

Invoice/Purchase Receipt

Thank you for your order! Your satisfaction is our number one priority.
Please check your order for accuracy. Contact Customer Service at 1-800-959-3324 immediately to report any discrepancies with your order.
If you wish to return or exchange this merchandise, simply complete the form on the back and return the item along with any applicable fees.

Customer 09 - Josh Blais

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

1070426

Order Number: I103515460
Order Date: 2/23/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
20E15 01	CRYSTAL PALETTE MARCH (S)	1	EARS		\$19.00
	TAX				\$1.37
	SHIPPING				\$3.80

	BALANCE DUE				\$24.17
	INVOICE BALANCE				\$24.17

Invoice/Purchase Receipt

Thank you for your order! Your satisfaction is our number one priority.
Please check your order for accuracy. Contact Customer Service at 1-800-959-3324 immediately to report any discrepancies with your order.
If you wish to return or exchange this merchandise, simply complete the form on the back and return the item along with any applicable fees.

Customer 02 - Lorenda Valles

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

1070426

Order Number: I103515460
Order Date: 2/23/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
12780 01	SWIVEL (S), STRETCH	1	BRAC		\$35.00
12054 01	CHARADE, STRETCH	1	BRAC		\$38.00
32372 01	ELUDE, 16-19"	1	NECK	HALF PRICE	\$26.00
21120 01	STANDING OVATION (S)	1	EARS	HALF PRICE	\$34.00
	TAX				\$8.21
	SHIPPING				\$3.80

BALANCE DUE					\$145.01
INVOICE BALANCE					\$0.00

Invoice/Purchase Receipt

Thank you for your order! Your satisfaction is our number one priority.
Please check your order for accuracy. Contact Customer Service at 1-800-959-3324 immediately to report any discrepancies with your order.
If you wish to return or exchange this merchandise, simply complete the form on the back and return the item along with any applicable fees.

Customer 01 - Amber Blais

Advisor: Heidi Hoover
Advisor Phone: 517-669-8984

1070426

Order Number: I103515460
Order Date: 2/23/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
91H22	01 FLAPPER, 27-30"	1	NECK	BONUS ITEM	\$10.00
3C378	01 SULTRY, 46-49"	1	NECK	BONUS ITEM	\$20.00
62683	08 AT LAST	1	RING	BONUS ITEM	\$15.00
33356	01 BREEZEWAY, 26-29"	1	NECK	BONUS ITEM	\$15.00
12077	01 MULTIPLICITY, STRETCH	1	BRAC	BONUS ITEM	\$15.00
62656	07 DAHLIA	1	RING		\$76.00
32372	01 ELUDE, 16-19"	1	NECK		\$52.00
22220	01 STANDING OVATION (HEMATITE)	1	EARS		\$68.00
30407	01 REFLECTION, 34-37"	1	NECK		\$68.00
32N49	01 ESCAPADE, 18-21"	1	NECK		\$44.00
12067	01 LOVE STORY, ADJ. TO 11 1/2"	1	BRAC		\$28.00
31313	01 EMILY, 16-19"	1	NECK		\$30.00
	HOSTESS CREDITS				(\$366.20)
	UNUSED CREDIT VOIDED				\$0.20
	TAX				\$5.63
	SHIPPING				\$3.80

	CHARGE FOR 40% HOSTESS CREDIT				\$15.00
	BALANCE DUE				\$99.43
	INVOICE BALANCE				(\$24.17)

Invoice/Purchase Receipt

Thank you for your order! Your satisfaction is our number one priority.
Please check your order for accuracy. Contact Customer Service at 1-800-959-3324 immediately to report any discrepancies with your order.
If you wish to return or exchange this merchandise, simply complete the form on the back and return the item along with any applicable fees.

Customer 05 - Amber Blais**Advisor:** Heidi Hoover
Advisor Phone: 517-669-8984

1070426

Order Number: I103343756
Order Date: 1/29/11
Order Type: REGULAR

Item	Description	Qty	Category	Notation	
✓ 32366	01 WALLFLOWER, 15-18"	1	NECK		\$26.00
✓ 20196	01 COTTON CANDY	1	EARS		\$32.00
✓ 22197	01 ORBIT	1	EARS	HALF PRICE	\$16.00
✓ 21120	01 STANDING OVATION (S)	1	EARS	HALF PRICE	\$34.00
✓ 30354	01 LOVE TOKEN, 17-20"	1	NECK	HALF PRICE	\$19.00
✓ 30388	01 COTTON CANDY, 16-19"	1	NECK	HALF PRICE	\$18.00
	TAX				\$8.93
	SHIPPING				\$3.80

BALANCE DUE	-----	\$157.73
INVOICE BALANCE		\$157.73

At **lia sophia**®, Customer satisfaction is our No. 1 priority. To ensure that we always exceed your expectations, we offer a full Lifetime Replacement Guarantee. Merchandise must be purchased through an authorized representative of **lia sophia** for this guarantee to apply. Because the guarantee is offered by **lia sophia**, ALL returns or exchanges MUST be handled through the company and NOT the Advisor. Shipping charges are not refundable, and cash refunds are not available after 45 days from original Show ship date.

- Jewelry may be returned for replacement due to a manufacturer's defect, with your original Customer Purchase Receipt/proof of purchase (reverse side). Return shipping is at the Customer's expense.
- Jewelry returned within 120 days will be replaced at no charge.
- If your original selection is no longer available, you will receive a merchandise certificate.
- After 120 days, please add a \$5 PER ITEM handling charge.
- Lifetime Replacement Guarantee does not cover lost jewelry.

Send the item(s) to be returned/exchanged along with this completed original Customer Purchase Receipt/Exchange Form (both sides) and any monies due to the address below. To ensure we receive complete exchange packages, we recommend using a padded or large size envelope. **lia sophia** is not responsible for lost or mis-directed mail. Allow two to three weeks for processing.

lia sophia, attn.: Exchanges, 1620 Central Avenue, Roselle, IL 60172-1602

Please print legibly.

name															daytime phone									
address																								
city															state					zip				
e-mail address - Merchandise Certificates will be e-mailed to you if e-mail address is provided.																								

Advisor name _____ Advisor number _____ original order number _____ date of Show _____

Reason Codes:

1. Broken 2. Incorrect item or size ordered 3. Incorrect item or size received 4. Missing/Defective stone
5. Did not like 6. Defective finish 7. Not as pictured or expected 8. Other _____

List items being returned under the appropriate replacement action.

Replace with SAME item only (note: rings may be exchanged for another size).

STYLE NUMBER	CURRENT SIZE	NEW SIZE	NAME/DESCRIPTION	REASON CODE	REG	HOW PURCHASED HALF	OTHER	PRICE

*add \$5 (or current rate) per item handling fee after 120 days of purchase.

Receive a Merchandise Certificate. Certificates are for merchandise only and cannot be used to pay fees, taxes or shipping charges owed. Provide your e-mail address above to expedite receipt of your certificate(s).

STYLE NUMBER	SIZE	NAME/DESCRIPTION	REASON CODE	REG	HOW PURCHASED HALF	OTHER	PRICE

*add \$5 (or current rate) per item handling fee after 120 days of purchase.

Receive a refund (NOT available after 45 days from original order/Show ship date).

STYLE NUMBER	SIZE	NAME/DESCRIPTION	REASON CODE	REG	HOW PURCHASED HALF	OTHER	PRICE

Check one (Please do not send cash): ☐ check ☐ credit card

credit card number															<input type="radio"/> VISA
If a mathematical error occurs, the Company is authorized to adjust the charge amount indicated to prepay the order.															<input type="radio"/> MasterCard
cardholder signature _____															<input type="radio"/> DISCOVER

TOTAL PROCESSING FEES (A + B)

Keep a copy of the original Customer Purchase Receipt (reverse side) for your records. The Customer Selection Ticket received at the time of order cannot be used as the Purchase Receipt.