

Customer Service

From: "Castillo, Daniela" <Ixtah.Castillo@freshfromflorida.com>
Date: Wednesday, April 17, 2019 3:24 PM
To: "Customer Service" <cs.llps@comcast.net>
Subject: RE: Complaint Ref: 1902-07261/DC

Thank you for letting me know!



Daniela Castillo
Regulatory Specialist III
Division of Consumer Services
Florida Department of Agriculture and Consumer Services

(850) 410-3782
(850) 410-3801 Fax
Ixtah.Castillo@FreshFromFlorida.com

www.FreshFromFlorida.com

Please note that Florida has a broad public records law (Chapter 119, Florida Statutes). Most written communications to or from state employees are public records obtainable by the public upon request. Emails sent to me at this email address may be considered public and will only be withheld from disclosure if deemed confidential pursuant to the laws of the State of Florida.

From: Customer Service <cs.llps@comcast.net>
Sent: Tuesday, April 16, 2019 5:50 PM
To: Castillo, Daniela <Ixtah.Castillo@freshfromflorida.com>
Subject: Fw: Complaint Ref: 1902-07261/DC

Hello Ms. Castillo.

Our company received a complaint, (1902-07261/DC), from your office for a company that we have no association with. The complaint is for Workplace Compliance Services but has our company listed at our address. The correct address for that company is: 7718 Northport Drive, Lansing, MI 48917 and their phone number is 877-770-3555. Please update your information so the complaint can be handled by the appropriate party. Please contact me with any questions or concerns.

Thank you,
Michael Bishop
LLPS, Inc.
517-321-4144

Customer Service

From: "Customer Service" <cs.llps@comcast.net>

Date: Tuesday, April 16, 2019 12:54 PM

To: <ixah.castillo@freshfromflorida.com>

Subject: Complaint Ref: 1902-07261/DC

ixtah.castillo@freshfromflorida.com

resent @ 5:50 pm 4/16/19

Hello Ms. Castillo.

Our company received a complaint, (1902-07261/DC), from your office for a company that we have no association with. The complaint is for Workplace Compliance Services but has our company listed at our address. The correct address for that company is: 7718 Northport Drive, Lansing, MI 48917 and their phone number is 877-770-3555. Please update your information so the complaint can be handled by the appropriate party. Please contact me with any questions or concerns.

Thank you,
Michael Bishop
LLPS, Inc.
517-321-4144

4/16/2019

Not our company



FLORIDA DEPARTMENT OF AGRICULTURE & CONSUMER SERVICES
COMMISSIONER NICOLE "NIKKI" FRIED

April 8, 2019

Refer To: 1902-07261 / DC

Mike, Joey wants you to call

LLPS INC
5859 W SAGINAW HWY STE 343
LANSING, MI 48917-2460

Dear Sir or Madam:

Subject: MICHAEL B RODRICKS

We appreciate your previous response to the above-referenced complaint; however, new information has been presented to our office related to this matter. As such, we have determined there is sufficient information to continue our mediation efforts. Enclosed is the additional information that we would like for you to consider.

Please review the documentation and offer a response or your case will be changed to reflect that a response was not received.

Any efforts to reach a satisfactory resolution will be appreciated.

Sincerely,

Daniela Castillo

Daniela Castillo
Regulatory Specialist III
850-410-3782
Fax: 850-410-3801
E-mail: ixtah.castillo@freshfromflorida.com

** Called 4/16/19
Left VM
* Emailed as well*

Castillo, Daniela

From: Michael Rodricks <mrodricks@gmail.com>
Sent: Wednesday, April 3, 2019 6:11 AM
To: Castillo, Daniela
Subject: Re: Consumer Complaint Case#1902-07261

Follow Up Flag: Follow up
Flag Status: Completed

Daniela,
Just as a follow up to the above- I have yet to receive a refund from Workplace Compliance Services. It has been 3 weeks so maybe it takes longer.
Let me know if any follow up is needed
Best,
Michael

On Mon, Mar 11, 2019 at 2:26 PM Castillo, Daniela <Ixtah.Castillo@freshfromflorida.com> wrote:

Mr. Rodricks,

In response to your complaint, we have received the attached response. Please see attachments for more information.

Sincerely,



Daniela Castillo

Regulatory Specialist III

Division of Consumer Services

Florida Department of Agriculture and Consumer Services

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(850) 410-3801 Fax

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