

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



P.O. Box 30213
LANSING, MICHIGAN 48909

DANA NESSEL
ATTORNEY GENERAL

March 18, 2020

Refer to AG No.: 2020-cp03061433692-A

LLPS, Inc.
6323 W. Saginaw Hwy
Lansing, MI 48917

Dear Sir/Madam:

Re: Tara Ross

Enclosed for your examination is a copy of the complaint which was recently filed with this office by the above.

We thought you would appreciate having this brought to your attention so that perhaps this matter could be satisfactorily resolved thereby avoiding time-consuming and costly private litigation.

Since this complaint against your firm appears in our files, we would appreciate a response or send us a copy of your response to the complainant. It will expedite the processing of this complaint if you could e-mail your response to cp_email3@michigan.gov putting the AG No. in the subject line.

Sincerely,

Chad M. Canfield, Operations Manager
Consumer Protection
(877) 765-8388 - Toll Free in MI or (517) 335-7599
(517) 241-3771 – Fax

cam

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LLPS, Inc.
6323 W. Saginaw Hwy
Lansing, MI 48917

Dear Consumer:

RE: Tara Ross

Thank you for the information/complaint which you recently submitted to our office. We have reviewed the information and have written to Tara Ross for a response or explanation. As soon as we receive a reply, we will be in contact with you. Your patience will be appreciated.

The phrase "trade or commerce" in the Michigan Consumer Protection Act is defined as providing goods, property, or service primarily for personal, family or household purposes. Therefore, the Consumer Protection Division will not, ordinarily, address disputes between commercial or business interests. We will however, attempt to assist you on a one-time basis.

Sincerely,

Chad M. Canfield, Operations Manager
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