history?customer_id=8845)



#2597690 (Phone Order) A13627332986 - Shipped

Labor Law Poster Service
Customer ID: 962782111 (/admin/customers/view/962782111)

Ordered By: JOHNNY L. MILLER

Billing Information (/admin/customer-orders/update-billing-address/4461996/2597690)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Commission Recipient
Entered On

ALBERTA ALLEN
JLM ABUNDANT LIFE CMNTY CTR
2622 W JACKSON BLVD, STE 204
CHICAGO, IL 60612
773-826-3101 - ext.
2024-09T2 Existing By Order Amount
Carlos Mendoza
Carlos Mendoza
Dec 10, 2024, 4:05 PM

Shipping Information
Shipped To

ALBERTA ALLEN
JLM ABUNDANT LIFE CMNTY CTR
2622 W JACKSON BLVD, STE 204
CHICAGO, IL 60612
USPS

Shipping Method

Shipped On Dec 12, 2024, 3:35 PM

Shipping Labels

Dec 12, 2024, 9:40 AM USPS
Track: 9434611206206822153658
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9434611206206822153658)

Cancel
View (/a
Reprint

Change Shipping (/admin/customer-orders/change-shipping/2597690)
Create New Label (/admin/customer-orders/create-shipping-label/2597690)

Calling his own
orders (3yr.)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-IL (/admin/products/view/7149)	\$278.50	3	\$835.50
2025 3 Year Plan City/County- Chicago, IL (/admin/products/view/7098)	\$112.50	3	\$337.50
Discount (/admin/products/view/322)	-\$10.00	12	-\$120.00
Tax Percentage (/admin/customer-orders/change-tax/2597690)	0.00%		\$0.00
		Shipping	\$0.00
		Order Total	\$1,053.00

Edit Products Add Products

Payment Details

Transactions Payment Status

Credit Card Active (/admin/customer-orders/change-payment-status/1996672) 7Y180666XF2687439 Dec 10, 2024, 4:06 PM Carlos Mendoza \$1,053.00

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2597690)

Request Refund (/admin/customer-orders/process-refund/2597690)

Notes

Note

By	On
Rachel Christensen	Dec 12, 2024, 3:35 PM
System	Dec 12, 2024, 9:40 AM
Carlos Mendoza	Dec 10, 2024, 4:06 PM
Carlos Mendoza	Dec 10, 2024, 4:05 PM
System	Dec 10, 2024, 4:05 PM
Carlos Mendoza	Dec 10, 2024, 4:05 PM
Carlos Mendoza	Nov 8, 2024, 3:41 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2597690)
Send Receipt (/admin/customer-order-deliveries/send/2597690)
Reship (/admin/customer-orders/reship/2597690)
Order History (/admin/customer-order-history?customer_id=962782111)

Back ()



Ordered By: TERESA STRINGER

Billing Information (/admin/customer-orders/update-billing-address/4467127/2598565)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Commission Recipient
Entered On

TERESA STRINGER
COUNTY OF OVERTON
306 W MAIN ST RM 232
LIVINGSTON, TN 38570
931-823-5638 - ext.
OVERTONCOUNTYPAYROLL@TWILAKES.NET
2024-09T2 Existing By Order Amount
Carlos Mendoza
Carlos Mendoza
Nov 15, 2024, 9:53 AM

Shipping Information
Shipped To

TERESA STRINGER
COUNTY OF OVERTON
306 W MAIN ST RM 232
LIVINGSTON, TN 38570
UPS Ground

Shipping Method

Shipped On Nov 15, 2024, 3:35 PM

Shipping Labels

Nov 15, 2024, 10:14 AM
UPS Ground
Track: 1Z5A282E0395447792
(https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0395447792)

Cancel
View (/admin/customer-orders/view/60747490)
Reprint (/admin/customer-orders/view/60747490)

Change Shipping (/admin/customer-orders/change-shipping/2598565)
Create New Label (/admin/customer-orders/create-shipping-label/2598565)

Products
Description

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-TN (/admin/products/view/7327)	\$109.50	1	\$109.50
2025 Complete Set(s) of Fed and State-TN (add'l) (/admin/products/view/7208)	\$102.50	9	\$922.50
Discount (/admin/products/view/322)	-\$10.00	10	-\$100.00
Tax Percentage (/admin/customer-orders/change-tax/2598565)	0.00%	Tax Amount	\$0.00
		Shipping	\$0.00
		Order Total	\$932.00

C.S. (2021-2024) orders

Edit Products Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Check By Mail	Active (/admin/customer-orders/change-payment-status/1995804)			Dec 5, 2024, 12:31 PM Celeste Bishop	\$932.00
Purchase Order	Active (/admin/customer-orders/change-payment-status/1992742)	77482		Nov 15, 2024, 9:53 AM Carlos Mendoza	\$0.00

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2598565)

Request Refund (/admin/customer-orders/process-refund/2598565)

Notes

Note	By	On
------	----	----

Receipt has been sent by email to tstringer@overtoncountyn.tn.gov.

Shipping Label Scanned.

TERESA IS SENDING IN 3 DIFFERENT PAYMENTS AS THE POSTERS WILL GO TO 3 DIFFERENT DEPARTMENTS. ADVISED TO ATTACH P.O. AND ORDER NUMBER TO ALL 3 PAYMENTS.	Carlos Mendoza	Dec 10, 2024, 1:59 PM
	Joseph Stenzel	Nov 15, 2024, 3:35 PM
	Carlos Mendoza	Nov 15, 2024, 10:19 AM
Invoice has been sent by email to tstringer@overtoncountyn.tn.gov.	Carlos Mendoza	Nov 15, 2024, 9:53 AM

Add Note

Change Status (/admin/customer-orders/edit-status/2598565)	Cancel Order (/admin/customer-orders/cancel-order/2598565)
Send Receipt (/admin/customer-order-deliveries/send/2598565)	Change Type (/admin/customer-orders/change-type/2598565)
Reship (/admin/customer-orders/reship/2598565)	Print Receipt (/admin/customer-orders/invoice/2598565.pdf)
Back (/)	Order History (/admin/customer-order-history?customer_id=60747490)



#2603326 (Phone Order) A13627330672 - On Hold

Labor Law Poster Service
Customer ID: 1007280181 (admin/customers/view/1007280181)

Welcome, Michael

Ordered By: Carvalena oster

Billing Information (admin/customer-orders/update-billing-address/4472132/2603326)

Contact Person
Company

Shipped To
CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
1380 KWETHLUK DRIVE
BETHEL, AK 99559-0287

Address
PO BOX 287
BETHEL, AK 99559-0287
907-543-6995 - ext.

Shipping Method
UPS Ground

Change Shipping (admin/customer-orders/change-shipping/2603326)

Campaign
Order Entered By
Commission Recipient

2024-09T2 Existing By Order Amount
Carlos Mendoza
Carlos Mendoza

Entered On
Products

Dec 16, 2024, 1:58 PM

Description

2025 Complete Set(s) of Fed and State Posters-AK (admin/products/view/7315)

2025 Complete Set(s) of Fed and State-AK (add'l) (admin/products/view/7007)

Discount (admin/products/view/322)

Tax Percentage (admin/customer-orders/change-tax/2603326)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
\$102.50	64	\$6,560.00
-\$10.00	260	-\$2,600.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$4,069.50

Edit Products

Add Products

Payment Details
No payments

Balance Owed \$4,069.50

Process Payment (admin/customer-orders/process-payment/2603326)

Request Refund (admin/customer-orders/process-refund/2603326)

Notes

Note

By

On

Order Status Updated to On Hold

Carlos Mendoza

Dec 16, 2024, 1:58 PM

Add Note

Change Status (admin/customer-orders/edit-status/2603326)

Cancel Order (admin/customer-orders/cancel-order/2603326)

Send Invoice (admin/customer-order-deliveries/send/2603326)

Change Type (admin/customer-orders/change-type/2603326)

Reship (admin/customer-orders/reship/2603326)

Print Invoice (admin/customer-orders/invoice/2603326.pdf)

Back (f)

Order History (admin/customer-order-history?customer_id=1007280181)

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* This "sale" was put in before ever speaking to customer. (?)
- No calls (Saving orders for himself?)



ALASKA LABOR LAW POSTER SERVICE
2417 TONGASS AVE # 111-294
KETCHIKAN, AK 99901-5900

INVOICE

PHONE: 202-640-5109
FAX: 888-442-4144
LLPS TAX ID# 83-2290181

BILLING ADDRESS:

CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
PO BOX 287
BETHEL, AK 99559-0287

SHIPPING ADDRESS:

CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
1380 KWETHLUK DRIVE
BETHEL, AK 99559-0287

ORDER #	ORDER DATE	ORDER TYPE	ORDERED BY	TERMS	DUE DATE
2603326	12-16-2024	Phone	CARVALENA OSTER	NET 15	12-31-2024
Qty	Product Description				
1	2025 Complete Set(s) of Fed and State Posters-AK			Unit Price	Product Total
64	2025 Complete Set(s) of Fed and State-AK (add'l)			\$109.50	\$109.50
				\$102.50	\$6,560.00
260	Discount			-\$10.00	-\$2,600.00
PAYMENT HISTORY	CUST. P.O. #			SUB TOTAL:	
PAYMENT DATE	PAYMENT TYPE	AMOUNT PAID		SALES TAX:	\$0.00
				SHIPPING:	\$0.00
				ORDER TOTAL:	
				\$4,069.50	
				\$4,069.50	

Please detach here and return this portion with your payment

CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
PO BOX 287
BETHEL, AK 99559-0287
PHONE: 907-543-6995

Mail payment to:

ALASKA LABOR LAW POSTER SERVICE

2417 TONGASS AVE # 111-294
KETCHIKAN, AK 99901-5900



ORDER #
2603326

DUE DATE
12-31-2024

TOTAL DUE:

\$4,069.50

AMOUNT
ENCLOSED

Please include the
ORDER # number
on your check

Pay with PayPal or



Credit Card

Scan the QR Code

Reports

Users

Show Users

Add A New User

Copy User

Search For A User

User Stats

User Status

Time Sheet

Campaigns

Leads

Calls

Filters

Inbound

User Groups

Remote Agents

Admin

2024-12-16

📅

to 2024-12-16

Call status:

🔍

Search archived data

submit

carline - Carlos Mendoza

Agent Time Sheet | User Status | Modify User | User multiple day status detail report

Agent Talk Time and Status: [DOWNLOAD]

STATUS	COUNT	HOURS:MM:SS
A	1	0:00:02
CBHOLD	1	0:01:24
TOTAL CALLS	2	0:01:26

Agent Login and Logout Time: [DOWNLOAD]

EVENT	DATE	CAMPAIGN	GROUP	SESSION HOURS:MM:SS	SERVER	PHONE	COMPUTER	PHONE LOGIN	PHONE IP
LOGIN	2024-12-16 13:54:50	2025	Overflow_LLPS	86:00:59	192.168.24.21	SIP/cc:168	192.168.1.98	168	
LOGOUT	2024-12-16 13:57:22	2025	Overflow_LLPS	0:02:32					
LOGIN	2024-12-16 16:42:22	2025	Overflow_LLPS	86:00:59	192.168.24.21	SIP/cc:168	192.168.1.98	168	
LOGOUT	2024-12-16 16:42:39	2025	Overflow_LLPS	0:00:17					
TOTAL				0:02:49					

Timeclock Login and Logout Time: [DOWNLOAD]

ID	EDIT	EVENT	DATE	IP ADDRESS	GROUP	HOURS:MM:SS
132091		LOGIN	2024-12-16 13:54:37	192.168.1.98	Overflow_LLPS	
132102		LOGOUT	2024-12-16 17:00:22	192.168.1.98	Overflow_LLPS	3:05:45
TOTAL						3:05:45

Closer In-Group Selection Logs: [DOWNLOAD]

#	DATE/TIME	CAMPAIGN	BLEND	GROUPS	MANAGER
---	-----------	----------	-------	--------	---------

Outbound Calls for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	LENGTH	STATUS	PHONE	CAMPAIGN	GROUP	LIST	LEAD	HANGUP REASON
1	2024-12-16 13:55:47	84	CBHOLD	9075436995	2025	Overflow_LLPS	202502	5995579	AGENT
2	2024-12-16 13:55:27	2	A	4089559140	2025	Overflow_LLPS	202502	5995805	AGENT

Inbound Closer Calls for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	LENGTH	STATUS	PHONE	IN-GROUP	WAIT (S)	AGENT (S)	LIST	LEAD	HANGUP REASON
TOTALS		0								

Agent Activity for this time period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	PAUSE	WAIT	TALK	DISPO	DEAD	CUSTOMER	VISIBLE	HIDDEN	STATUS	LEAD TYPE	CAMPAIGN	PAUSE CODE
1	2024-12-16 16:42:22	17	0	0	0	0	0	15	1			2025	LOGIN
2	2024-12-16 13:57:20	2	0	0	0	0	0					2025	Pause
3	2024-12-16 13:55:32	6	9	84	9	0	84	14	87	CBHOLD	5995579	M	2025
4	2024-12-16 13:54:51	14	22	2	3	0	2	19	18	A	5995805	M	2025
TOTALS		39	31	86	12	0	86	48	106				2025
(in HH:MM:SS)		0:00:39	0:00:31	0:01:26	0:00:12	0:00:00	0:01:26	0:00:48	0:01:46				

Recordings for this Time Period: (10000 record limit) [DOWNLOAD]

#	LEAD	DATE/TIME	SECONDS	RECID	FILENAME	LOCATION
1	5995579	2024-12-16 13:55:38	93	4922583	20241216-135537_9075436995_carline_keep	http://192.168.24.21/RECORD...
2	5995805	2024-12-16 13:55:06	23	4922580	20241216-135505_4089559140_carline_keep	http://192.168.24.21/RECORD...

Manual Outbound Calls for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	CALL TYPE	SERVER	PHONE	DIALED	LEAD	CALLERID	ALIAS	PRESET	C3HU
1	2024-12-16 13:55:38	MAIN	192.168.24.21	9075436995	919075436995	5995579	2026405109			
2	2024-12-16 13:55:05	MAIN	192.168.24.21	4089559140	914089559140	5995805	9169100703			

Lead Searches for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	TYPE	RESULTS	SEC	QUERY
1	2024-12-16 16:44:15	admin	1	0	phone_number=9075436995' order by modify_date desc limit 10000]
2	2024-12-16 15:48:54	admin	22	0	phone_number=2077741531' order by modify_date desc limit 10000]
3	2024-12-16 14:40:51	admin	70	0	status='dncf' and list_id=202502' order by modify_date desc limit 10000]
4	2024-12-16 14:40:15	admin	72	0	status='dncf' and list_id=202502' order by modify_date desc limit 10000]
5	2024-12-16 14:39:35	admin	74	0	status='dncf' and list_id=202502' order by modify_date desc limit 10000]
6	2024-12-16 14:38:54	admin	76	0	status='dncf' and list_id=202502' order by modify_date desc limit 10000]
7	2024-12-16 14:38:31	admin	77	0	status='dncf' and list_id=202502' order by modify_date desc limit 10000]



Ordered By: KATHRYN GILLIS

Billing Information (admin/customer-orders/update-billing-address/4459308/2594993)

Contact Person MICHELE WARREN
Company GOLDEN EMPIRE TRANSIT DISTRICT
Address 1830 GOLDEN STATE AVE
BAKERSFIELD, CA 93301-1012
Phone 661-869-6385 - ext. 337
Email acarr@getbus.org
Campaign 2024-09T2 Existing By Order Amount
Order Entered By Carlos Mendoza
Commission Recipient Carlos Mendoza
Entered On Nov 27, 2024, 11:25 AM

Shipping Information

Shipped To ARNETTA CARR
GOLDEN EMPIRE TRANSIT DISTRICT
1830 GOLDEN STATE AVE
BAKERSFIELD, CA 93301-1012
Shipping Method UPS 2-Day

Shipped On Dec 12, 2024, 3:22 PM

Shipping Labels

Dec 12, UPS Track: 1Z5A282E0290656924
2024, 2- (https://www.ups.com/track?)
3:05 PM Day loc=en US&tracknum=1Z5A282E0290656924)

Cancel
View (admin/shi
Reprint (admin/s

Change Shipping (admin/customer-orders/change-shipping/2594993)

Create New Label (admin/customer-orders/create-shipping-label/2594993)

Products

Description

2025 3 Year Plan-CA (admin/products/view/7173)

Discount (admin/products/view/322)

Tax Percentage (admin/customer-orders/change-tax/2594993)

Price	Quantity	Subtotal
\$278.50	5	\$1,392.50
-\$10.00	21	-\$210.00
0.00%	Tax Amount	\$0.00
	Shipping	\$27.00
	Order Total	\$1,209.50

Adding extra discounts then past order.

Edit Products

Add Products

Payment Details

Transactions Payment Status

Ref #	Account #	Date	Amount Paid
6GU31219AT0801241	Dec 12, 2024, 3:00 PM	Limika Carter	\$27.00
6GU31219AT0801241	Nov 27, 2024, 11:25 AM	Amber Blais	\$1,182.50

Balance Owed

\$0.00

Process Payment (admin/customer-orders/process-payment/2594993)

Request Refund (admin/customer-orders/process-refund/2594993)

Notes

Note

By	On
Joseph Stenzel	Dec 12, 2024, 3:22 PM
Michael Bishop	Dec 12, 2024, 3:04 PM
Limika Carter	Dec 12, 2024, 3:01 PM
Limika Carter	Dec 12, 2024, 3:00 PM
Jennifer Kidwell	Dec 12, 2024, 2:17 PM
Jennifer Kidwell	Dec 12, 2024, 2:12 PM
Carlos Mendoza	Nov 27, 2024, 12:58 PM
Carlos Mendoza	Nov 27, 2024, 12:58 PM
Amber Blais	Nov 27, 2024, 11:25 AM
System	Nov 27, 2024, 11:25 AM
Amber Blais	Nov 27, 2024, 11:24 AM
Carlos Mendoza	Nov 25, 2024, 1:41 PM
Carlos Mendoza	Oct 21, 2024, 1:38 PM



#2447709 (Phone Order) A13442425014 - Shipped

Labor Law Poster Service
Customer ID: 75302935 (/admin/customers/view/75302935)

Ordered By: crystal

Billing Information (/admin/customer-orders/update-billing-address/4266082/2447709)

Contact Person
CRYSTAL JENKINS
GOLDEN EMPIRE TRANSIT DISTRICT
1830 GOLDEN STATE AVE
BAKERSFIELD, CA 93301-1012

Phone
661-869-6385 - ext. 337
Email
acarr@getbus.org
Campaign
2021-12E
Order Entered By
Jennifer Kidwell
Commission Recipient
Jennifer Kidwell
Entered On
Dec 8, 2021, 1:14 PM

Shipping Information
Shipped To

CRYSTAL JENKINS
GOLDEN EMPIRE TRANSIT DISTRICT
1830 GOLDEN STATE AVE
BAKERSFIELD, CA 93301-1012
USPS

Shipping Method

Shipped On Dec 8, 2021, 1:35 PM

Shipping Labels

Dec 8, 2021, 1:35 PM
USPS
Track: 9405511899561389391376
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9405511899561389391376)

Cancel
View (/admin/
Reprint (/adm

Canceled

Dec 8, 2021, 1:35 PM
USPS
Track: (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=)

View (/admin/
Reprint (/adm

Change Shipping (/admin/customer-orders/change-shipping/2447709)

Create New Label (/admin/customer-orders/create-shipping-label/2447709)

Products

Description

2022 3 Year Plan-CA (/admin/products/view/5390)

Refund (/admin/products/view/1076)

Discount (/admin/products/view/322)

Tax Percentage (/admin/customer-orders/change-tax/2447709)

Price	Quantity	Subtotal
\$268.50	4	\$1,074.00
-\$0.00	1	-\$0.00
-\$10.00	12	-\$120.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$954.00

Edit Products

Add Products

Payment Details

Transactions Payment Status

Credit	Unknown	Ref #	Account #	Date	Amount Paid
		CHECK		Jan 13, 2022, 10:31 AM Amber Blais	-\$78.71
Check By Mail	Unknown			Jan 13, 2022, 10:31 AM Amber Blais	\$1,032.71

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2447709)

Request Refund (/admin/customer-orders/process-refund/2447709)

Notes

Note	By	On
page 2 updates reshipped on order #2456477	Jennifer Kidwell	Feb 8, 2022, 11:11 AM
Refund Request: Overpayment.	Amber Blais	Jan 13, 2022, 10:31 AM
Balance Owed: Cleared.	Amber Blais	Jan 13, 2022, 10:31 AM
Delivered, Front Desk/Reception/Mail Room December 13, 2021 at 12:52 pm BAKERSFIELD, CA 93301	Jennifer Kidwell	Dec 20, 2021, 9:37 AM
Order Shipping Information updated.	Jennifer Kidwell	Dec 8, 2021, 1:26 PM
Order Shipping Information updated.	Jennifer Kidwell	Dec 8, 2021, 1:26 PM
Invoice has been sent by email to cjenkins@getbus.org.	Jennifer Kidwell	Dec 8, 2021, 1:15 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2447709)

Cancel Order (/admin/customer-orders/cancel-order/2447709)



#2581763 (Phone Order) No key code - Ready To Scan

Labor Law Poster Service
Customer ID: 1009321710 (/admin/customer-service/view/1009321710)



Welcome, Michael
View (/admin/customer-service/view/1009321710)

Ordered By: STEFANI BASS

Billing Information (/admin/customer-orders/update-billing-address/4449530/2581763)

Contact Person
Company STEFANI BASS
Address CASE FARMS
330 PECAN DR.
DUDLEY, NC 28333
Phone 919-580-3333 - ext.

Email
Campaign No Order Form/Reorder 2025
Order Entered By Carlos Mendoza
Commission Recipient Carlos Mendoza
Entered On Dec 4, 2024, 1:47 PM

Shipping Information
Shipped To

STEFANI BASS
CASE FARMS
330 PECAN DR.
DUDLEY, NC 28333
UPS Ground

Shipping Method

Shipped On Dec 4, 2024, 4:46 PM

Shipping Labels

Dec 4, 2024, 4:46 PM
UPS Ground
Track: 1Z5A282E0397001858
(https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0397001858)

Cancel
View (/admin/shipping-labels/view/1009321710)
Reprint (/admin/shipping-labels/reprint/1009321710)

Create New Label (/admin/customer-orders/create-shipping-label/2581763)

Products
Description
2025 Complete Set(s) of Fed and State Posters-NC (/admin/products/view/7319)
2025 Complete Set(s) of Fed and State-NC (add'l) (/admin/products/view/7058)
2025 Complete Set(s) of Fed and State-NC (sp add'l) (/admin/products/view/7069)
Discount (/admin/products/view/322)

Tax Percentage (/admin/customer-orders/change-tax/2581763)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
\$102.50	10	\$1,025.00
\$102.50	11	\$1,127.50
-\$10.00	32	-\$320.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$1,942.00

Payment Details
No payments

Balance Owed \$1,942.00

Process Payment (/admin/customer-orders/process-payment/2581763)

Request Refund (/admin/customer-orders/process-refund/2581763)

Notes

Note

By On

Order type changed to Phone

Carlos Mendoza

Dec 4, 2024, 1:47 PM

x

Order created from Quote

System

Dec 4, 2024, 1:47 PM

x

Order Status Updated to Pending Back Order

Carlos Mendoza

Dec 4, 2024, 1:47 PM

x

11 sets spanish and english

Carlos Mendoza

Dec 4, 2024, 1:46 PM

x

Stefanie emailed to activate this quote with 11 sets

Carlos Mendoza

Dec 4, 2024, 1:46 PM

x

Add Note

Notes? Should be from emailing or

(Deleted)

Back (/)

Change Status (/admin/customer-orders/edit-status/2581763)

Cancel Order (/admin/customer-orders/cancel-order/2581763)

Send Invoice (/admin/customer-order-deliveries/send/2581763)

Change Type (/admin/customer-orders/change-type/2581763)

Reship (/admin/customer-orders/reship/2581763)

Print Invoice (/admin/customer-orders/invoice/2581763.pdf)

Order History (/admin/customer-order-history?customer_id=1009321710)

Some communication

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pany

Labor Law Poster Service



Welcome, Michael

ID 1009321710

COMPANY NAME	CASE FARMS
CONTACT	TIM SINGLETON
TITLE	
ADDRESS	259 SANDHILL DR
ADDRESS 2	
CITY	GOLDSBORO
STATE	NC
PHONE	919-580-3333
ZIP CODE	27530-0901
EXT	
FAX	9197362939
EMAIL	
LAST ORDERED BY	
MODIFIED BY	carlme

Notes

Note	By	On
Order #2581765 was created for the Company by Carlos Mendoza on Sep 20, 2024, 10:51 AM	Carlos Mendoza	Sep 20, 2024, 10:51 AM
Order #2581763 was created for the Company by Carlos Mendoza on Sep 20, 2024, 10:46 AM	Carlos Mendoza	Sep 20, 2024, 10:46 AM

Add Note

Back (/admin/customer-orders/view/2581763?redirect_url=%2F)

Edit (/admin/customers/edit/1009321710)

View Order History (/admin/customer-order-history?customer_id=1009321710)

View Do Not Contact Settings (/admin/customers/update-removes/1009321710?back=%2Fadmin%2Fcustomers%2Fview%2F1009321710)

Create Order



#2581765 (Quote Order) No key code - Cancelled

Labor Law Poster Service
Customer ID: 1009321710 (admin/customer/view/1009321710)

Welcome, Michael

Ordered By: STEFANI BASS

Quote Valid Until: 11-19-2024

Order was successfully canceled.

Billing Information (admin/customer-orders/update-billing-address/4449532/2581765)

Contact Person STEFANI BASS
Company CASE FARMS
Address 330 PECAN DR.
DUDLEY, NC 28333
Phone 919-580-3333 - ext.
Email No Order Form/Reorder 2025
Campaign Carlos Mendoza
Order Entered By Sep 20, 2024, 10:51 AM
Entered On

Shipping Information

Shipped To STEFANI BASS
CASE FARMS
330 PECAN DR.
DUDLEY, NC 28333
Shipping Method UPS Ground

Products
Description

2025 3 Year Plan-NC (admin/products/view/7048)
2025 3 Year Plan-NC - Spanish (admin/products/view/7039)
Discount (admin/products/view/322)

Price	Quantity	Subtotal
\$278.50	10	\$2,785.00
\$278.50	10	\$2,785.00
-\$10.00	80	-\$800.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$0.00

Tax Percentage (admin/customer-orders/change-tax/2581765)

Payment Details
No payments

Balance Owed \$0.00

Process Payment (admin/customer-orders/process-payment/2581765)

Request Refund (admin/customer-orders/process-refund/2581765)

Notes

Note

By	On
Michael Bishop	Dec 4, 2024, 4:57 PM
Michael Bishop	Dec 4, 2024, 4:57 PM
Carlos Mendoza	Nov 4, 2024, 10:44 AM

Reason For Cancellation: Order placed with single-year plans.

Order Canceled.

9197355010 FOR STEPHANIE

Add Note

Change Status (admin/customer-orders/edit-status/2581765)

Cancel Order (admin/customer-orders/cancel-order/2581765)

Send Receipt (admin/customer-order-deliveries/send/2581765)

Change Type (admin/customer-orders/change-type/2581765)

Reship (admin/customer-orders/reship/2581765)

Print Receipt (admin/customer-orders/invoice/2581765.pdf)

Back ()

Order History (admin/customer-order-history?customer_id=1009321710)



#2601241 (Mail Order) A13627735772 - Shipped

Labor Law Poster Service
Customer ID: 26839006 (/admin/customer-orders/view/26839006)

Ordered By: **KIanna**

Note successfully removed.

Billing Information (/admin/customer-orders/update-billing-address/4469796/2601241)

Contact Person
Company KIANNA WHITE
Address MRS WHITE GOLDEN RULE CAFE
808 E JEFFERSON ST
PHOENIX, AZ 85034
Phone 602-262-9256 - ext.
Email

Campaign 2024-09T2 Existing By Order Amount
Order Entered By Marquita Jones
Entered On Dec 2, 2024, 1:57 PM

Shipping Information

Shipped To

KIANNA WHITE
MRS WHITE GOLDEN RULE CAFE
808 E JEFFERSON ST
PHOENIX, AZ 85034
USPS

Shipping Method

Shipped On Dec 2, 2024, 4:07 PM

Shipping Labels

Dec 2, 2024, USPS
Track: 00040206205537760719
2:18 PM ([https://tools.usps.com/go/TrackConfirmAction_input?](https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206205537760719))
[View \(adm](#)
[Reprint \(ak](#)

[Change Shipping \(/admin/customer-orders/change-shipping/2601241\)](#)

[Create New Label \(/admin/customer-orders/create-shipping-label/2601241\)](#)

Products

Description

2025 Complete Set(s) of Fed and State Posters-AZ (/admin/products/view/7317)

Tax Percentage (/admin/customer-orders/change-tax/2601241)

[Edit Products](#)

[Add Products](#)

Payment Details

Transactions **Payment Status**

Check By Mail

Active

(/admin/customer-orders/change-payment-status/1998462)

Ref # **Account #** **Date**

Dec 23, 2024, 4:16 PM
Michael Bishop

Amount Paid

\$89.50

Balance Owed

\$0.00

[Process Payment \(/admin/customer-orders/process-payment/2601241\)](#)

[Request Refund \(/admin/customer-orders/process-refund/2601241\)](#)

Notes

Note

By **On**

Received an order form (Keycode: A13633448909) with payment. Edited the order amounts to what was paid for.

Dec 23, 2024, 4:33 PM

Shipping Label Scanned.

Dec 2, 2024, 4:07 PM

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

Dec 2, 2024, 2:18 PM

Order Status Updated to Ready To Print

Dec 2, 2024, 2:01 PM

This order is a reshipment that should have been done for 2024. Called customer service several time and was told that she needed to check with her post office because we sent them. Post office never received the set we sent? Customer very disappointed in our service.

Dec 2, 2024, 2:00 PM

Order Status Updated to On Hold

Dec 2, 2024, 1:58 PM

[Add Note](#)

[Change Status \(/admin/customer-orders/edit-status/2601241\)](#)

[Cancel Order \(/admin/customer-orders/cancel-order/2601241\)](#)

[Send Receipt \(/admin/customer-order-deliveries/send/2601241\)](#)

[Change Type \(/admin/customer-orders/change-type/2601241\)](#)



#2569545 (Phone Order) A13615474153 - Shipped

Labor Law Poster Service
Customer ID: 26839006 (/admin/customers/view/26839006)

Ordered By: kiana

Billing Information (/admin/customer-orders/update-billing-address/4436903/2569545)

Contact Person
Company
Address
Phone
Email

KIANNA WHITE
MRS WHITE GOLDEN RULE CAFE
808 E JEFFERSON ST
PHOENIX, AZ 85034
602-262-9256 - ext.

Campaign
Order Entered By
Commission Recipient
Entered On

2024-03E - BAD
Jennifer Kidwell
Jennifer Kidwell
Mar 11, 2024, 4:26 PM

Shipping Information

Shipped To

KIANNA WHITE
MRS WHITE GOLDEN RULE CAFE
808 E JEFFERSON ST
PHOENIX, AZ 85034
USPS

Shipping Method

Shipped On
Mar 12, 2024, 9:07 AM

Shipping Labels

Mar 11, 2024, 4:47 PM
USPS
Track: 9400111206204939843781
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204939843781)

Cancel
View /a
Reprint

Change Shipping (/admin/customer-orders/change-shipping/2569545)

Create New Label (/admin/customer-orders/create-shipping-label/2569545)

Products

Description

2024 Complete Set(s) of Fed and State Posters-AZ (/admin/products/view/6335)

Discount (/admin/products/view/322)

Tax Percentage ((/admin/customer-orders/change-tax/2569545)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
-\$10.00	1	-\$10.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$99.50

Edit Products

Add Products

Payment Details

Transactions Payment Status

Credit Card Active ((/admin/customer-orders/change-payment-status/1971602)

Ref #

Account #

Date

Amount Paid

Mar 11, 2024, 4:27 PM
Jennifer Kidwell

\$99.50

Balance Owed

\$0.00

Process Payment (/admin/customer-orders/process-payment/2569545)

Request Refund (/admin/customer-orders/process-refund/2569545)

Notes

Note

Customer never received this order, should have been resent. Sending 2025 posters to make customer happy and satisfied.

Invoice has been sent by email to WKIANNA99@YAHOO.COM.

Invoice has been sent by email to wkianna99@yahoo.com.

Invoice has been sent by email to wkianna99@yahoo.com.

Invoice has been sent by email to wkianna99@yahoo.com.

Shipping Label Scanned.

Invoice has been sent by email to wkianna99@yahoo.com.

Customer never received this order, should have been resent. Sending 2025 posters to make customer happy and satisfied.

Rebecca Shoemaker

Michael Fawkes

Anthony Duckett

Anthony Duckett

Limika Carter

James Hosmer

Jennifer Kidwell

Dec 2, 2024, 2:01 PM

May 15, 2024, 2:38 PM

Apr 19, 2024, 3:06 PM

Apr 19, 2024, 3:04 PM

Apr 3, 2024, 6:17 PM

Mar 12, 2024, 9:07 AM

Mar 11, 2024, 4:27 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2569545)

Send Receipt (/admin/customer-order-deliveries/send/2569545)

Cancel Order (/admin/customer-orders/cancel-order/2569545)

Reship (/admin/customer-orders/reship/2569545)

Change Type (/admin/customer-orders/change-type/2569545)

Print Receipt (/admin/customer-orders/invoice/2569545.pdf)

Order #2591127 (Phone Order) No key code - Pending Back Order Customer ID: 188606438 (/admin/customers/view/188606438)

Ordered By: HEATHER PAPE

Billing Information ☒ (/admin/customer-orders/update-billing: address/4452235/2591127)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Commission Recipient
Entered On
Products

HEATHER PAPE
ACNR INC
48226 NATIONAL RD
ST CLAIRSVILLE, OH 43950
740-338-3184 - ext.
HEATHERPAPE@ACNRINC.COM
No Order Form/Reorder 2025
Carlos Mendoza
Oct 2, 2024, 4:05 PM

Shipping Information
Shipped To

HEATHER PAPE
ACNR INC
48226 NATIONAL RD
ST CLAIRSVILLE, OH 43950
UPS Ground

Shipping
Method

Change Shipping (/admin/customer-orders/change-shipping/2591127)

Description	Price	Quantity	Subtotal
2025 3 Year Plan OH (/admin/products/view/7139)	\$278.50	2	\$557.00
2025 3 Year Plan PA (/admin/products/view/7095)	\$278.50	4	\$1,114.00
2025 3 Year Plan Digital Poster Set-FL (/admin/products/view/6884)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-IL (/admin/products/view/6888)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-IN (/admin/products/view/6889)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-KY (/admin/products/view/6891)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-NC (/admin/products/view/6899)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-PA (/admin/products/view/6908)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-UT (/admin/products/view/6913)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-WI (/admin/products/view/6916)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-WV (/admin/products/view/6917)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-OH (/admin/products/view/6990)	\$60.00	1	\$60.00
2025 3 Year Plan Digital Poster Set-MO (/admin/products/view/6991)	\$60.00	1	\$60.00
Discount (/admin/products/view/322)	-\$10.00	188	-\$1,880.00
	Tax Percentage		\$0.00
		Tax Amount	\$0.00
		Shipping	\$0.00
		Order Total	\$451.00

Order
Total \$2331.00
(should be) 80% Discount

Edit Products Add Products

Payment Details

No payments

Process Payment (/admin/customer-orders/process-payment/2591127)	Request Refund (/admin/customer-orders/process-refund/2591127)	Balance Owed
		\$451.00

Notes

Note	By	On
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 7, 2024, 2:02 PM
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 7, 2024, 1:49 PM
Order Status Updated to Pending Back Order	Carlos Mendoza	Oct 7, 2024, 1:49 PM
Order Status Updated to On Hold	Carlos Mendoza	Oct 7, 2024, 1:44 PM
Emailed Mike to send digital posters on 10/2/2024	Rebecca Shoemaker	Oct 2, 2024, 4:22 PM
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 2, 2024, 4:17 PM
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 2, 2024, 4:05 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2591127)	Cancel Order (/admin/customer-orders/cancel-order/2591127)
Send Invoice (/admin/customer-order-deliveries/send/2591127)	Change Type (/admin/customer-orders/change-type/2591127)
Reship (/admin/customer-orders/reship/2591127)	Print Invoice (/admin/customer-orders/invoice/2591127.pdf)
Order History (/admin/customer-order-history?customer_id=188606438)	

Back ()

Welcome, Michael

Auto From 3-yr.

Labor Law Poster Service

Order #2586966 (Auto Order) No key code - Shipped

Customer ID: 188606438 (/admin/customers/view/188606438)

Ordered By: ☒

Billing Information ☒ (/admin/customer-orders/update-billing-address/2586966)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Entered On ☒

TRACI HANEY
ACNR INC
46226 NATIONAL RD
ST CLAIRSVILLE, OH 43950
304-579-5018 - ext.
HEATHERPAPE@ACNRINC.COM
2025 3 Year Orders
Auto Send
Jan 2, 2025, 10:04 AM

Shipping Information

Shipped To ☒
HEATHER PAPE
ACNR INC
46226 NATIONAL RD
ST CLAIRSVILLE, OH 43950
USPS
Shipping Method
Shipped On Jan 3, 2025, 12:09 PM

Shipping Labels

Jan 2, 2025, 10:38 AM
USPS
Track: 00040206206538910602
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206206538910602)

Change Shipping (/admin/customer-orders/change-shipping/2586966)

Create New Label (/admin/customer-orders/create-shipping-label/2586966)

Products

Description

2025 Complete Set(s) of Fed and State Posters-OH (/admin/products/view/7309)

Tax Percentage ☒ (/admin/customer-orders/change-tax/2586966)

Price	Quantity	Subtotal
\$0.00	1	\$0.00
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$0.00

Edit Products

Add Products

Payment Details

No payments

Balance Owed \$0.00

Process Payment (/admin/customer-orders/process-payment/2586966)

Request Refund (/admin/customer-orders/process-refund/2586966)

Notes

Note

Shipping Label Scanned.

By	On
Michael Fawkes	Jan 3, 2025, 12:09 PM ☒
System	Jan 2, 2025, 10:38 AM ☒

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

Add Note

Change Status (/admin/customer-orders/edit-status/2586966)

Cancel Order (/admin/customer-orders/cancel-order/2586966)

Send Receipt (/admin/customer-order-deliveries/send/2586966)

Change Type (/admin/customer-orders/change-type/2586966)

Reship (/admin/customer-orders/reship/2586966)

Print Receipt (/admin/customer-orders/invoice/2586966.pdf)

Back (/)

Order History (/admin/customer-order-history?customer_id=188606438)



#2603502 (Phone Order) No key code - Shipped

Labor Law Poster Service
Customer ID: 188606438 (/admin/customers/view/188606438)

Ordered By: HEATHER PAPE

Billing Information (/admin/customer-orders/update-billing-address/4472308/2603502)

Contact Person
Company HEATHER PAPE
Address ACNR INC
46226 NATIONAL RD
ST CLAIRSVILLE, OH 43950
Phone 304-579-5018 - ext.
Email HEATHERPAPE@ACNRINC.COM
Campaign No Order Form/Reorder 2025
Order Entered By Carlos Mendoza
Commission Recipient
Entered On Dec 17, 2024, 3:47 PM

Shipping Information
Shipped To

HEATHER PAPE
ACNR INC
46226 NATIONAL RD
ST CLAIRSVILLE, OH 43950
USPS

Shipping Method
Shipped On Dec 18, 2024, 4:06 PM

Shipping Labels

Dec 17, 2024, 3:47 PM

Track: 00040206206536380570
2024, USPS (https://tools.usps.com/go/TrackConfirmAction?origTrackNum=00040206206536380570)

Cancel
View (adm
Reprint (ar

Change Shipping (/admin/customer-orders/change-shipping/2603502)
Create New Label (/admin/customer-orders/create-shipping-label/2603502)

Products
Description

2025 Complete Set(s) of Fed and State Posters-OH (/admin/products/view/309)

Tax Percentage (/admin/customer-orders/change-tax/309)

Quantity Price Subtotal
1 \$0.00 \$0.00
Tax Amount \$0.00
Shipping \$0.00
Order Total \$0.00

Edit Products Add Products

Payment Details
No payments

Process Payment (/admin/customer-orders/process-payment/2603502) Request Refund (/admin/customer-orders/process-refund/2603502)
Balance Owed \$0.00

Notes

Note

Shipping Label Scanned.

By On
Michael Fawkes Dec 18, 2024, 4:06 PM
System Dec 17, 2024, 4:08 PM
Carlos Mendoza Dec 17, 2024, 3:48 PM

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

heather is returning 2 illinois and 3 kentucky as well as 2 alabama. She did not need these and needs one extra ohio. that is why payment is taken off for the client and their account

Add Note

Change Status (/admin/customer-orders/edit-status/2603502) Cancel Order (/admin/customer-orders/cancel-order/2603502)
Send Receipt (/admin/customer-order-deliveries/send/2603502) Change Type (/admin/customer-orders/change-type/2603502)
Reship (/admin/customer-orders/reship/2603502) Print Receipt (/admin/customer-orders/invoice/2603502.pdf)
Order History (/admin/customer-order-history?customer_id=188606438)
Back (/)



Ordered By: STEPHANIE

Billing Information ☒ (admin/customer-orders/update-billing-address/4439644/2571877)

Contact Person
STEPHANIE HARRIS
Company
WYNNTON HILL BAPTIST CHURCH
Address
2620 BUENA VISTA RD
COLUMBUS, GA 31906-3920
Phone
706-322-8091 - ext.
Email

Campaign
2023-09T Existing By Order Size
Order Entered By
Cynthia Wilson
Commission Recipient ☒
Cynthia Wilson
Entered On
May 13, 2024, 11:26 AM

Shipping Information
Shipped To ☒

STEPHANIE HARRIS
WYNNTON HILL BAPTIST CHURCH
2620 BUENA VISTA RD
COLUMBUS, GA 31906-3920
Shipping
USPS
Method
Shipped On
May 13, 2024, 1:40 PM

Shipping Labels

May 13, 2024, 11:47 AM
USPS
Track: 9400111206204144980882
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204144980882)

Can View Repr

Create New Label (admin/customer-orders/create-shipping-label/2571877)

Products

Description

2024 Complete Set(s) of Fed and State Posters-GA (admin/products/view/6562)

Tax Percentage ☒ (admin/customer-orders/change-tax/2571877)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$109.50

Edit Products Add Products

Payment Details

No payments

Balance Owed \$109.50

Process Payment (admin/customer-orders/process-payment/2571877)

Request Refund (admin/customer-orders/process-refund/2571877)

Notes

Note

Order Status Updated to Not Collectible

By	On
Michael Bishop	Sep 5, 2024, 4:10 PM

* Customer stated they never received order and was not paying for the invoice which is why Amber canceled the order. DO NOT contact this customer.

LEFT MESSAGE WITH ASSISTANT

CONTINUE CONTACT VIA MANAGEMENT

LEFT VM

Calling on orders?
(?) canceled orders?

Michael Bishop	Sep 5, 2024, 11:21 AM
Carlos Mendoza	Sep 3, 2024, 1:59 PM
Carlos Mendoza	Aug 29, 2024, 3:54 PM
Carlos Mendoza	Aug 29, 2024, 3:54 PM
Amber Blais	Aug 28, 2024, 2:44 PM
Carlos Mendoza	Aug 7, 2024, 11:28 AM
Carlos Mendoza	Jul 15, 2024, 11:33 AM
Carlos Mendoza	Jul 8, 2024, 1:53 PM
Carlos Mendoza	Jun 19, 2024, 1:54 PM

Reason For Cancellation: Company returned invoice saying they never received posters.

Order Canceled.

*
Amber Blais

LEFT MESSAGE WITH ASSISTANT

LEFT VM

NO ANSWER CB

Your item was delivered in or at the mailbox at 9:34 pm on May 20, 2024 in COLUMBUS, GA 31906.

Order #2571877 (Phone Order) A13611865711 - Canceled

Customer ID: 46527651 (/admin/customers/view/46527651)

Ordered By: STEPHANIE

Billing Information ☒ (/admin/customer-orders/update-billing-address/4439644/2571877)

Contact Person STEPHANIE HARRIS
Company WYNNTON HILL BAPTIST CHURCH
Address 2620 BUENA VISTA RD
COLUMBUS, GA 31906-3920
Phone 706-322-8091 - ext.
Email
Campaign 2023-09T Existing By Order Size
Order Entered By Cynthia Wilson
Commission Recipient Cynthia Wilson
Entered On May 13, 2024, 11:26 AM

Shipping Information
Shipped To

STEPHANIE HARRIS
WYNNTON HILL BAPTIST CHURCH
2620 BUENA VISTA RD
COLUMBUS, GA 31906-3920
USPS
Shipping Method May 13, 2024, 1:40 PM

Shipping Labels

May 13, 2024, USPS (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204144980882)

Products

Description

2024 Complete Set(s) of Fed and State Posters-GA (/admin/products/view/6562)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$0.00

Payment Details

No payments

Balance Owed \$0.00

Notes

Note

By	On
Carlos Mendoza	Sep 3, 2024, 1:59 PM
Carlos Mendoza	Aug 29, 2024, 3:54 PM
Carlos Mendoza	Aug 29, 2024, 3:54 PM
Amber Blais	Aug 28, 2024, 2:44 PM
Amber Blais	Aug 28, 2024, 2:44 PM
Carlos Mendoza	Aug 7, 2024, 11:28 AM
Carlos Mendoza	Jul 15, 2024, 11:33 AM
Carlos Mendoza	Jul 8, 2024, 1:53 PM
Carlos Mendoza	Jun 19, 2024, 1:54 PM
Cameron Stenzel	May 13, 2024, 1:40 PM

Reason For Cancellation: Company returned invoice saying they never received posters.

Order Canceled.

LEFT MESSAGE WITH ASSISTANT

LEFT VM

NO ANSWER CB

Your item was delivered in or at the mailbox at 9:34 pm on May 20, 2024 in COLUMBUS, GA 31906.

Shipping Label Scanned.

Add Note

Change Status (/admin/customer-orders/edit-status/2571877)	Cancel Order (/admin/customer-orders/cancel-order/2571877)
Send Receipt (/admin/customer-order-deliveries/send/2571877)	Change Type (/admin/customer-orders/change-type/2571877)
Reship (/admin/customer-orders/reship/2571877)	Print Receipt (/admin/customer-orders/invoice/2571877.pdf)
Order History (/admin/customer-order-history?customer_id=46527651)	

Back (/)



Ordered By: JOAN HIGGINS

Billing Information ☒ (/admin/customer-orders/update-billing-address/4412475/2535815)

Contact Person
Company
Address
Phone
Email
Campaign
Order Entered By
Commission Recipient ☒
Entered On

JOAN HIGGINS
WYLAND GALLERY KAUAI LLC
5380 HONOIKI RD UNIT 1555
PRINCEVILLE, HI 96722-5109
808-212-5012 - ext.
2023-09T Existing By Order Size
Shane Ross
Shane Ross
Oct 31, 2023, 4:25 PM

Shipping Information
Shipped To ☒

Shipping
Method
Shipped On

JOAN HIGGINS
WYLAND GALLERY KAUAI LLC
5380 HONOIKI RD UNIT 1555
PRINCEVILLE, HI 96722-5109
USPS
Oct 31, 2023, 4:53 PM

Order Entered By

Shipping Labels

Commission Recipient ☒

Shipped On
Oct 31, 2023, 4:46 PM
USPS
Track: 9400111206204899793942
origTrackNum=9400111206204899793942

Cancel
View i
Repri

Create New Label (/admin/customer-orders/create-shipping-label/2535815)

Products	Description	Price	Quantity	Subtotal
2024 3 Year Plan-HI (/admin/products/view/6411)		\$278.50	1	\$278.50
	Tax Percentage ☒ (/admin/customer-orders/change-tax/2535815)	0.00%	Tax Amount	\$0.00
			Shipping	\$0.00
			Order Total	\$278.50

Edit Products

Add Products

Payment Details
No payments

Balance Owed
\$278.50

Process Payment (/admin/customer-orders/process-payment/2535815)

Request Refund (/admin/customer-orders/process-refund/2535815)

Notes

Note

By	On
Michael Bishop	Sep 6, 2024, 11:32 AM

Order Status Updated to Not Collectible

Reason For Cancellation: Not collectible. DO NOT INVOICE!!!

Order Canceled.

Received email stating they never ordered, sure they didn't. They said stop bothering them order they were reporting us to BBB. :(Canceling the order and making the Not Collectible.

LEFT VM

Invoice has been sent by email to WYLANDKAUAI@GMAIL.COM.

LEFT VM

LEFT VM

FU AFTER JUNE 23 IF NOT PAID

EMAIL SENT TO WYLANDKAUAI

possible email WYLANDKAUAI@GMAIL.COM

Michael Bishop	Sep 6, 2024, 11:32 AM
Michael Bishop	Sep 6, 2024, 11:32 AM
Michael Bishop	Sep 6, 2024, 11:32 AM
Michael Bishop	Sep 6, 2024, 11:31 AM
Carlos Mendoza	Sep 3, 2024, 4:33 PM
Carlos Mendoza	Sep 3, 2024, 4:31 PM
Carlos Mendoza	Jul 30, 2024, 4:53 PM
Carlos Mendoza	Jul 9, 2024, 4:23 PM
Carlos Mendoza	Jun 10, 2024, 2:26 PM
Carlos Mendoza	May 24, 2024, 2:06 PM
Carlos Mendoza	May 23, 2024, 9:14 AM



(L) listened to recording, joan does authorize, however many redflags popped up during the call. did not want to give us email. second at the end of the call she asked if she was being charged and acted suspicious. briefly spoke with joan, complaint that she claims she never ordered posters. said she can return them. hung up on me. listen to recording and follow up in 30 days if not returned

LEFT VM

LEFT VM

MAILBOX FULL

Shipping Label Scanned.

Add Note

Back (1)

Change Status (/admin/customer-orders/edit-status/2535815)

Cancel Order (/admin/customer-orders/cancel-order/2535815)

Send Invoice (/admin/customer-order-deliveries/send/2535815)

Change Type (/admin/customer-orders/change-type/2535815)

Order History (/admin/customer-order-history?customer_id=1007381345)

Reship (/admin/customer-orders/reship/2535815)

Subject: Re: Invoice for Order #2535815

?

Wyland Gallery Kaua'i <wylandkauai@gmail.com>
to noreply

Tue, Sep 3, 5:00 PM

X

I never ordered this! Stop bothering me. I'm reporting you to the Better Business Bureau!

On Tue, Sep 3, 2024, 10:32 AM <noreply@llpsinc.com> wrote:

The Invoice for the Order #2535815 is attached to this email.

[Pay Your Invoice by Clicking Here](#)

If you have any questions, please contact Customer Service at 877-321-4144.

Thank you,
LLPS, Inc.

Order #2580548 (Phone Order) A13627349447 - Shipped

Customer ID: 1664523 (admin/customers/view/1664523)

Ordered By: JOEY VULAJ

Billing Information (admin/customer-orders/update-billing-address/4448315/2580548)

Contact Person
Company
Address

Phone
Email
Campaign
Order Entered By
Commission Recipient

JOEY VULAJ
CBRE
200 PARK AVE EAST MEZ
NEW YORK, NY 10166

212-867-0750 - ext.
ECAMUZO@200PARKAVENUE.COM
2024-09T2 Existing By Order Amount
Laura Brock
Laura Brock

Shipping Information

Shipped To

Shipping Method
Shipped On

JOEY VULAJ
CBRE - PROPERTY MANAGEMENT OFFICE
200 PARK AVE EAST MEZ
NEW YORK, NY 10166
UPS Ground
Feb 12, 2025, 9:55 AM

Shipping Labels

Feb 12, 2025, 9:15 AM
UPS Ground
Track: 1Z5A282E0398132572
(https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0398132572)

Jan 21, 2025, 2:19 PM
USPS
Track: 00040206206534651824
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206206534651824)

Nov 25, 2024, 11:51 AM
USPS
Track: 00040206205537378393
(https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206205537378393)

Change Shipping (admin/customer-orders/change-shipping/2580548)
Create New Label (admin/customer-orders/create-shipping-label/2580548)

Products

Description

2025 Complete Set(s) of Fed and State Posters-NY (admin/products/view/7360)
2025 City, New York, NY (admin/products/view/7040)
Tax Percentage (admin/customer-orders/change-tax/2580548)

Price	Quantity	Subtotal
\$109.50	1	\$109.50
\$37.50	1	\$37.50
0.00%	Tax Amount	\$0.00
	Shipping	\$0.00
	Order Total	\$147.00

Edit Products

Add Products

Payment Details

No payments

Balance Owed \$147.00

Process Payment (admin/customer-orders/process-payment/2580548)

Request Refund (admin/customer-orders/process-refund/2580548)

Notes

Note

By	On
Rachel Christensen	Feb 12, 2025, 9:55 AM
Jennifer Kidwell	Feb 12, 2025, 9:28 AM
Jennifer Kidwell	Feb 12, 2025, 9:27 AM
Jennifer Kidwell	Feb 12, 2025, 9:16 AM
Jennifer Kidwell	Feb 12, 2025, 9:14 AM

Shipping Label Scanned.

Advised customer that he does not need to pay until posters are received

Customer called back due to getting 90 day past due notice but has not yet received posters. Verified address. Joey also no one spoke to him in January to confirm address? Changed company name and switched to UPS for shipping

Invoice has been sent by email to jvulaj@200parkavenue.com.

Shipping label was created.
Shipping method changed to "Ready to Reship".
Order Shipping Information updated.
Reason: reship entire order
updated address and reshipping with tracking
Added by Jennifer Kidwell on February 12, 2025 9:14 am

Web Order Shipping Information updated.

Jennifer
Kidwell

Feb 12, 2025,
9:14 AM

☒

Order Shipping Information updated.

Jennifer
Kidwell

Feb 12, 2025,
9:08 AM

☒

Shipping Label Scanned.

Gino Fata

Jan 21, 2025,
2:56 PM

☒

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

System

Jan 21, 2025,
2:19 PM

☒

Shipping label was created.

Shipping method changed to "Ready to Reship".

Order Shipping Information updated.

Reason: Reship to updated address.

Added by Rebecca Shoemaker on January 21, 2025 2:18 pm

Rebecca
Shoemaker

Jan 21, 2025,
2:18 PM

☒

Posters returned "Unable to Forward"

Amber Blais

Jan 21, 2025,
2:13 PM

☒

Order Status Updated to Returned

Amber Blais

Jan 21, 2025,
2:13 PM

☒

Shipping Label Scanned.

Michael
Fawkes

Dec 26, 2024,
11:14 AM

☒

Shipping Label Reprinted.

Rebecca
Shoemaker

Dec 26, 2024,
10:04 AM

☒

Updated address and reshipping.

Rebecca
Shoemaker

Dec 26, 2024,
10:04 AM

☒

Giving to Laura for address verification.

Rebecca
Shoemaker

Dec 26, 2024,
8:52 AM

☒

Posters returned "Insufficient Address" Giving to Rebecca

Amber Blais

Dec 23, 2024,
2:19 PM

☒

Order Status Updated to Returned

Amber Blais

Dec 23, 2024,
2:19 PM

☒

Joey called to check on status of posters and to share vendor payment information, gave cs email for him to send over info

Jennifer
Kidwell

Dec 4, 2024,
10:57 AM

☒

Shipping Label Scanned.

Jennifer
Kidwell

Nov 26, 2024,
3:34 PM

☒

Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC

System

Nov 25, 2024,
11:51 AM

☒

Invoice has been sent by email to ECAMUZO@200PARKAVENUE.COM.

Laura Brock

Sep 16, 2024,
3:03 PM

☒

Add Note

Change Status (/admin/customer-orders/edit-status/2580548)

Send Invoice (/admin/customer-order-deliveries/send/2580548)

Reship (/admin/customer-orders/reship/2580548)

Order History (/admin/customer-order-history?customer_id=1664523)

Cancel Order (/admin/customer-orders/cancel-order/2580548)

Change Type (/admin/customer-orders/change-type/2580548)

Print Invoice (/admin/customer-orders/invoice/2580548.pdf)

Back (f)

* This was something Rebecca had Jeremy research. He wasted hours looking at this for no gain. Why? Waste of Jeremy's time!

CUSTOMER ID

34104067

ET Strayer

1000400340

Orange-Urister

1002839777

First Step Staffing

1001300544

Flexible Fish

045029077

Garrison Samuel Meisel

583012

City of Bridgeport

144824690

Seacucus Board of Edu.

610013724

112035555

618037063

not sure why this was put on dnc, no call associated with the dnc

-2527592

-Not on DNC

not sure why this is on dnc, no call associated with the dnc

-2561994

not sure why this is on dnc, customer never asked to be put on dnc

-2560527

not sure why this is on dnc, customer never asked to be put on dnc

-2522703

not sure why this is on dnc, no call associated with the dnc

-2549884

not sure why this was on dnc, duplicates?

Why was this a collection call?

Which isn't cheap!

(18) IDs that were merged into themselves
DNC (All Rebecca)

* Jeremy said that no other person (user) has done this but that it caused a lot of system issues. He spent hours fixing this issue.