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**Case # 37091212 - Wrongly assigned**

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**Terry Glenn** <Terry@westernmichigan.bbb.org>  
To: Michael Bishop <michaelb@llpsinc.com>

Wed, May 6, 2020 at 4:06 PM

You are very welcome!

**Terry Glenn**

*Director of Operations*

**Better Business Bureau serving Western Michigan Inc.**

3330 Claystone St., SE

Grand Rapids, MI 49546

**Tel: 616-234-0565**

**Fax: 855-581-3777**

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On Wed, May 6, 2020 at 4:00 PM Michael Bishop <michaelb@llpsinc.com> wrote:

Hello Terry.

Thank you for taking care of this.

Sincerely,

Michael Bishop

LLPS, Inc.

On Wed, May 6, 2020 at 3:34 PM Terry Glenn <Terry@westernmichigan.bbb.org> wrote:

Hi Michael,

Thank you for the notice. We have now transferred the complaint to the correct record, notified the complainant and began the process anew.

Sincerely,

**Terry Glenn**

*Director of Operations*

**Better Business Bureau serving Western Michigan Inc.**

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**Building trust**  
in trying times.



On Wed, May 6, 2020 at 3:21 PM Michael Bishop <[michaelb@llpsinc.com](mailto:michaelb@llpsinc.com)> wrote:

Hello.

We received a complaint made by Scott Brown in regard to a solicitation received from another company. The complaint references a W.C.S. which is not our company. After further research, I found that the company referenced is Workplace Compliance Services. Their address is [7718 Northport Dr., Lansing, MI 48917](#), and their phone number is 877-770-3555. We have no affiliation with this company and request that this complaint is fully removed from anything being linked to our company. Your prompt response in regard to this matter is appreciated.

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Thank you,  
Michael Bishop  
LLPS, INC.

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Michael Bishop  
LLPS, INC.