

Invoice/Purchase Receipt

Thank you for your order! Your satisfaction is our number one priority.

Please check your order for accuracy. Contact Customer Service at 1-800-959-3324 immediately to report any discrepancies with your order.

If you wish to return or exchange this merchandise, simply complete the form on the back and return the item along with any applicable fees.

Customer 09 - Josh Blais

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

Order Number: I103515460
Order Date: 2/23/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation
20E15 01	CRYSTAL PALETTE MARCH (S)	1	EARS	\$19.00
	TAX			\$1.37
	SHIPPING			\$3.80

	BALANCE DUE			\$24.17
	INVOICE BALANCE			\$24.17

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Customer 02 - Lorenda Valles

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

Order Number: I103515460
Order Date: 2/23/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
12780 01 SWIVEL (S), STRETCH		1	BRAC		\$35.00
12054 01 CHARADE, STRETCH		1	BRAC		\$38.00
32372 01 ELUDE, 16-19"		1	NECK	HALF PRICE	\$26.00
21120 01 STANDING OVATION (S)		1	EARS	HALF PRICE	\$34.00
	TAX				\$8.21
	SHIPPING				\$3.80

	BALANCE DUE				\$145.01
	INVOICE BALANCE				\$0.00

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Customer 01 - Amber Blais

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

1070426

Order Number: I103515460
Order Date: 2/23/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
91H22 01	FLAPPER, 27-30"	1	NECK	BONUS ITEM	\$10.00
3C378 01	SULTRY, 46-49"	1	NECK	BONUS ITEM	\$20.00
62683 08	AT LAST	1	RING	BONUS ITEM	\$15.00
33356 01	BREEZEWAY, 26-29"	1	NECK	BONUS ITEM	\$15.00
12077 01	MULTIPLICITY, STRETCH	1	BRAC	BONUS ITEM	\$15.00
62656 07	DAHLIA	1	RING		\$76.00
32372 01	ELUDE, 16-19"	1	NECK		\$52.00
22220 01	STANDING OVATION (HEMATITE)	1	EARS		\$68.00
30407 01	REFLECTION, 34-37"	1	NECK		\$68.00
32N49 01	ESCAPEADE, 18-21"	1	NECK		\$44.00
12067 01	LOVE STORY, ADJ. TO 11 1/2"	1	BRAC		\$28.00
31313 01	EMILY, 16-19"	1	NECK		\$30.00
	HOSTESS CREDITS				(\$366.20)
	UNUSED CREDIT VOIDED				\$0.20
	TAX				\$5.63
	SHIPPING				\$3.80
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	CHARGE FOR 40% HOSTESS CREDIT				\$15.00
	BALANCE DUE				\$99.43
	INVOICE BALANCE				(\$24.17)

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Customer 05 - Amber Blais

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

Order Number: I103343756
Order Date: 1/29/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
✓32366	01 WALLFLOWER, 15-18"	1	NECK		\$26.00
✓20196	01 COTTON CANDY	1	EARS		\$32.00
✓22197	01 ORBIT	1	EARS	HALF PRICE	\$16.00
✓21120	01 STANDING OVATION (S)	1	EARS	HALF PRICE	\$34.00
✓30354	01 LOVE TOKEN, 17-20"	1	NECK	HALF PRICE	\$19.00
✓30388	01 COTTON CANDY, 16-19"	1	NECK	HALF PRICE	\$18.00
	TAX				\$8.93
	SHIPPING				\$3.80
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BALANCE DUE					\$157.73
INVOICE BALANCE					\$157.73

At **lia sophia®**, Customer satisfaction is our No. 1 priority. To ensure that we always exceed your expectations, we offer a full Lifetime Replacement Guarantee. Merchandise must be purchased through an authorized representative of **lia sophia** for this guarantee to apply. Because the guarantee is offered by **lia sophia**, ALL returns or exchanges MUST be handled through the company and NOT the Advisor. Shipping charges are not refundable, and cash refunds are not available after 45 days from original Show ship date.

- Jewelry may be returned for replacement due to a manufacturer's defect, with your original Customer Purchase Receipt/proof of purchase (reverse side). Return shipping is at the Customer's expense.
- Jewelry returned within 120 days will be replaced at no charge.
- If your original selection is no longer available, you will receive a merchandise certificate.
- After 120 days, please add a \$5 PER ITEM handling charge.
- Lifetime Replacement Guarantee does not cover lost jewelry.

Send the item(s) to be returned/exchanged along with this completed original Customer Purchase Receipt/Exchange Form (both sides) and any monies due to the address below. To ensure we receive complete exchange packages, we recommend using a padded or large size envelope. **lia sophia** is not responsible for lost or mis-directed mail. Allow two to three weeks for processing.

lia sophia, attn.: Exchanges, 1620 Central Avenue, Roselle, IL 60172-1602

Please print legibly.

												—		—					
name														daytime phone					
																—			
address																—			
																—			
city																state		zip	
																—		—	

e-mail address - Merchandise Certificates will be e-mailed to you if e-mail address is provided.

Reason Codes:

1. Broken	2. Incorrect item or size ordered	3. Incorrect item or size received	4. Missing/Defective stone
5. Did not like	6. Defective finish	7. Not as pictured or expected	8. Other

List items being returned under the appropriate replacement action.

Replace with **SAME** item only (note: rings may be exchanged for another size).

STYLE NUMBER	CURRENT	NEW	NAME/DESCRIPTION
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***add \$5 (or current rate) per item handling fee after 120 days of purchase.**

Receive a Merchandise Certificate. Certificates are for merchandise only and cannot be used to pay fees, taxes or shipping charges owed. Provide your e-mail address above to expedite receipt of your certificate(s).

STYLE NUMBER		SIZE	NAME/DESCRIPTION	REASON CODE	REG	HOW PURCHASED	PRICE
						HALF	OTHER

***add \$5 (or current rate) per item handling fee after 120 days of purchase.**

Receive a refund (NOT available after 45 days from original order/Show ship date).

STYLE NUMBER	SIZE	NAME/DESCRIPTION	REASON CODE	HOW PURCHASED			PRICE
				REG	HALF	OTHER	

Check one (Please do not send cash): check credit card

TOTAL RETURNED ITEMS

Keep a copy of the original Customer Purchase Receipt (reverse side) for your records. The Customer Selection Ticket received at the time of order cannot be used as the Purchase Receipt.