

'Complaint 4717637.txt'.txt

The following complaint was submitted on 02/12/2007:

CONSUMER INFORMATION:

Mrs. Stephanie Uddin
301 S. 18th St.

LOUISVILLE, KYUNITED STATES 40241
Daytime Phone 5023276961
s.uddin@insightbb.com

COMPANY OR ORGANIZATION INFORMATION:

Kentucky Labor Law Poster Service
5859 W. Saginaw Hwy. #343
Lansing, MI USA 48917
8773214144

COMPLAINT INFORMATION:

Complaint Type: 2
Date Complaint Received: 02/12/2007

Handling Bureau ID: 0372
Complaint Email:
CompID: 4717637
CtobID:

Primary Complaint Classification by Consumer: Credit or Billing Disputes
Secondary Complaint Classification by Consumer: Credit or Billing Disputes

Customer Complaint: We purchased posters from this co. on July of 2005. In 2006 they sent us monthly requests to purchase new posters with stern warnings that we could be fined. In January 2006 we received a past due notice for 62.25 from this co. stating that we had purchased and been shipped a new complete set of posters on Aug. 1, 2006 with an invoice # 549311. This letter also stated that they had made several attempts to collect this debt and were turning the file over to a collection agency. We have neither requested, nor received a new shipment of posters from this company. When I called the company to inquire about the invoice, they said that their records indicated they had shipped them. When I gave them more concrete records of the previous purchase and the check number, etc. the gentleman stammered a little and said "ok...I'll just erase it out of my system." He paused for a brief moment and said, "there, done."

I'm not sure if this is a legit company or not...but their scare tactic advertising and then making up bogus invoices has fooled many people I'm sure. We are a small, privately owned, convenience store and if someone hadn't been doing the books for our co. and caught this error they would have gotten 62.25 from us.

My goals in filing this complaint is to bring awareness about this company and to make sure that we are no longer being pursued for bad debt collection. I would also like no further contact from this company in the future.

Thank you for your help in this matter.
Stephanie Uddin
Bookkeeper
Islam Corporation

Desired Settlement: No settlement requested - for BBB information only
Settlement Explanation: 1. To bring awareness about the business practices of this

'Complaint 4717637.txt'.txt

company.

2. To make sure that this company does not pursue us further to try to collect this bogus fee. And no bad debt remains on record.

3. To make sure this does not contact us in the future for advertising or any other purpose.

Product of Service: Labor Law Posters

Model Number:

Account Number:

PurchaseDate:

Complaint Dates:

Payment Made: No

Purchase Price:

Disputed Amount:

Payment Method:

=====