



Michael Bishop <michaelb@llpsinc.com>

Fwd: 578556 : A notice from the Washington State Attorney General's Office

1 message

Customer Service <cs@llpsinc.com>
To: Michael Bishop <michaelb@llpsinc.com>

Fri, Oct 2, 2020 at 8:25 AM

----- Forwarded message -----

From: **ATG MI CRC Complaint Processing (prodappdb)** <crc@atg.wa.gov>
Date: Thu, Oct 1, 2020 at 5:03 PM
Subject: 578556 : A notice from the Washington State Attorney General's Office
To: <info@laborlawposterservice.com>

Bob Ferguson
ATTORNEY GENERAL OF WASHINGTON
Consumer Protection Division - Consumer Resource Center
800 Fifth Avenue, Suite 2000, Seattle, WA 98104 (206) 464-6684

October 1, 2020

Washington Labor Law Poster Service
855 Trosper Rd SW Ste 108 #279
Olympia, WA 98512-8108

RE: Dawn Marie Woolsey

File #: 578556

Dear Washington Labor Law Poster Service:

This letter is a courtesy reminder that the requested date for your written response to complaint # 578556 is seven calendar days from the date of this letter. This complaint was filed by Dawn Marie Woolsey regarding your business. Our practice is to send a courtesy reminder to provide you with the opportunity to respond in a timely manner.

Please include the file # 578556 with your written response. You may respond by email or United States Postal Service mail. If you have already sent your response, please accept our thanks for your attention to this matter.

If you have questions or would like to submit additional information regarding this complaint, our email address is CRC@ATG.WA.GOV. Please include the complaint number given above on any complaint correspondence.

Sincerely,

LAUREL COOPER
Program Coordinator
Consumer Protection Division
1-800-551-4636 for in-state callers

1-206-464-6684 for out-of-state callers

Enclosure

COMPLAINT SUMMARY

Consumer Information

Name:

Dawn Marie Woolsey

Address:

1424 Worrall Dr
Bremerton, WA 98310

Day Phone:

(360) 377-9272

Evening Phone:

E-mail Address:

the_woolseys@hotmail.com

Age Group (optional):

59+

Are you a member or former member of the U.S. Armed Forces, Guard, Reserves or a dependent? (optional):

No

If English is not your first language, what is your first language?

Do you want the Attorney General's Office to send this business a copy of your complaint?

Yes

Business Information

Name of business that I am complaining about:

Washington Labor Law Poster Service

Address:

855 Trosper Rd SW Ste 108 #279
Olympia, WA 98512-8108

Phone:

Email:

info@laborlawposterservice.com

Names and contact information of any other businesses involved in your complaint:

About Your Complaint

Amount in Dispute:

Transaction Date:

Explain your complaint in detail:

I volunteer at the non-profit Tracyton Community Library in Tracyton, WA. The library received a form saying that we had to purchase WA Labor Law Posters for 2021. I contacted your office and was told that the letter was a scam and that I should file a consumer complaint. We did not order any posters.

SIGNATURE

I acknowledge that my complaint and attachments, once submitted, become public records and may be disclosed to others in response to a Public Records Request. Complaint information received by this office will be exported into the FTC's database, Consumer Sentinel, a secure online database. This data is then made available to thousands of civil and criminal law enforcement authorities worldwide.

I declare, under penalty of perjury under the laws of the State of Washington, that the information contained in this complaint is true and accurate, and that any documents attached are true and accurate copies of the originals.

I authorize the Washington State Attorney General's Office to contact the party(ies) against which I have filed this complaint in an effort to reach an amicable resolution. I authorize the party(ies) against which I have filed this complaint to communicate with and provide information related to my complaint to the Washington State Attorney General's Office. By selecting NO below, I acknowledge that the Attorney General's Office will not contact the party(ies) named in my complaint and will not attempt to facilitate resolution of my complaint with the party(ies). My complaint will be kept by the Attorney General's Office for informational purposes.

Signature Dawn Woolsey **Date** 09/01/2020

Received via the Internet

City and State where signed Bremerton, WA



Michael Bishop <michaelb@llpsinc.com>

File # 578556

1 message

Michael Bishop <michaelb@llpsinc.com>

To: CRC@atg.wa.gov

Tue, Oct 6, 2020 at 12:09 PM

Hello Ms. Cooper.

Our office received a complaint, (file # 578556) sent from Dawn Marie Woolsey for Tracyton Community Library. We appreciate the opportunity to respond. Below is our response.

"We do apologize for any confusion. The Labor Law Poster Service is a non-governmental service that provides laminated colored labor law posters for businesses. We have served companies across the entire United States for over 2 decades. Businesses with employees are required by state and federal law to post current labor laws and OSHA postings. Notices are sent out periodically to businesses to offer our services. The library must have recently received one of our solicitations. Our mailings clearly state in bold and in capital type on the envelope and throughout the mailing that we are not a government agency and do not have a contract with the government to provide this service. There is no obligation to use our services, but our service does satisfy what is mandated for employers. Our records do indicate that no orders have been placed with our company for our services. To be removed from the mailing list, the complainant may forward the Keycode from the solicitation to cs@llpsinc.com or call our Customer Service department at 877-321-4144. We do apologize for any misunderstanding and regret any inconvenience."

Please let me know if you have any questions in regard to this matter.

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Thank you,
Michael Bishop - Operations Manager
LLPS, INC.