



**Labor Law Poster Service**  
5859 W. Saginaw Hwy. #343  
Lansing, MI 48917  
877-321-4144

March 9, 2012

Bank of Commerce  
Attn: Trevor Ashcraft  
201 N. Main  
McLean, TX 79057

Re: Credit card refund

Dear Mr. Ashcraft,

On behalf of the Labor Law Poster Service, I do want to apologize for you receiving extra charges to your credit card. The issue has been resolved so that this problem will not reoccur in the future. We have refunded the full amount of charges, totaling \$3992.87, to your credit card account. We do not retain any credit card information and your card will not be charged again. Again, please accept our sincerest apology for any inconvenience this may have caused. If you have any questions or concerns regarding this matter, please feel free to contact me directly.

Sincerely,

Michael Bishop  
LLPS Operations Manager