#2516145 (Phone Order) No key code - Shipped

Labor Law Poster Service — Welcome, Michael
Customer ID: 933479495 (/admin/customers/view/933479495)

Ordered By: ANNEMARIE

Billing Information (/admin/customer-orders/update-billing-address/4392805/2516145)

Contact Person	ANNEMARIE GRECCO
Company	SECAUCUS BOARD OF EDUCATION
Address	685 5TH ST SECAUCUS, NJ 07094-3004
Phone	201-974-2000 - ext.
Email	AGRECCO@SBOE.ORG
Campaign	No Order Form/Reorder 2023
Order Entered By	Jennifer Kidwell
Commission Recipient	Jennifer Kidwell
Entered On	Aug 14, 2023, 10:37 AM

Shipping Information

Shipped To	ANNEMARIE GRECCO SECAUCUS BOARD OF EDUCATION 685 5TH ST SECAUCUS, NJ 07094-3004
Shipping Method	USPS
Shipped On	Oct 3, 2023, 1:38 PM

Shipping Labels

Oct 3, 2023, 11:18 AM	USPS	Track: 9405511206203666496553 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9405511206203666496553)	Can View Repr
Oct 3, 2023, 11:18 AM	USPS	Canceled Track: (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=)	View Repr

Shipped

Change Shipping (/admin/customer-orders/change-shipping/2516145)
Create New Label (/admin/customer-orders/create-shipping-label/2516145)

Products

Description	Price	Quantity	Subtotal
2024 3 Year Plan-NJ (/admin/products/view/6189)	$278.50	6	$1,671.00
Discount (/admin/products/view/322)	-$10.00	6	-$60.00
Tax Percentage (/admin/customer-orders/change-tax/2516145)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$1,611.00

less than 2 weeks

Collections call?

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Check By Mail	Active (/admin/customer-orders/change-payment-status/1952292)			Oct 26, 2023, 11:38 AM Amber Blais	$1,611.00
Purchase Order	Active (/admin/customer-orders/change-payment-status/1945207)	24-0751		Oct 3, 2023, 11:18 AM Celeste Bishop	$0.00
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2516145) | Request Refund (/admin/customer-orders/process-refund/2516145)

Notes

Note	By	On
SPOKE WITH ANNEMARIE, COURTESY LEFT AND CONFIRMED DELIVERY	Carlos Mendoza	Oct 19, 2023, 10:51 AM
CLOSED, ONLY OPEN FROM 7:45AM-3:45PM	Carlos Mendoza	Oct 17, 2023, 4:01 PM
Your item was delivered at the front door or porch at 1:14 pm on October 6, 2023 in SECAUCUS, NJ 07094.	Carlos Mendoza	Oct 16, 2023, 9:42 AM
Shipping Label Scanned.	Cameron Stenzel	Oct 3, 2023, 1:38 PM
SIGNED PO AND RETURNED WITH INVOICE	Celeste Bishop	Oct 3, 2023, 11:18 AM
Order type changed to Phone	Celeste Bishop	Oct 3, 2023, 11:17 AM
Order Status Updated to Ready To Print	Celeste Bishop	Oct 3, 2023, 11:17 AM
Quote has been sent by email to AGRECCO@SBOE.ORG.	Jennifer Kidwell	Aug 14, 2023, 10:38 AM
Order type changed to Quote	Jennifer Kidwell	Aug 14, 2023, 10:38 AM
Order Status Updated to Quote	Jennifer Kidwell	Aug 14, 2023, 10:38 AM

#2511133 (Mail Order) A13479627597 - Shipped

Old order collection attempt. Customer not happy!

Labor Law Poster Service | Welcome, Michael
Customer ID: 1009529974 (/admin/customers/view/1009529974)

Ordered By: MANAGER

Billing Information (/admin/customer-orders/update-billing-address/4387793/2511133)

Contact Person	MANAGER
Company	DELTA LIFE INS CO
Address	PO BOX 1141 THOMASVILLE, GA 31799-1141
Phone	229-226-9390 - ext.
Email	
Campaign	2022-10P
Order Entered By	Celeste Bishop
Entered On	Feb 15, 2023, 1:11 PM

Shipping Information

Shipped To	MANAGER DELTA LIFE INS CO PO BOX 1141 THOMASVILLE, GA 31799-1141
Shipping Method	USPS
Shipped On	Feb 15, 2023, 2:53 PM

Shipping Labels

Feb 15, 2023, 1:32 PM	USPS	Track: 9400111206203901241143 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206203901241143)

Cancel | View (/admin/shipping-lab | Reprint (/admin/shipping-l

Change Shipping (/admin/customer-orders/change-shipping/2511133)

Create New Label (/admin/customer-orders/create-shipping-label/2511133)

Products

Description	Price	Quantity	Subtotal
2023 Complete Set(s) of Fed and State Posters-GA (/admin/products/view/5935)	$109.50	1	$109.50
Tax Percentage (/admin/customer-orders/change-tax/2511133)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$109.50

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Stop Payment	Active (/admin/customer-orders/change-payment-status/1929827)			Feb 24, 2023, 1:26 PM Amber Blais	-$109.50
Check By Mail	Stopped Payment (/admin/customer-orders/change-payment-status/1929079)			Feb 15, 2023, 1:11 PM Celeste Bishop	$109.50
				Balance Owed	$109.50

Process Payment (/admin/customer-orders/process-payment/2511133) | Request Refund (/admin/customer-orders/process-refund/2511133)

Notes

Note	By	On	
LEFT MESSAGE WITH ASSISTANT AT 2292269390	Carlos Mendoza	Jul 29, 2024, 11:53 AM	?
NUMBER DOES NOT DIAL	Carlos Mendoza	Jul 29, 2024, 11:47 AM	
Payment: 1929079 status changed to Stopped Payment	Amber Blais	Feb 24, 2023, 1:26 PM	
Shipping Label Scanned.	James Hosmer	Feb 15, 2023, 2:53 PM	

Add Note

Change Type (/admin/customer-orders/change-type/2511133) | Change Status (/admin/customer-orders/edit-status/2511133) | Cancel Order (/admin/customer-orders/cancel-order/2511133)

Reship (/admin/customer-orders/reship/2511133) | Print Invoice (/admin/customer-orders/invoice/2511133.pdf) | Send Invoice (/admin/customer-order-deliveries/send/2511133)

Back (/) | Order History (/admin/customer-order-history?customer_id=1009529974)

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Called on over a year later?

ID 72664345

COMPANY NAME	GARY C JOHNSON PSC
CONTACT	FAYE THOMPSON
TITLE	-
ADDRESS	110 CAROLINE AVE
ADDRESS 2	-
CITY	PIKEVILLE
STATE	KY
PHONE	606-437-4002
ZIP CODE	41501-1102
EXT	-
FAX	-
EMAIL	-
MODIFIED BY	mikeb

Put back on DNC per customer

Notes

Note	By	On	
[No Auto] was checked by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM	✖
[Do Not Call] was checked by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM	✖
[Do Not Mail] was checked by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM	✖
Company #72664345 was merged into #299178 by Michael Bishop	Michael Bishop	Oct 10, 2024, 5:25 PM	✖
business open, duplicates	Carlos Mendoza	Oct 7, 2024, 4:51 PM	✖
[No Auto] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM	✖
[Business Closed] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM	✖
[Do Not Call] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM	✖
[Do Not Mail] was unchecked by Carlos Mendoza	Carlos Mendoza	Oct 7, 2024, 4:50 PM	✖
Customer Removed from Auto Send	Amber Blais	Jan 15, 2010, 12:34 PM	✖

?

Add Note

This company has been added to the Do Not Mail List on 10/10/2024 by Michael Bishop
This company has been added to the Do Not Call List on 10/10/2024 by Michael Bishop

* This company was merged. Why uncheck boxes?

Back (/admin/customers/view/72664345) | Edit (/admin/customers/edit/72664345)

View Order History (/admin/customer-order-history?customer_id=72664345)

View Do Not Contact Settings (/admin/customers/update-removes/72664345?back=%2Fadmin%2Fcustomers%2Fview%2F72664345)

Create Order

Note successfully created.

Another Bad merge

ID 1012436839

COMPANY NAME	COMMERCIAL APPLIANCE PARTS
CONTACT	AUTUMN OLDAKER
TITLE	-
ADDRESS	8416 LAUREL FAIR CIRCLE STE 114
ADDRESS 2	-
CITY	TAMPA
STATE	FL
PHONE	407-850-1012
ZIP CODE	33610
EXT	-
FAX	4078501067
EMAIL	Autumn.oldaker@comapp.com
LAST ORDERED BY	-
MODIFIED BY	mikeb

Notes

Note	By	On	
Company was merged incorrectly into another file with a different address. Updated to the correct address.	Michael Bishop	Dec 31, 2024, 9:58 AM	✖
Company [COMMERCIAL APPLIANCE PARTS, AUTUMN OLDAKER, , 8416 LAUREL FAIR CIRCLE STE 114, TAMPA, FL] edited by Michael Bishop	Michael Bishop	Dec 31, 2024, 9:57 AM	✖
Order #2602557 was created for the Company by Michael Bishop on Dec 11, 2024, 9:38 AM	Michael Bishop	Dec 11, 2024, 9:38 AM	✖
Order #2596540 was created for the Company by Celeste Bishop on Oct 31, 2024, 11:58 AM	Celeste Bishop	Oct 31, 2024, 11:58 AM	✖
Merged company id 786837570, 802679043, 9445225, 50470835(duplicates) into the above company id.	Rebecca Shoemaker	Mar 7, 2024, 2:49 PM	✖
Company [COMMERCIAL APPLIANCE PARTS, AUTUMN OLDAKER, MANAGER, 8416 LAUREL FAIR CIRCLE STE 114, TAMPA , FL] edited by Carlos Mendoza on Jan 11, 2024, 2:15 PM	Carlos Mendoza	Jan 11, 2024, 2:15 PM	✖

Add Note

Back (/admin/customers/view/1012436839) | Edit (/admin/customers/edit/1012436839)

View Order History (/admin/customer-order-history?customer_id=1012436839)

View Do Not Contact Settings (/admin/customers/update-removes/1012436839?back=%2Fadmin%2Fcustomers%2Fview%2F1012436839)

Create Order

ID 361956662

COMPANY NAME	TEMPLE UNIVERSITY HOSPITAL INC
CONTACT	DAWN STEVENSON
TITLE	-
ADDRESS	3401 N BORAD ST
ADDRESS 2	ROOM B107
CITY	PHILADELPHIA
STATE	PA
PHONE	215-707-7152
ZIP CODE	19140
EXT	-
FAX	-
EMAIL	DAWN.STEVENSON@TUHS.TEMPLE.EDU
LAST ORDERED BY	DAWN STEVENSON
MODIFIED BY	carlme

Cherry-picked usually orders through C.S.

Notes

Note	By	On
Order #2573622 was created for the Company by Carlos Mendoza on Aug 21, 2024, 1:33 PM	Carlos Mendoza	Aug 21, 2024, 1:33 PM
Merged company id numbers 32649180, 17775061, 963888917, 831541185, 10959141, 100168514, 1004711892, 1014367350, 1001246411, 36533581, 1012031956, 1012031934, 1012031892, 1012031878, 1009115718, 1009115691, 1009115645, 1000175800, 10959414, 1007633676, 1007633671, 96388917(duplicates) into the above company id.	Rebecca Shoemaker	Apr 8, 2024, 12:57 PM
Order #2570280 was created for the Company by Michael Fawkes on Mar 27, 2024, 2:54 PM	Michael Fawkes	Mar 27, 2024, 2:54 PM
Order #2569860 was created for the Company by Michael Fawkes on Mar 18, 2024, 11:38 AM	Michael Fawkes	Mar 18, 2024, 11:38 AM

?

Add Note

Back (/admin/customer-orders/view/2587440?redirect_url=%2Fadmin%2Fcustomer-order-history)

Edit (/admin/customers/edit/361956662) | View Order History (/admin/customer-order-history?customer_id=361956662)

View Do Not Contact Settings (/admin/customers/update-removes/361956662?back=%2Fadmin%2Fcustomers%2Fview%2F361956662)

Create Order

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#2574113 (Quote Order) A13627343885 - Quote

Labor Law Poster Service | Welcome, Michael
Customer ID: 1012497985 (/admin/customers/view/1012497985)

(/) **Ordered By: JAVIER**

Quote Valid Until: 10-26-2024

Billing Information (/admin/customer-orders/update-billing-address/4441880/2574113)

Contact Person	JAVIER ROJAS
Company	BEARD MARINE AC REFRIG & WATER
Address	230 SW 27TH ST FORT LAUDERDALE, FL 33315-2605
Phone	954-463-2288 - ext.
Email	HR@BEARDMARINE.COM
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Marquita Jones
Entered On	Aug 27, 2024, 10:19 AM

Shipping Information

Shipped To	JAVIER ROJAS BEARD MARINE AC REFRIG & WATER 230 SW 27TH ST FORT LAUDERDALE, FL 33315-2605
Shipping Method	USPS

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-FL (/admin/products/view/7148)	$278.50	3	$835.50
Discount (/admin/products/view/322)	-$10.00	6	-$60.00
Tax Percentage (/admin/customer-orders/change-tax/2574113)	6.00%	Tax Amount	$46.53
		Shipping	$0.00
		Order Total	$822.03

Edit Products | Add Products

Quote Past 60 Days

Payment Details

No payments

Balance Owed $822.03

Process Payment (/admin/customer-orders/process-payment/2574113) | Request Refund (/admin/customer-orders/process-refund/2574113)

Notes

Note	By	On
Quote has been sent by email to HR@BEARDMARINE.COM.	Marquita Jones	Jan 6, 2025, 1:54 PM
reached out to company today going to give javier a call on moday morning to see if he wants to activate the quote	Marquita Jones	Oct 25, 2024, 12:51 PM
Quote has been sent by email to HR@BEARDMARINE.COM.	Marquita Jones	Aug 27, 2024, 10:20 AM

Add Note

Change Status (/admin/customer-orders/edit-status/2574113) | Cancel Order (/admin/customer-orders/cancel-order/2574113)
Send Quote (/admin/customer-order-deliveries/send/2574113) | Change Type (/admin/customer-orders/change-type/2574113)
Reship (/admin/customer-orders/reship/2574113) | Print Quote (/admin/customer-orders/invoice/2574113.pdf)
Back (/) | Order History (/admin/customer-order-history?customer_id=1012497985)

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#2574704 (Quote Order) No key code - Quote

Labor Law Poster Service | Welcome, Michael
Customer ID: 584298 (/admin/customers/view/584298)

Ordered By: BARBARA K. STREKER

(/)

Quote Valid Until: 10-29-2024

Billing Information (/admin/customer-orders/update-billing-address/4442471/2574704)

Contact Person	BARBARA K. STREKER
Company	TOWNSHIP OF WARREN
Address	46 MOUNTAIN BLVD WARREN, NJ 07059-5608
Phone	908-753-8000 - ext.
Email	BSTREKER@WARRENNJ.ORG
Campaign	No Order Form/Reorder 2025
Order Entered By	Lisa Eckert
Entered On	Aug 30, 2024, 9:37 AM

Shipping Information

Shipped To	BARBARA K. STREKER TOWNSHIP OF WARREN 46 MOUNTAIN BLVD WARREN, NJ 07059-5608
Shipping Method	USPS

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-NJ (/admin/products/view/7367)	$109.50	1	$109.50
2025 Complete Set(s) of Fed and State-NJ (add'l) (/admin/products/view/7002)	$102.50	2	$205.00
Lawsuit Prevention Set(s) (add'l) (/admin/products/view/238)	$52.50	3	$157.50
Tax Percentage (/admin/customer-orders/change-tax/2574704)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$472.00

Edit Products | Add Products

Payment Details

No payments

Balance Owed $472.00

Process Payment (/admin/customer-orders/process-payment/2574704) | Request Refund (/admin/customer-orders/process-refund/2574704)

Notes

Note	By	On
Quote has been sent by fax to +19087579173. Fax takes some minutes to be delivered.	Lisa Eckert	Jan 6, 2025, 9:54 AM
SPOKE TO BARBARA, SHE STATED SHE NEVER RECIEVED THE QUOTES. RESENT & FU 12/12/24	Lisa Eckert	Dec 5, 2024, 11:36 AM
Quote has been sent by email to BSTREKER@WARRENNJ.ORG.	Lisa Eckert	Dec 5, 2024, 11:35 AM
Quote has been sent by email to BSTREKER@WARRENNJ.ORG.	Melissa Peterson	Nov 18, 2024, 11:46 AM
Quote has been sent by email to BSTREKER@WARRENNJ.ORG.	Lisa Eckert	Aug 30, 2024, 9:38 AM

Add Note

Quote is months old — No immediate follow-up

Change Status (/admin/customer-orders/edit-status/2574704) | Cancel Order (/admin/customer-orders/cancel-order/2574704)
Send Quote (/admin/customer-order-deliveries/send/2574704) | Change Type (/admin/customer-orders/change-type/2574704)
Reship (/admin/customer-orders/reship/2574704) | Print Quote (/admin/customer-orders/invoice/2574704.pdf)
Order History (/admin/customer-order-history?customer_id=584298)

Back (/)

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#2574424 (Phone Order) A13627332300 - Ready To Scan

Labor Law Poster Service | Welcome, Michael
Customer ID: 85148 (/admin/customers/view/85148)

(/) **Ordered By: KYLE ROCKBRIDGE**

Billing Information (/admin/customer-orders/update-billing-address/4442191/2574424)

Contact Person	KYLE ROCKBRIDGE
Company	KIRTLAND FOOD DISTRIBUTION
Address	4080 HWY 64 KIRTLAND, NM 87417
Phone	928-871-6760 - ext.
Email	KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Taryn Jones
Commission Recipient	Marquita Jones
Entered On	Jan 16, 2025, 11:24 AM

Shipping Information

Shipped To	KYLE ROCKBRIDGE KIRTLAND FOOD DISTRIBUTION 4080 HWY 64 KIRTLAND, NM 87417
Shipping Method	UPS Ground
Shipped On	Jan 16, 2025, 11:46 AM

Shipping Labels

Jan 16, 2025, 11:46 AM	UPS Ground	Track: 1Z5A282E0397394372 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0397394372)	Cancel View (/admin/sh Reprint (/admin
Jan 16, 2025, 11:24 AM	UPS Ground	Track: (https://www.ups.com/track?loc=en_US&tracknum=)	Cancel View (/admin/sh Reprint (/admin
Jan 16, 2025, 11:24 AM	UPS Ground	Canceled Track: (https://www.ups.com/track?loc=en_US&tracknum=)	View (/admin/sh Reprint (/admin

Create New Label (/admin/customer-orders/create-shipping-label/2574424)

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State-AZ (add'l) (/admin/products/view/7123)	$102.50	4	$410.00
2025 Complete Set(s) of Fed and State-NM (add'l) (/admin/products/view/7214)	$102.50	4	$410.00
Discount (/admin/products/view/322)	-$10.00	8	-$80.00
Tax Percentage (/admin/customer-orders/change-tax/2574424)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$740.00

Payment Details

No payments

Balance Owed $740.00

Process Payment (/admin/customer-orders/process-payment/2574424) **Request Refund (/admin/customer-orders/process-refund/2574424)**

Notes

Note	By	On
Shipping label was created.	Michael Bishop	Jan 16, 2025, 11:45 AM
Invoice has been sent by email to KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV.	Marquita Jones	Jan 16, 2025, 11:27 AM
Order Status Updated to Ready To Scan	Rebecca Shoemaker	Jan 16, 2025, 11:26 AM
Order Status Updated to On Hold	Rebecca Shoemaker	Jan 16, 2025, 11:25 AM
Shipping Error: Invalid Authentication Information.	System	Jan 16, 2025, 11:24 AM
Order type changed to Phone	Rebecca Shoemaker	Jan 16, 2025, 11:24 AM
Order created from Quote	System	Jan 16, 2025, 11:24 AM
Order Status Updated to Ready To Print	Rebecca Shoemaker	Jan 16, 2025, 11:24 AM
Quote has been sent by email to KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV.	Marquita Jones	Jan 16, 2025, 11:20 AM
Quote has been sent by email to ROCKBRIDGEKYLE@GMAIL.COM.	Taryn Jones	Oct 25, 2024, 4:04 PM
Quote has been sent by email to KYLE.ROCKBRIDGE@NAVAJO-NSN.GOV.	Taryn Jones	Aug 28, 2024, 2:29 PM

? (No label)

Quotes almost 4 mo. old

Add Note

Welcome, Michael ▾ | Labor Law Poster Service

Order #2579071 (Phone Order) A13627376654 - Ready To Print

Customer ID: 1007155971 (/admin/customers/view/1007155971)

Ordered By: MARIETTA BARING

Billing Information (/admin/customer-orders/update-billing-address/4446838/2579071)

Contact Person	MARIETTA BARING
Company	MAUI LANI VETERINARY HOSPITAL
Address	40 PAA ST KAHULUI, HI 96732-3605
Phone	808-868-2552 - ext.
Email	
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Taryn Jones
Commission Recipient	Taryn Jones
Entered On	Jan 20, 2025, 4:11 PM

Shipping Information

Shipped To	MARIETTA BARING MAUI LANI VETERINARY HOSPITAL 40 PAA ST KAHULUI, HI 96732-3605
Shipping Method	USPS
Shipped On	Jan 20, 2025, 4:11 PM

Shipping Labels

Jan 20, 2025, 4:11 PM	USPS	Track: 9400206206534982244 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400206206534982244)	Cancel View (/a Reprint

Change Shipping (/admin/customer-orders/change-shipping/2579071)

Create New Label (/admin/customer-orders/create-shipping-label/2579071)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-HI (/admin/products/view/7228)	$278.50	1	$278.50
Discount (/admin/products/view/322)	-$10.00	2	-$20.00
Tax Percentage (/admin/customer-orders/change-tax/2579071)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$258.50

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Credit Card	Active (/admin/customer-orders/change-payment-status/2001392)	13K48429US467981N		Jan 20, 2025, 4:11 PM Lisa Eckert	$258.50
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2579071) | Request Refund (/admin/customer-orders/process-refund/2579071)

Notes

Note	By	On
Receipt has been sent by email to MAUILANIVET@HOTMAIL.COM.	Lisa Eckert	Jan 20, 2025, 4:12 PM
Receipt has been sent by email to MAUILANIVET@HOTMAIL.COM.	Lisa Eckert	Jan 20, 2025, 4:11 PM
Order created from Quote with status Ready to Print	System	Jan 20, 2025, 4:11 PM
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Jan 20, 2025, 4:11 PM
Order Status Updated to Ready To Print	Carlos Mendoza	Jan 20, 2025, 4:10 PM
Quote has been sent by email to MAUILANIVET@HOTMAIL.COM.	Taryn Jones	Sep 11, 2024, 4:07 PM

No follow up for months?

Add Note

Change Status (/admin/customer-orders/edit-status/2579071) | Cancel Order (/admin/customer-orders/cancel-order/2579071)

Send Receipt (/admin/customer-order-deliveries/send/2579071) | Change Type (/admin/customer-orders/change-type/2579071)

Reship (/admin/customer-orders/reship/2579071) | Print Receipt (/admin/customer-orders/invoice/2579071.pdf)

Order History (/admin/customer-order-history?customer_id=1007155971)

Back (/)

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Welcome, Michael

Labor Law Poster Service

Order #2573384 (Phone Order) A13626769442 - Shipped

Customer ID: 55535421 (/admin/customers/view/55535421)

Ordered By: DAWN SAYERS

Billing Information (/admin/customer-orders/update-billing-address/4441151/2573384)

Contact Person	DAWN SAYERS
Company	WATERFORD TOWNSHIP
Address	2131 AUBURN AVE ATCO, NJ 08004-1900
Phone	856-768-2300 - ext.
Email	FINANCE@WATERFORDTWP.ORG
Campaign	2024-09T Existing By Order Amount
Order Entered By	Kristi Murphy
Commission Recipient	Kristi Murphy
Entered On	Jan 9, 2025, 12:08 PM

Shipping Information

Shipped To	DAWN SAYERS WATERFORD TOWNSHIP 2131 AUBURN AVE ATCO, NJ 08004-1900
Shipping Method	USPS
Shipped On	Nov 11, 2024, 12:03 PM

Shipping Labels

Nov 7, 2024, 11:14 AM USPS Track: 00040206205535399510 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206205535399510)

Cance
View (
Repri

Change Shipping (/admin/customer-orders/change-shipping/2573384)

Create New Label (/admin/customer-orders/create-shipping-label/2573384)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-NJ (/admin/products/view/7136)	$278.50	2	$557.00
Tax Percentage (/admin/customer-orders/change-tax/2573384)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$557.00

Edit Products **Add Products**

Payment Details

No payments

Balance Owed $557.00

Process Payment (/admin/customer-orders/process-payment/2573384) **Request Refund (/admin/customer-orders/process-refund/2573384)**

Notes

Note	By	On
LEFT VM	Carlos Mendoza	Jan 9, 2025, 12:13 PM
Order type changed to Phone	Rebecca Shoemaker	Jan 9, 2025, 12:08 PM
Order created from Quote	System	Jan 9, 2025, 12:08 PM
NO TRACKING ON THIS ORDER	Carlos Mendoza	Jan 9, 2025, 11:52 AM
Shipping Label Scanned.	Limika Carter	Nov 11, 2024, 12:03 PM
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Nov 7, 2024, 11:14 AM
Invoice has been sent by email to FINANCE@WATERFORDTWP.ORG.	Kristi Murphy	Aug 28, 2024, 3:19 PM
Invoice has been sent by email to FINANCE@WATERFORDTWP.ORG.	Kristi Murphy	Aug 28, 2024, 3:17 PM
Order Status Updated to Pending Back Order	Rebecca Shoemaker	Aug 28, 2024, 3:14 PM
Given to Kristi to reach out to customer.	Rebecca Shoemaker	Aug 28, 2024, 3:13 PM
The customer replied to the "Do-Not-Reply" email and we happen to get it. I forwarded to Rebecca to have Kristi call them to confirm and maybe ask for a PO #.	Michael Bishop	Aug 28, 2024, 2:57 PM
Quote has been sent by email to FINANCE@WATERFORDTWP.ORG.	Kristi Murphy	Aug 15, 2024, 11:21 AM

why was there a quote when it was a shipped order?

shipped order

#2581316 (Quote Order) No key code - Canceled

Labor Law Poster Service — Welcome, Michael
Customer ID: 507308 (/admin/customers/view/507308)

(/)

Ordered By: DEENNA ADAMSON

Billing Information (/admin/customer-orders/update-billing-address/4449083/2581316)

Contact Person	DEENNA ADAMSON
Company	WINFIELD TOWNSHIP
Address	130 ARBOR AVE WEST CHICAGO, IL 60185-2202
Phone	630-231-3591 - ext.
Email	DEENNAA@WINFIELDTOWNSHIP.COM
Campaign	No Order Form/Reorder 2025
Order Entered By	Hannah Warner
Entered On	Sep 18, 2024, 12:47 PM

Shipping Information

Shipped To	DEENNA ADAMSON WINFIELD TOWNSHIP 130 ARBOR AVE WEST CHICAGO, IL 60185-2202
Shipping Method	USPS

NO Keycode?

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-IL (/admin/products/view/7312)	$109.50	1	$109.50
2025 Complete Set(s) of Fed and State-IL (add'l) (/admin/products/view/7096)	$102.50	1	$102.50
Tax Percentage (/admin/customer-orders/change-tax/2581316)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$0.00

Payment Details

No payments

Balance Owed $0.00

Process Payment (/admin/customer-orders/process-payment/2581316) **Request Refund (/admin/customer-orders/process-refund/2581316)**

Notes

Note	By	On	
Reason For Cancellation: Order form received (Keycode: A13628206958)	Michael Bishop	Oct 25, 2024, 11:54 AM	✖
Order Canceled.	Michael Bishop	Oct 25, 2024, 11:54 AM	✖
Quote has been sent by email to DEENNAA@WINFIELDTOWNSHIP.COM.	Hannah Warner	Sep 18, 2024, 12:48 PM	✖

No follow-up?

Add Note

Change Status (/admin/customer-orders/edit-status/2581316) **Cancel Order (/admin/customer-orders/cancel-order/2581316)**
Send Receipt (/admin/customer-order-deliveries/send/2581316) **Change Type (/admin/customer-orders/change-type/2581316)**
Reship (/admin/customer-orders/reship/2581316) **Print Receipt (/admin/customer-orders/invoice/2581316.pdf)**
Back (/) **Order History (/admin/customer-order-history?customer_id=507308)**

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Welcome, Michael ▾ Labor Law Poster Service

Order #2573337 (Quote Order) A13626762368 - Canceled

Customer ID: 135084874 (/admin/customers/view/135084874)

Ordered By: gary

Quote Valid Until: 10-13-2024

Order was successfully canceled.

Billing Information (/admin/customer-orders/update-billing-address/4441104/2573337)

Contact Person	GARY GUNTER
Company	BALTIMORE TRUCK CENTER
Address	610 NURSERY RD LINTHICUM HEIGHTS, MD 21090
Phone	410-636-6200 - ext. 225
Email	LROMEO@BALTIMORETRUCKCENTER.COM
Campaign	2024-09T Existing By Order Amount
Order Entered By	Jennifer Kidwell
Entered On	Aug 14, 2024, 1:09 PM

Shipping Information

Shipped To	GARY GUNTER BALTIMORE TRUCK CENTER 610 NURSERY RD LINTHICUM HEIGHTS, MD 21090
Shipping Method	UPS Ground

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-MD (/admin/products/view/7300)	$278.50	4	$1,114.00
2025 3 Year Plan-VA (/admin/products/view/7135)	$278.50	3	$835.50
Discount (/admin/products/view/322)	-$10.00	14	-$140.00
Tax Percentage (/admin/customer-orders/change-tax/2573337)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$0.00

Payment Details

No payments

Balance Owed $0.00

Process Payment (/admin/customer-orders/process-payment/2573337) **Request Refund (/admin/customer-orders/process-refund/2573337)**

Notes

* Quote canceled

Note	By	On	
Reason For Cancellation: this was given to Outbound, but there was no follow-up. The quote exceeded 60 days.	Michael Bishop	Feb 6, 2025, 8:28 AM	✖
Order Canceled.	Michael Bishop	Feb 6, 2025, 8:28 AM	✖
Order type changed to Quote	Michael Bishop	Aug 14, 2024, 1:34 PM	✖
* Commission User Updated: Taryn Jones	Michael Bishop	Aug 14, 2024, 1:33 PM	✖
Order type changed to Phone	Michael Bishop	Aug 14, 2024, 1:33 PM	✖
Quote has been sent by email to ggunter@baltimoretruckcenter.com.	Jennifer Kidwell	Aug 14, 2024, 1:11 PM	✖
Order Status Updated to Quote	Jennifer Kidwell	Aug 14, 2024, 1:11 PM	✖
Order type changed to Quote	Jennifer Kidwell	Aug 14, 2024, 1:11 PM	✖

Was given to Outbound but never followed up. Or no notes?

Jen created quote for Taryn.

Add Note

Change Status (/admin/customer-orders/edit-status/2573337) **Cancel Order (/admin/customer-orders/cancel-order/2573337)**
Send Receipt (/admin/customer-order-deliveries/send/2573337) **Change Type (/admin/customer-orders/change-type/2573337)**
Reship (/admin/customer-orders/reship/2573337) **Print Receipt (/admin/customer-orders/invoice/2573337.pdf)**

ID 32941879

COMPANY NAME	MCCARTHY AUTO MALL
CONTACT	MIKELLE BARNHART
TITLE	PRINCIPAL
ADDRESS	675 N RAWHIDE DR
ADDRESS 2	-
CITY	OLATHE
STATE	KS
PHONE	8165106761
ZIP CODE	66061
EXT	-
FAX	-
EMAIL	mbarnhart@mccarthyautogroup.com
LAST ORDERED BY	MIKELLE BARNHART
MODIFIED BY	rebes

Why are these notes. Marking them for future contact?

Notes

Note	By	On
Company [MCCARTHY AUTO MALL, MIKELLE BARNHART, PRINCIPAL, 675 N RAWHIDE DR, OLATHE, KS] edited by Rebecca Shoemaker	Rebecca Shoemaker	Dec 17, 2024, 3:16 PM
913-324-7200 ADDITIONAL PHONE NUMBER FOR COMPANY.	Rebecca Shoemaker	Dec 17, 2024, 3:15 PM
Order #2603495 was created for the Company by Michael Fawkes on Dec 17, 2024, 2:37 PM	Michael Fawkes	Dec 17, 2024, 2:37 PM

Michael placed an Order @ 2:37pm. Why are they tracking Inbound Sales?

Add Note

Back (/admin/customer-orders/view/2603495) | Edit (/admin/customers/edit/32941879)

View Order History (/admin/customer-order-history?customer_id=32941879)

View Do Not Contact Settings (/admin/customers/update-removes/32941879?back=%2Fadmin%2Fcustomers%2Fview%2F32941879)

Create Order

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Welcome, Jennifer

Labor Law Poster Service

Company

ID 18536545	
COMPANY NAME	STATEN ISLAND RAPID TR
CONTACT	JOANN AMORE
TITLE	MANAGER
ADDRESS	845 BAY ST
ADDRESS 2	
CITY	STATEN ISLAND
STATE	NY
PHONE	347-694-6430
ZIP CODE	10304
EXT	
FAX	
EMAIL	JOANN.AMORE@NYCT.COM
LAST ORDERED BY	JOANN AMORE
MODIFIED BY	jennk

* Jen found this after she put her order in.

Why are these notes being added?

Company Notes

Note	By	On
3476946448 FOR MARISSA RAND	Carlos Mendoza	Oct 29, 2024, 2:04 PM
Order #2596291 was created for the Company by Jennifer Kidwell on Oct 29, 2024, 1:09 PM	Jennifer Kidwell	Oct 29, 2024, 1:09 PM
Company [STATEN ISLAND RAPID TR, JOANN AMORE, MANAGER, 845 BAY ST, STATEN ISLAND, NY] edited by Carlos Mendoza	Carlos Mendoza	Oct 18, 2024, 1:28 PM
old 347-694-3054	Carlos Mendoza	Oct 18, 2024, 1:28 PM

Add Note

Back (/admin/customer-orders/view/2596291?redirect_url=%2F) | Edit (/admin/customers/edit/18536545)

View Order History (/admin/customer-order-history?customer_id=18536545)

View Do Not Contact Settings (/admin/customers/update-removes/18536545?back=%2Fadmin%2Fcustomers%2Fview%2F18536545)

Create Order

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Run on: 11:56 am, 12/18/2024

Timeclock

Office: LLPS --> Group: Outbound --> Users: All

Date Range: 12/15/2024 - 12/18/2024

Name	In/Out	Time	Date	Originating IP	Notes
Amy Fisher	in	9:01 am	12/16/2024	fd4f:bbd:5415:1:212d:ee5e:26bb:13ad	
Amy Fisher	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:212d:ee5e:26bb:13ad	
Amy Fisher	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:a065:3269:2f83:1623	
Amy Fisher	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:a065:3269:2f83:1623	
Amy Fisher	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:7096:5514:d103:7bd9	
Carlos Mendoza	in	1:53 pm	12/16/2024	fd4f:bbd:5415:1:e1f1:683e:f93c:a93f	
Carlos Mendoza	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:e1f1:683e:f93c:a93f	
Carlos Mendoza	in	1:40 pm	12/17/2024	fd4f:bbd:5415:1:5570:a9ab:edc4:553d	
Carlos Mendoza	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:d940:8a8f:a3fa:741d	
Carlos Mendoza	in	11:46 am	12/18/2024	192.168.1.98	
Hannah Warner	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:bd39:6c50:7808:904b	
Hannah Warner	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:bd39:6c50:7808:904b	
Hannah Warner	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:18d8:addc:f761:40d5	
Kristi Murphy	in	9:02 am	12/17/2024	fd4f:bbd:5415:1:bda9:8a85:1152:1a84	
Kristi Murphy	out	5:01 pm	12/17/2024	fd4f:bbd:5415:1:5dc8:292e:975b:b00c	
Kristi Murphy	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:5cc9:e4b9:b1f1:93b1	
Laura Brock	in	9:00 am	12/16/2024	fd4f:bbd:5415:1:50dc:73d8:4669:8de9	
Laura Brock	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:3192:5ee9:2fe:506e	
Laura Brock	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:80eb:5c5f:9de3:7b39	
Laura Brock	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:5dc8:292e:975b:b00c	
Laura Brock	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:34a6:7ddb:5b33:4051	
Lisa Eckert	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:2556:dc50:a543:9a5d	
Lisa Eckert	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:5dc8:292e:975b:b00c	
Lisa Eckert	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:b487:542f:2eaf:bd24	
Marquita Jones	in	9:02 am	12/16/2024	fd4f:bbd:5415:1:b570:4db6:87e4:f2f8	
Marquita Jones	out	4:51 pm	12/16/2024	fd4f:bbd:5415:1:b187:c9dc:ebb9:97c4	
Marquita Jones	in	4:52 pm	12/16/2024	fd4f:bbd:5415:1:b187:c9dc:ebb9:97c4	
Marquita Jones	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:fd40:10fc:c293:34d6	
Marquita Jones	in	9:01 am	12/17/2024	fd4f:bbd:5415:1:258c:1fe2:7:8978	
Marquita Jones	out	2:02 pm	12/17/2024	fd4f:bbd:5415:1:2cf9:c39e:953c:3a1a	
Marquita Jones	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:5cc9:e4b9:b1f1:93b1	
Melissa Peterson	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:60f9:a4b:a09f:ca78	
Melissa Peterson	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:60f9:a4b:a09f:ca78	
Nicklas Thoren	in	9:00 am	12/16/2024	fd4f:bbd:5415:1:ad61:f263:2d4d:f03b	
Nicklas Thoren	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:c504:4c95:9bc1:8a8c	
Nicklas Thoren	in	9:00 am	12/18/2024	fd4f:bbd:5415:1:74d9:17ce:b8f8:2063	
Taryn Jones	in	9:00 am	12/16/2024	fd4f:bbd:5415:1:8de6:a89:8743:a531	
Taryn Jones	out	5:00 pm	12/16/2024	fd4f:bbd:5415:1:7416:b040:f4fe:f160	
Taryn Jones	in	9:00 am	12/17/2024	fd4f:bbd:5415:1:99a1:721d:6b1d:c426	
Taryn Jones	out	5:00 pm	12/17/2024	fd4f:bbd:5415:1:8848:3515:996e:bf9	

Same person is punching each out.

?

Appeared that people left early. I saw them leave the parking all at the same time.

(10-15 min. early)

MAB

#2602549 (Phone Order) No key code - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 794570 (/admin/customers/view/794570)

Ordered By: BRAULIO GARZON

Making up own pricing?

Billing Information (/admin/customer-orders/update-billing-address/4471358/2602549)

Contact Person	BRAULIO GARZON
Company	A T N CHECK CASHING CORP
Address	600 W. SUNRISE HWY VALLEY STREAM, NY 11581
Phone	516-996-4411 - ext.
Email	atncheckcashing@hotmail.com
Campaign	No Order Form/Reorder 2025
Order Entered By	Jennifer Kidwell
Commission Recipient	Jennifer Kidwell
Entered On	Dec 10, 2024, 5:22 PM

Shipping Information

Shipped To	BRAULIO GARZON A T N CHECK CASHING CORP 600 W. SUNRISE HWY VALLEY STREAM, NY 11581
Shipping Method	UPS Ground
Shipped On	Dec 11, 2024, 3:54 PM

Shipping Labels

Dec 11, 2024, 9:00 AM | UPS Ground | Track: 1Z5A282E0392652262 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0392652262) | Cancel | View (/admin/ | Reprint (/adm

Change Shipping (/admin/customer-orders/change-shipping/2602549)
Create New Label (/admin/customer-orders/create-shipping-label/2602549)

Carlos quoted $70/set (they order every year)

Jen had to honor pricing.

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-NY (/admin/products/view/7360)	$70.00	1	$70.00
2025 Complete Set(s) of Fed and State-NY (add'l) (/admin/products/view/7019)	$70.00	6	$420.00
Tax Percentage (/admin/customer-orders/change-tax/2602549)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$490.00

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Refund Request	Active (/admin/customer-orders/change-payment-status/1997597)			Dec 18, 2024, 9:22 AM Jennifer Kidwell	-$164.50
Credit Card	Refunded (/admin/customer-orders/change-payment-status/1996701)	00F48777WM555732K		Dec 10, 2024, 5:23 PM Jennifer Kidwell	$654.50
				Balance Owed	-$164.50

Process Payment (/admin/customer-orders/process-payment/2602549) | Request Refund (/admin/customer-orders/process-refund/2602549)

Notes

Note	By	On
Receipt has been sent by email to atncheckcashing@hotmail.com.	Jennifer Kidwell	Dec 18, 2024, 9:23 AM
Refund Request: other agent offered discount.	Jennifer Kidwell	Dec 18, 2024, 9:22 AM
Shipping Label Scanned.	Cameron Stenzel	Dec 11, 2024, 3:54 PM
Receipt has been sent by email to atncheckcashing@hotmail.com.	Jennifer Kidwell	Dec 10, 2024, 5:23 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2602549) | Cancel Order (/admin/customer-orders/cancel-order/2602549)
Send Receipt (/admin/customer-order-deliveries/send/2602549) | Change Type (/admin/customer-orders/change-type/2602549)
Reship (/admin/customer-orders/reship/2602549) | Print Receipt (/admin/customer-orders/invoice/2602549.pdf)
Order History (/admin/customer-order-history?customer_id=794570)

Back (/)

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#2574451 (Phone Order) A13627354144 - Pending Back Order

Labor Law Poster Service | Welcome, Michael
Customer ID: 1007730081 (/admin/customers/view/1007730081)

Ordered By: david

(/)

Billing Information (/admin/customer-orders/update-billing-address/4442218/2574451)

Contact Person	DAVID RECTOR
Company	AIRGAS
Address	1639 SHOP RD COLUMBIA, SC 29201-4847
Phone	803-799-1507 - ext.
Email	
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Jennifer Kidwell
Commission Recipient	Melissa Peterson
Entered On	Aug 28, 2024, 3:55 PM

Shipping Information

Shipped To	DAVID RECTOR AIRGAS 1639 SHOP RD COLUMBIA, SC 29201-4847
Shipping Method	USPS

Change Shipping (/admin/customer-orders/change-shipping/2574451)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-SC (/admin/products/view/7157)	$278.50	1	$278.50
Tax Percentage (/admin/customer-orders/change-tax/2574451)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$278.50

Edit Products **Add Products**

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Credit Card	Active (/admin/customer-orders/change-payment-status/1976403)	66363794R7971942E		Aug 28, 2024, 3:56 PM Jennifer Kidwell	$278.50
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2574451) **Request Refund (/admin/customer-orders/process-refund/2574451)**

Notes

Note	By	On
Commission User Updated: Melissa Peterson	Michael Bishop	Aug 29, 2024, 11:30 AM
Receipt has been sent by email to david.rector@airgas.com.	Jennifer Kidwell	Aug 28, 2024, 3:56 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2574451) **Cancel Order (/admin/customer-orders/cancel-order/2574451)**
Send Receipt (/admin/customer-order-deliveries/send/2574451) **Change Type (/admin/customer-orders/change-type/2574451)**
Reship (/admin/customer-orders/reship/2574451) **Print Receipt (/admin/customer-orders/invoice/2574451.pdf)**
Order History (/admin/customer-order-history?customer_id=1007730081)

Back (/)

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Inbound took multiple calls on this. Melissa never called the customer back as reported. But still updated commission to Outbound agent.

#2595830 (Phone Order) A13436401062 - On Hold

Labor Law Poster Service | Welcome, Michael
Customer ID: 662667 (/admin/customers/view/662667)

(/) **Ordered By: VINA BUSTOS**

Billing Information (/admin/customer-orders/update-billing-address/4460145/2595830)

Contact Person	VINA BUSTOS
Company	PINAL COUNTY HUMAN RESOURCE
Address	31 N. PINAL STREET BUILDING A FLORENCE, AZ 85132
Phone	520-866-6231 - ext.
Email	
Campaign	2021-09T Existing V2
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Nov 6, 2024, 10:40 AM

Shipping Information

Shipped To	VINA BUSTOS PINAL COUNTY HUMAN RESOURCE 31 N. PINAL STREET BUILDING A FLORENCE, AZ 85132
Shipping Method	UPS Ground

Change Shipping (/admin/customer-orders/change-shipping/2595830)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-AZ (/admin/products/view/7119)	$268.50	100	$26,850.00
Discount (/admin/products/view/322)	-$10.00	1400	-$14,000.00
Tax Percentage (/admin/customer-orders/change-tax/2595830)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$12,850.00

Edit Products **Add Products**

Payment Details

No payments

Balance Owed $12,850.00

Process Payment (/admin/customer-orders/process-payment/2595830) **Request Refund (/admin/customer-orders/process-refund/2595830)**

$2000 Add'l discount?? Why?

Notes

* previous year ordered exact same thing

Note	By	On	
Order type changed to Phone	Carlos Mendoza	Nov 6, 2024, 10:40 AM	✖
Order created from Quote	System	Nov 6, 2024, 10:40 AM	✖
Order Status Updated to On Hold	Carlos Mendoza	Nov 6, 2024, 10:40 AM	✖
DIRECT LINE FOR VINA IF NEEDED 5208666332	Carlos Mendoza	Oct 25, 2024, 11:30 AM	✖

Add Note

Change Status (/admin/customer-orders/edit-status/2595830) **Cancel Order (/admin/customer-orders/cancel-order/2595830)**
Send Invoice (/admin/customer-order-deliveries/send/2595830) **Change Type (/admin/customer-orders/change-type/2595830)**
Reship (/admin/customer-orders/reship/2595830) **Print Invoice (/admin/customer-orders/invoice/2595830.pdf)**
Order History (/admin/customer-order-history?customer_id=662667)

Back (/)

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#2430244 (Phone Order) A13219636793 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 662667 (/admin/customers/view/662667)

Ordered By: ALEXA RODRIGUEZ

Billing Information (/admin/customer-orders/update-billing-address/4248619/2430244)

Contact Person	JENNIFER FARR
Company	PINAL COUNTY HUMAN RESOURCE
Address	PO BOX 1348 FLORENCE, AZ 85132
Phone	520-866-6231 - ext.
Email	
Campaign	2020-09T Existing
Order Entered By	Jennifer Kidwell
Commission Recipient	Jennifer Kidwell
Entered On	Oct 14, 2021, 12:56 PM

Shipping Information

Shipped To	JENNIFER FARR PINAL COUNTY HUMAN RESOURCE PO BOX 1348 FLORENCE, AZ 85132
Shipping Method	UPS Ground

Change Shipping (/admin/customer-orders/change-shipping/2430244)

Products

Description	Price	Quantity	Subtotal
2022 3 Year Plan-AZ (/admin/products/view/5389)	$268.50	100	$26,850.00
Discount (/admin/products/view/322)	-$10.00	1200	-$12,000.00
Tax Percentage (/admin/customer-orders/change-tax/2430244)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$14,850.00

Edit Products **Add Products**

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Check By Mail	Unknown (/admin/customer-orders/change-payment-status/1872772)			Dec 3, 2021, 9:55 AM Celeste Bishop	$14,850.00
Purchase Order	Unknown (/admin/customer-orders/change-payment-status/1859126)	246306		Oct 25, 2021, 11:59 AM Jennifer Kidwell	$0.00
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2430244) **Request Refund (/admin/customer-orders/process-refund/2430244)**

Notes

Note	By	On
orders for individual locations put in today	Jennifer Kidwell	Dec 1, 2021, 2:17 PM
Alexa is no longer employed, Jennifer is new contact, is forwarding invoice on for payment and confirm they do want order to be sent out now	Jennifer Kidwell	Dec 1, 2021, 1:12 PM
Invoice has been sent by email to financeinvoices@pinal.gov.	Jennifer Kidwell	Dec 1, 2021, 1:09 PM
Invoice has been sent by email to jennifer.farr@pinal.gov.	Jennifer Kidwell	Dec 1, 2021, 1:09 PM
Order Shipping Information updated.	Jennifer Kidwell	Dec 1, 2021, 1:08 PM
Order Status Updated to Shipped	Jennifer Kidwell	Oct 25, 2021, 12:02 PM
PO number attached, confirmed with Alexa that address on invoice is fine and PO will be paid shortly. Also confirmed that she will email list of names & addresses for December mailing	Jennifer Kidwell	Oct 25, 2021, 12:00 PM
Invoice has been sent by email to ALEXA.RODRIGUEZ@PINAL.GOV.	Jennifer Kidwell	Oct 25, 2021, 11:59 AM
emailed W9	Jennifer Kidwell	Oct 14, 2021, 12:58 PM

ce has been sent by email to ALEXA.RODRIGUEZ@PINAL.GOV.	Jennifer Kidwell	Oct 14, 2021, 12:57 PM
on hold as we are waiting for address to mail to in december	Jennifer Kidwell	Oct 14, 2021, 12:56 PM
Order Status Updated to On Hold	Jennifer Kidwell	Oct 14, 2021, 12:56 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2430244) | Cancel Order (/admin/customer-orders/cancel-order/2430244)

Send Receipt (/admin/customer-order-deliveries/send/2430244) | Change Type (/admin/customer-orders/change-type/2430244)

Reship (/admin/customer-orders/reship/2430244) | Print Receipt (/admin/customer-orders/invoice/2430244.pdf)

Back (/) | Order History (/admin/customer-order-history?customer_id=662667)

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Gmail

Michael Bishop <michaelb@llpsinc.com>

regarding commission report

1 message

Carlos Mendoza <collections@llpsinc.com> Fri, Dec 13, 2024 at 4:47 PM
To: Michael Bishop <michaelb@llpsinc.com>, Rebecca Shoemaker <rebeccas@llpsinc.com>

All orders
Cherry-picked

Good Afternoon Mike,

Here are the updated paid orders.

2575474 - $469.50
2598565 - $932.00
2597690 - $1,053.00
2597565 - $1,852.00

Total : $ 4,306.50

Thank you,
Carlos Mendoza
Collections Manager: Labor Law Poster Service
PH: 8773214144 EXT:168

#2597565 (Phone Order) No key code - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 8845 (/admin/customers/view/8845)

Ordered By: leimy palacios

Billing Information (/admin/customer-orders/update-billing-address/4461872/2597565)

Contact Person	LEIMY PALACIOS
Company	TEJANO CTR FOR COMM. CONCERN
Address	2950 BROADWAY ST HOUSTON, TX 77017-1706
Phone	832-360-8279 - ext.
Email	
Campaign	No Order Form/Reorder 2025
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Nov 7, 2024, 4:01 PM

Shipping Information

Shipped To	LEIMY PALACIOS TEJANO CTR FOR COMM. CONCERN 2950 BROADWAY ST HOUSTON, TX 77017-1706
Shipping Method	UPS Ground
Shipped On	Nov 12, 2024, 3:24 PM

Shipping Labels

Nov 7, 2024, 4:22 PM	UPS Ground	Track: 1Z5A282E0395714118 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0395714118)	Cancel View (/admin/ Reprint (/adm

Change Shipping (/admin/customer-orders/change-shipping/2597565)
Create New Label (/admin/customer-orders/create-shipping-label/2597565)

C.S. calls (2 yrs. prior

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-TX (/admin/products/view/6801)	$109.50	1	$109.50
2025 Complete Set(s) of Fed and State-TX (add'l) (/admin/products/view/7009)	$102.50	15	$1,537.50
2025 Complete Set(s) of Fed and State-TX (sp add'l) (/admin/products/view/7109)	$102.50	2	$205.00
Tax Percentage (/admin/customer-orders/change-tax/2597565)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$1,852.00

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Check By Mail	Active (/admin/customer-orders/change-payment-status/1997126)			Dec 13, 2024, 11:15 AM Amber Blais	$1,852.00
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2597565) | Request Refund (/admin/customer-orders/process-refund/2597565)

Notes

Note	By	On
Proof of Delivery Dear Customer, This notice serves as proof of delivery for the shipment listed below. Tracking Number 1Z5A282E0395714118 Weight 7.20 LBS Service UPS Ground Shipped / Billed On 11/07/2024 Delivered On 11/15/2024 4:19 P.M. Delivered To HOUSTON, TX, US Received By HERNANDEZ Left At Inside Delivery Please print for your records as photo and details are only available for a limited time. Sincerely, UPS Tracking results provided by UPS: 11/26/2024 9:47 A.M. EST	Carlos Mendoza	Nov 26, 2024, 9:47 AM
Shipping Label Scanned.	Joseph Stenzel	Nov 12, 2024, 3:24 PM
Good afternoon Carlos, I would like to place an order for the labor law posters. I am looking to order 16 sets plus 2 sets in Spanish. Looking forward to hearing from you. Thank you!. From: Carlos Mendoza Sent: Thursday, September 19, 2024 2:39 PM To: Palacios, Leimy Subject: regarding labor law posters for 2025	Carlos Mendoza	Nov 7, 2024, 4:27 PM
client reached back out via email, invoice sent at request of order. confirmed via email.	Carlos Mendoza	Nov 7, 2024, 4:27 PM

Emailing customers ?

This did not come from Customer Service email.

Add Note

Change Status (/admin/customer-orders/edit-status/2597565) | Cancel Order (/admin/customer-orders/cancel-order/2597565)
Send Receipt (/admin/customer-order-deliveries/send/2597565) | Change Type (/admin/customer-orders/change-type/2597565)
Reship (/admin/customer-orders/reship/2597565) | Print Receipt (/admin/customer-orders/invoice/2597565.pdf)
Order History (/admin/customer-order-history?customer_id=8845)

Back (/)

#2597690 (Phone Order) A13627332986 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 962782111 (/admin/customers/view/962782111)

(/) **Ordered By: JOHNNY L. MILLER**

Billing Information (/admin/customer-orders/update-billing-address/4461996/2597690)

Contact Person	ALBERTA ALLEN
Company	JLM ABUNDANT LIFE CMNTY CTR
Address	2622 W JACKSON BLVD, STE 204 CHICAGO, IL 60612
Phone	773-826-3101 - ext.
Email	
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Dec 10, 2024, 4:05 PM

Shipping Information

Shipped To	ALBERTA ALLEN JLM ABUNDANT LIFE CMNTY CTR 2622 W JACKSON BLVD, STE 204 CHICAGO, IL 60612
Shipping Method	USPS
Shipped On	Dec 12, 2024, 3:35 PM

Shipping Labels

Dec 12, 2024, 9:40 AM USPS Track: 9434611206206822153658 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9434611206206822153658) Cancel View (/a Reprint

Change Shipping (/admin/customer-orders/change-shipping/2597690)
Create New Label (/admin/customer-orders/create-shipping-label/2597690)

Calling his own orders (3yr.)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-IL (/admin/products/view/7149)	$278.50	3	$835.50
2025 3 Year Plan City/County: Chicago, IL (/admin/products/view/7098)	$112.50	3	$337.50
Discount (/admin/products/view/322)	-$10.00	12	-$120.00
Tax Percentage (/admin/customer-orders/change-tax/2597690)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$1,053.00

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Credit Card	Active (/admin/customer-orders/change-payment-status/1996672)	7Y180666XF2687439		Dec 10, 2024, 4:06 PM Carlos Mendoza	$1,053.00
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2597690) | Request Refund (/admin/customer-orders/process-refund/2597690)

Notes

Note	By	On
Shipping Label Scanned.	Rachel Christensen	Dec 12, 2024, 3:35 PM
Created USPS label with Package Type: Package and Service Type: US-GA	System	Dec 12, 2024, 9:40 AM
Receipt has been sent by email to MSCHICK50@AOL.COM.	Carlos Mendoza	Dec 10, 2024, 4:06 PM
Order type changed to Phone	Carlos Mendoza	Dec 10, 2024, 4:05 PM
Order created from Quote	System	Dec 10, 2024, 4:05 PM
Order Status Updated to Pending Back Order	Carlos Mendoza	Dec 10, 2024, 4:05 PM
Quote has been sent by email to MSCHICK50@AOL.COM.	Carlos Mendoza	Nov 8, 2024, 3:41 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2597690) | Cancel Order (/admin/customer-orders/cancel-order/2597690)
Send Receipt (/admin/customer-order-deliveries/send/2597690) | Change Type (/admin/customer-orders/change-type/2597690)
Reship (/admin/customer-orders/reship/2597690) | Print Receipt (/admin/customer-orders/invoice/2597690.pdf)
Order History (/admin/customer-order-history?customer_id=962782111)

Back (/)

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#2598565 (Phone Order) A13627333723 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 60747490 (/admin/customers/view/60747490)

Ordered By: TERESA STRINGER

Billing Information (/admin/customer-orders/update-billing-address/4467127/2598565)

Contact Person	TERESA STRINGER
Company	COUNTY OF OVERTON
Address	306 W MAIN ST RM 232 LIVINGSTON, TN 38570
Phone	931-823-5638 - ext.
Email	OVERTONCOUNTYPAYROLL@TWLAKES.NET
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Nov 15, 2024, 9:53 AM

Shipping Information

Shipped To	TERESA STRINGER COUNTY OF OVERTON 306 W MAIN ST RM 232 LIVINGSTON, TN 38570
Shipping Method	UPS Ground
Shipped On	Nov 15, 2024, 3:35 PM

Shipping Labels

Nov 15, 2024, 10:14 AM	UPS Ground	Track: 1Z5A282E0395447792 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0395447792)	Cancel / View (/admi / Reprint (/ad

Change Shipping (/admin/customer-orders/change-shipping/2598565)
Create New Label (/admin/customer-orders/create-shipping-label/2598565)

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-TN (/admin/products/view/7327)	$109.50	1	$109.50
2025 Complete Set(s) of Fed and State-TN (add'l) (/admin/products/view/7208)	$102.50	9	$922.50
Discount (/admin/products/view/322)	-$10.00	10	-$100.00
Tax Percentage (/admin/customer-orders/change-tax/2598565)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$932.00

C.S. (2021-2024) orders

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Check By Mail	Active (/admin/customer-orders/change-payment-status/1995804)			Dec 5, 2024, 12:31 PM Celeste Bishop	$932.00
Purchase Order	Active (/admin/customer-orders/change-payment-status/1992742)	77482		Nov 15, 2024, 9:53 AM Carlos Mendoza	$0.00
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2598565) | Request Refund (/admin/customer-orders/process-refund/2598565)

Notes

Note	By	On
Receipt has been sent by email to tstringer@overtoncountytn.gov.	Carlos Mendoza	Dec 10, 2024, 1:59 PM
Shipping Label Scanned.	Joseph Stenzel	Nov 15, 2024, 3:35 PM
TERESA IS SENDING IN 3 DIFFERENT PAYMENTS AS THE POSTERS WILL GO TO 3 DIFFERENT DEPARTMENTS. ADVISED TO ATTACH P.O. AND ORDER NUMBER TO ALL 3 PAYMENTS.	Carlos Mendoza	Nov 15, 2024, 10:19 AM
Invoice has been sent by email to tstringer@overtoncountytn.gov.	Carlos Mendoza	Nov 15, 2024, 9:53 AM

Add Note

Change Status (/admin/customer-orders/edit-status/2598565) | Cancel Order (/admin/customer-orders/cancel-order/2598565)
Send Receipt (/admin/customer-order-deliveries/send/2598565) | Change Type (/admin/customer-orders/change-type/2598565)
Reship (/admin/customer-orders/reship/2598565) | Print Receipt (/admin/customer-orders/invoice/2598565.pdf)
Order History (/admin/customer-order-history?customer_id=60747490)

Back (/)

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#2603326 (Phone Order) A13627330672 - On Hold

Labor Law Poster Service | Welcome, Michael
Customer ID: 1007280181 (/admin/customers/view/1007280181)

Ordered By: Carvalena oster

Billing Information (/admin/customer-orders/update-billing-address/4472132/2603326)

Contact Person	CARVALENA OSTER
Company	YUKON-KUSKOKWIM DELTA REGL HSP
Address	PO BOX 287 BETHEL, AK 99559-0287
Phone	907-543-6995 - ext.
Email	
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Dec 16, 2024, 1:58 PM

Shipping Information

Shipped To	CARVALENA OSTER YUKON-KUSKOKWIM DELTA REGL HSP 1380 KWETHLUK DRIVE BETHEL, AK 99559-0287
Shipping Method	UPS Ground

Change Shipping (/admin/customer-orders/change-shipping/2603326)

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-AK (/admin/products/view/7315)	$109.50	1	$109.50
2025 Complete Set(s) of Fed and State-AK (add'l) (/admin/products/view/7007)	$102.50	64	$6,560.00
Discount (/admin/products/view/322)	-$10.00	260	-$2,600.00
Tax Percentage (/admin/customer-orders/change-tax/2603326)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$4,069.50

Edit Products | Add Products

Payment Details

No payments

Balance Owed $4,069.50

Process Payment (/admin/customer-orders/process-payment/2603326) | Request Refund (/admin/customer-orders/process-refund/2603326)

Notes

Note	By	On
Order Status Updated to On Hold	Carlos Mendoza	Dec 16, 2024, 1:58 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2603326) | Cancel Order (/admin/customer-orders/cancel-order/2603326)
Send Invoice (/admin/customer-order-deliveries/send/2603326) | Change Type (/admin/customer-orders/change-type/2603326)
Reship (/admin/customer-orders/reship/2603326) | Print Invoice (/admin/customer-orders/invoice/2603326.pdf)
Back (/) | Order History (/admin/customer-order-history?customer_id=1007280181)

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* This "sale" was put in before ever speaking to customer. (?)
- No calls (Saving orders for himself?)

INVOICE

ALASKA LABOR LAW POSTER SERVICE
2417 TONGASS AVE # 111-294
KETCHIKAN, AK 99901-5900

PHONE: 202-640-5109
FAX: 888-442-4144
LLPS TAX ID# 83-2290181

BILLING ADDRESS:

CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
PO BOX 287
BETHEL, AK 99559-0287

SHIPPING ADDRESS:

CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
1380 KWETHLUK DRIVE
BETHEL, AK 99559-0287

ORDER #	ORDER DATE	ORDER TYPE	ORDERED BY	TERMS	DUE DATE
2603326	12-16-2024	Phone	CARVALENA OSTER	NET 15	12-31-2024

Qty	Product Description	Unit Price	Product Total
1	2025 Complete Set(s) of Fed and State Posters-AK	$109.50	$109.50
64	2025 Complete Set(s) of Fed and State-AK (add'l)	$102.50	$6,560.00
260	Discount	-$10.00	-$2,600.00

PAYMENT HISTORY	CUST. P.O. #		SUB TOTAL:		**$4,069.50**
PAYMENT DATE	PAYMENT TYPE	AMOUNT PAID	SALES TAX:	0.00 %	**$0.00**
			SHIPPING:	UPS Ground	**$0.00**
			ORDER TOTAL:		**$4,069.50**
			BALANCE DUE BY 12-31-2024		**$4,069.50**

Please detach here and return this portion with your payment

ORDER #	DUE DATE
2603326	**12-31-2024**

CARVALENA OSTER
YUKON-KUSKOKWIM DELTA REGL HSP
PO BOX 287
BETHEL, AK 99559-0287
PHONE: 907-543-6995

TOTAL DUE:	**$4,069.50**
AMOUNT ENCLOSED	

Mail payment to:

Please include the ORDER # number on your check

ALASKA LABOR LAW POSTER SERVICE
2417 TONGASS AVE # 111-294
KETCHIKAN, AK 99901-5900

Pay with PayPal or Credit Card Scan the QR Code

VICIdial ADMINISTRATION

HOME | Timeclock | Chat | Logout (jenik)

Wednesday December 18, 2024 10:31:58

User Stats | User Status | Time Sheet | Days Status

User Stats for carlme

- Reports
- Users
  - Show Users
  - Add A New User
  - Copy User
  - Search For A User
  - User Stats
  - User Status
  - Time Sheet
- Campaigns
- Lists
- Scripts
- Filters
- Inbound
- User Groups
- Remote Agents
- Admin

2024-12-16 to 2024-12-16 Call status: Search archived data submit carlme - Carlos Mendoza

Agent Time Sheet | User Status | Modify User | User multiple day status detail report

Agent Talk Time and Status: [DOWNLOAD]

STATUS	COUNT	HOURS:MM:SS
A	1	0:00:02
CBHOLD	1	0:01:24
TOTAL CALLS	2	0:01:26

Agent Login and Logout Time: [DOWNLOAD]

EVENT	DATE	CAMPAIGN	GROUP	SESSION HOURS:MM:SS	SERVER	PHONE	COMPUTER	PHONE LOGIN	PHONE IP
LOGIN	2024-12-16 13:54:50	2025	Overflow_LLPS	8600059	192.168.24.21	SIP/cc168	192.168.1.98	168	
LOGOUT	2024-12-16 13:57:22	2025	Overflow_LLPS	0:02:32					
LOGIN	2024-12-16 16:42:22	2025	Overflow_LLPS	8600059	192.168.24.21	SIP/cc168	192.168.1.98	168	
LOGOUT	2024-12-16 16:42:39	2025	Overflow_LLPS	0:00:17					
TOTAL				0:02:49					

Timeclock Login and Logout Time: [DOWNLOAD]

ID	EDIT	EVENT	DATE	IP ADDRESS	GROUP	HOURS:MM:SS
152091		LOGIN	2024-12-16 13:54:37	192.168.1.98	Overflow_LLPS	
152102		LOGOUT	2024-12-16 17:00:22	192.168.1.98	Overflow_LLPS	3:05:45
				TOTAL		3:05:45

Closer In-Group Selection Logs: [DOWNLOAD]

#	DATE/TIME	CAMPAIGN	BLEND	GROUPS	MANAGER

Outbound Calls for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	LENGTH	STATUS	PHONE	CAMPAIGN	GROUP	LIST	LEAD	HANGUP REASON
1	2024-12-16 13:55:47	84	CBHOLD	9075436995	2025	Overflow_LLPS	202502	5995579	AGENT
2	2024-12-16 13:55:27	2	A	4089559140	2025	Overflow_LLPS	202502	5995805	AGENT

Inbound Closer Calls for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	LENGTH	STATUS	PHONE	IN-GROUP	WAIT (S)	AGENT (S)	LIST	LEAD	HANGUP REASON
TOTALS		0					0			

Agent Activity for this time period: (10000 record limit) [DOWNLOAD]

these fields are in seconds

#	DATE/TIME	PAUSE	WAIT	TALK	DISPO	DEAD	CUSTOMER	VISIBLE	HIDDEN	STATUS	LEAD	TYPE	CAMPAIGN	PAUSE CODE
1	2024-12-16 16:42:22	17	0	0	0	0	0	15	1				2025	LOGIN
2	2024-12-16 13:57:20	2	0	0	0	0	0						2025	Pause
3	2024-12-16 13:55:32	6	9	84	9	0	84	14	87	CBHOLD	5995579	M	2025	Pause
4	2024-12-16 13:54:51	14	22	2	3	0	2	19	18	A	5995805	M	2025	LOGIN
TOTALS		39	31	86	12	0	86	48	106					
(in HH:MM:SS)		0:00:39	0:00:31	0:01:26	0:00:12	0:00:00	0:01:26	0:00:48	0:01:46					

Recordings for this Time Period: (10000 record limit) [DOWNLOAD]

#	LEAD	DATE/TIME	SECONDS	RECID	FILENAME	LOCATION
1	5995579	2024-12-16 13:55:38	93	4922583	20241216-135537_9075436995_carlme_keep	http://192.168.24.21/RECORD...
2	5995805	2024-12-16 13:55:06	23	4922580	20241216-135505_4089559140_carlme_keep	http://192.168.24.21/RECORD...

Manual Outbound Calls for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	CALL TYPE	SERVER	PHONE	DIALED	LEAD	CALLERID	ALIAS	PRESET	C3HU
1	2024-12-16 13:55:38	MAIN	192.168.24.21	9075436995	919075436995	5995579	2026405109			
2	2024-12-16 13:55:05	MAIN	192.168.24.21	4089559140	914089559140	5995805	9169100703			

Lead Searches for this Time Period: (10000 record limit) [DOWNLOAD]

#	DATE/TIME	TYPE	RESULTS	SEC		QUERY
1	2024-12-16 16:44:15	admin	1	0		phone_number='9075436995' order by modify_date desc limit 10000
2	2024-12-16 15:48:54	admin	22	0		phone_number='2077741531' order by modify_date desc limit 10000
3	2024-12-16 14:40:51	admin	70	0		status='dncl' and list_id='202502' order by modify_date desc limit 10000
4	2024-12-16 14:40:15	admin	72	0		status='dncl' and list_id='202502' order by modify_date desc limit 10000
5	2024-12-16 14:39:35	admin	74	0		status='dncl' and list_id='202502' order by modify_date desc limit 10000
6	2024-12-16 14:38:54	admin	76	0		status='dncl' and list_id='202502' order by modify_date desc limit 10000
7	2024-12-16 14:38:31	admin	77	0		status='dncl' and list_id='202502' order by modify_date desc limit 10000

#2594993 (Phone Order) A13627554098 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 75302935 (/admin/customers/view/75302935)

Ordered By: KATHRYN GILLIS

Billing Information (/admin/customer-orders/update-billing-address/4459308/2594993)

Contact Person	MICHELE WARREN
Company	GOLDEN EMPIRE TRANSIT DISTRICT
Address	1830 GOLDEN STATE AVE BAKERSFIELD, CA 93301-1012
Phone	661-869-6385 - ext. 337
Email	acarr@getbus.org
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Nov 27, 2024, 11:25 AM

Shipping Information

Shipped To	ARNETTA CARR GOLDEN EMPIRE TRANSIT DISTRICT 1830 GOLDEN STATE AVE BAKERSFIELD, CA 93301-1012
Shipping Method	UPS 2-Day
Shipped On	Dec 12, 2024, 3:22 PM

Shipping Labels

Dec 12, 2024, 3:05 PM — UPS 2-Day — Track: 1Z5A282E0290656924 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0290656924) — Cancel | View (/admin/shi | Reprint (/admin/s

Change Shipping (/admin/customer-orders/change-shipping/2594993)
Create New Label (/admin/customer-orders/create-shipping-label/2594993)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-CA (/admin/products/view/7173)	$278.50	5	$1,392.50
Discount (/admin/products/view/322)	-$10.00	21	-$210.00
Tax Percentage (/admin/customer-orders/change-tax/2594993)	0.00%	Tax Amount	$0.00
		Shipping	$27.00
		Order Total	$1,209.50

Adding extra discounts then past order.?

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Credit Card	Active (/admin/customer-orders/change-payment-status/1997107)	6GU31219AT0801241		Dec 12, 2024, 3:00 PM Limika Carter	$27.00
Check By Mail	Active (/admin/customer-orders/change-payment-status/1994522)			Nov 27, 2024, 11:25 AM Amber Blais	$1,182.50
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2594993) | Request Refund (/admin/customer-orders/process-refund/2594993)

Notes

Note	By	On
Shipping Label Scanned.	Joseph Stenzel	Dec 12, 2024, 3:22 PM
Order Status Updated to Ready To Print	Michael Bishop	Dec 12, 2024, 3:04 PM
Receipt has been sent by email to acarr@getbus.org.	Limika Carter	Dec 12, 2024, 3:01 PM
Receipt has been sent by email to acarr@getbus.org.	Limika Carter	Dec 12, 2024, 3:00 PM
Customer wanted to change shipping to 2 day shipping, calling back with card	Jennifer Kidwell	Dec 12, 2024, 2:17 PM
Order Shipping Information updated.	Jennifer Kidwell	Dec 12, 2024, 2:12 PM
Receipt has been sent by email to acarr@getbus.org.	Carlos Mendoza	Nov 27, 2024, 12:58 PM
Receipt has been sent by email to KGILLIS@GETBUS.ORG.	Carlos Mendoza	Nov 27, 2024, 12:58 PM
Order type changed to Phone	Amber Blais	Nov 27, 2024, 11:25 AM
Order created from Quote	System	Nov 27, 2024, 11:25 AM
Order Status Updated to Pending Back Order	Amber Blais	Nov 27, 2024, 11:24 AM
spoke with Arnetta, sending in this quote with payment for order.	Carlos Mendoza	Nov 25, 2024, 1:41 PM
Quote has been sent by email to KGILLIS@GETBUS.ORG.	Carlos Mendoza	Oct 21, 2024, 1:38 PM

#2447709 (Phone Order) A13442425014 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 75302935 (/admin/customers/view/75302935)

Ordered By: crystal

Billing Information (/admin/customer-orders/update-billing-address/4266082/2447709)

Contact Person	CRYSTAL JENKINS
Company	GOLDEN EMPIRE TRANSIT DISTRICT
Address	1830 GOLDEN STATE AVE BAKERSFIELD, CA 93301-1012
Phone	661-869-6385 - ext. 337
Email	acarr@getbus.org
Campaign	2021-12E
Order Entered By	Jennifer Kidwell
Commission Recipient	Jennifer Kidwell
Entered On	Dec 8, 2021, 1:14 PM

Shipping Information

Shipped To	CRYSTAL JENKINS GOLDEN EMPIRE TRANSIT DISTRICT 1830 GOLDEN STATE AVE BAKERSFIELD, CA 93301-1012
Shipping Method	USPS
Shipped On	Dec 8, 2021, 1:35 PM

Shipping Labels

Dec 8, 2021, 1:35 PM	USPS	Track: 9405511899561389391376 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9405511899561389391376)	Cancel View (/admin/ Reprint (/adm
Dec 8, 2021, 1:35 PM	USPS	Canceled Track: (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=)	View (/admin/ Reprint (/adm

Change Shipping (/admin/customer-orders/change-shipping/2447709)
Create New Label (/admin/customer-orders/create-shipping-label/2447709)

Products

Description	Price	Quantity	Subtotal
2022 3 Year Plan-CA (/admin/products/view/5390)	$268.50	4	$1,074.00
Refund (/admin/products/view/1076)	-$0.00	1	-$0.00
Discount (/admin/products/view/322)	-$10.00	12	-$120.00
Tax Percentage (/admin/customer-orders/change-tax/2447709)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$954.00

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Credit	Unknown (/admin/customer-orders/change-payment-status/1879228)	CHECK		Jan 13, 2022, 10:31 AM Amber Blais	-$78.71
Check By Mail	Unknown (/admin/customer-orders/change-payment-status/1879227)			Jan 13, 2022, 10:31 AM Amber Blais	$1,032.71
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2447709) | Request Refund (/admin/customer-orders/process-refund/2447709)

Notes

Note	By	On
page 2 updates reshipped on order #2456477	Jennifer Kidwell	Feb 8, 2022, 11:11 AM
Refund Request: Overpayment.	Amber Blais	Jan 13, 2022, 10:31 AM
Balance Owed: Cleared.	Amber Blais	Jan 13, 2022, 10:31 AM
Delivered, Front Desk/Reception/Mail Room December 13, 2021 at 12:52 pm BAKERSFIELD, CA 93301	Jennifer Kidwell	Dec 20, 2021, 9:37 AM
Order Shipping Information updated.	Jennifer Kidwell	Dec 8, 2021, 1:26 PM
Order Shipping Information updated.	Jennifer Kidwell	Dec 8, 2021, 1:26 PM
Invoice has been sent by email to cjenkins@getbus.org.	Jennifer Kidwell	Dec 8, 2021, 1:15 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2447709) | Cancel Order (/admin/customer-orders/cancel-order/2447709)

(LLPS) #2581763 (Phone Order) No key code - Ready To Scan

Labor Law Poster Service — Welcome, Michael
Customer ID: 1009321710 (/admin/customers/view/1009321710)

Ordered By: STEFANI BASS

Billing Information (/admin/customer-orders/update-billing-address/4449530/2581763)

Contact Person	STEFANI BASS
Company	CASE FARMS
Address	330 PECAN DR. DUDLEY , NC 28333
Phone	919-580-3333 - ext.
Email	
Campaign	No Order Form/Reorder 2025
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Dec 4, 2024, 1:47 PM

Shipping Information

Shipped To	STEFANI BASS CASE FARMS 330 PECAN DR. DUDLEY , NC 28333
Shipping Method	UPS Ground
Shipped On	Dec 4, 2024, 4:46 PM

Shipping Labels

Dec 4, 2024, 4:46 PM	UPS Ground	Track: 1Z5A282E0397001858 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0397001858)	Cancel View (/admin/shi Reprint (/admin/s

Create New Label (/admin/customer-orders/create-shipping-label/2581763)

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-NC (/admin/products/view/7319)	$109.50	1	$109.50
2025 Complete Set(s) of Fed and State-NC (add'l) (/admin/products/view/7058)	$102.50	10	$1,025.00
2025 Complete Set(s) of Fed and State-NC (sp add'l) (/admin/products/view/7069)	$102.50	11	$1,127.50
Discount (/admin/products/view/322)	-$10.00	32	-$320.00
Tax Percentage (/admin/customer-orders/change-tax/2581763)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$1,942.00

Extra discounts ?

Payment Details

No payments

Balance Owed $1,942.00

Process Payment (/admin/customer-orders/process-payment/2581763) | Request Refund (/admin/customer-orders/process-refund/2581763)

why ?

Notes

Note	By	On	
Order type changed to Phone	Carlos Mendoza	Dec 4, 2024, 1:47 PM	✖
Order created from Quote	System	Dec 4, 2024, 1:47 PM	✖
Order Status Updated to Pending Back Order	Carlos Mendoza	Dec 4, 2024, 1:47 PM	✖
11 sets spanish and english	Carlos Mendoza	Dec 4, 2024, 1:46 PM	✖
Stefanie emailed to activate this quote with 11 sets	Carlos Mendoza	Dec 4, 2024, 1:46 PM	✖

Add Note

Notes? Should be from emailing or (Deleted) some communication

Change Status (/admin/customer-orders/edit-status/2581763) | Cancel Order (/admin/customer-orders/cancel-order/2581763)
Send Invoice (/admin/customer-order-deliveries/send/2581763) | Change Type (/admin/customer-orders/change-type/2581763)
Reship (/admin/customer-orders/reship/2581763) | Print Invoice (/admin/customer-orders/invoice/2581763.pdf)
Order History (/admin/customer-order-history?customer_id=1009321710)

Back (/)

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ID 1009321710

COMPANY NAME	CASE FARMS
CONTACT	TIM SINGLETON
TITLE	-
ADDRESS	259 SANDHILL DR
ADDRESS 2	-
CITY	GOLDSBORO
STATE	NC
PHONE	919-580-3333
ZIP CODE	27530-0901
EXT	-
FAX	9197362939
EMAIL	-
LAST ORDERED BY	-
MODIFIED BY	carlme

Notes

Note	By	On	
Order #2581765 was created for the Company by Carlos Mendoza on Sep 20, 2024, 10:51 AM	Carlos Mendoza	Sep 20, 2024, 10:51 AM	✖
Order #2581763 was created for the Company by Carlos Mendoza on Sep 20, 2024, 10:46 AM	Carlos Mendoza	Sep 20, 2024, 10:46 AM	✖

Add Note

Back (/admin/customer-orders/view/2581763?redirect_url=%2F) | Edit (/admin/customers/edit/1009321710)

View Order History (/admin/customer-order-history?customer_id=1009321710)

View Do Not Contact Settings (/admin/customers/update-removes/1009321710?back=%2Fadmin%2Fcustomers%2Fview%2F1009321710)

Create Order

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#2581765 (Quote Order) No key code - Canceled

Labor Law Poster Service | Welcome, Michael
Customer ID: 1009321710 (/admin/customers/view/1009321710)

Ordered By: STEFANI BASS

Quote Valid Until: 11-19-2024

Order was successfully canceled.

Billing Information (/admin/customer-orders/update-billing-address/4449532/2581765)

Contact Person	STEFANI BASS
Company	CASE FARMS
Address	330 PECAN DR. DUDLEY, NC 28333
Phone	919-580-3333 - ext.
Email	
Campaign	No Order Form/Reorder 2025
Order Entered By	Carlos Mendoza
Entered On	Sep 20, 2024, 10:51 AM

Shipping Information

Shipped To	STEFANI BASS CASE FARMS 330 PECAN DR. DUDLEY, NC 28333
Shipping Method	UPS Ground

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-NC (/admin/products/view/7048)	$278.50	10	$2,785.00
2025 3 Year Plan-NC - Spanish (/admin/products/view/7039)	$278.50	10	$2,785.00
Discount (/admin/products/view/322)	-$10.00	80	-$800.00
Tax Percentage (/admin/customer-orders/change-tax/2581765)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$0.00

Payment Details

No payments

Balance Owed $0.00

Process Payment (/admin/customer-orders/process-payment/2581765) **Request Refund (/admin/customer-orders/process-refund/2581765)**

Notes

Note	By	On
Reason For Cancellation: Order placed with single-year plans.	Michael Bishop	Dec 4, 2024, 4:57 PM
Order Canceled.	Michael Bishop	Dec 4, 2024, 4:57 PM
9197355010 FOR STEPHANIE	Carlos Mendoza	Nov 4, 2024, 10:44 AM

Add Note

Change Status (/admin/customer-orders/edit-status/2581765) **Cancel Order (/admin/customer-orders/cancel-order/2581765)**
Send Receipt (/admin/customer-order-deliveries/send/2581765) **Change Type (/admin/customer-orders/change-type/2581765)**
Reship (/admin/customer-orders/reship/2581765) **Print Receipt (/admin/customer-orders/invoice/2581765.pdf)**
Order History (/admin/customer-order-history?customer_id=1009321710)

Back (/)

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#2601241 (Mail Order) A13627735772 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 26839006 (/admin/customers/view/26839006)

Ordered By: kianna

Note successfuly removed.

Billing Information (/admin/customer-orders/update-billing-address/4469796/2601241)

Contact Person	KIANNA WHITE
Company	MRS WHITE GOLDEN RULE CAFE
Address	808 E JEFFERSON ST PHOENIX, AZ 85034
Phone	602-262-9256 - ext.
Email	
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Marquita Jones
Entered On	Dec 2, 2024, 1:57 PM

Shipping Information

Shipped To	KIANNA WHITE MRS WHITE GOLDEN RULE CAFE 808 E JEFFERSON ST PHOENIX, AZ 85034
Shipping Method	USPS
Shipped On	Dec 2, 2024, 4:07 PM

Shipping Labels

Dec 2, 2024, 2:18 PM	USPS	Track: 00040206205537760719 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206205537760719)	Cancel View (/adm Reprint (/a

Change Shipping (/admin/customer-orders/change-shipping/2601241)
Create New Label (/admin/customer-orders/create-shipping-label/2601241)

*For free posters

Why would they pay if they were really that unsatisfied?

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-AZ (/admin/products/view/7317)	$89.50	1	$89.50
Tax Percentage (/admin/customer-orders/change-tax/2601241)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$89.50

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Check By Mail	Active (/admin/customer-orders/change-payment-status/1998462)			Dec 23, 2024, 4:16 PM Michael Bishop	$89.50
				Balance Owed	$0.00

Edited from $0

Process Payment (/admin/customer-orders/process-payment/2601241) | Request Refund (/admin/customer-orders/process-refund/2601241)

Notes

Note	By	On
Received an order form (Keycode: A13633448909) with payment. Edited the order amounts to what was paid for.	Michael Bishop	Dec 23, 2024, 4:33 PM
Shipping Label Scanned.	Anthony Duckett	Dec 2, 2024, 4:07 PM
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Dec 2, 2024, 2:18 PM
Order Status Updated to Ready To Print	Rebecca Shoemaker	Dec 2, 2024, 2:01 PM
This order is a reshipment that should have been done for 2024. Called customer service several time and was told that she needed to check with her post office because we sent them. Post office never received the set we sent? Customer very disappointed in our service.	Rebecca Shoemaker	Dec 2, 2024, 2:00 PM
Order Status Updated to On Hold	Rebecca Shoemaker	Dec 2, 2024, 1:58 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2601241) | Cancel Order (/admin/customer-orders/cancel-order/2601241)
Send Receipt (/admin/customer-order-deliveries/send/2601241) | Change Type (/admin/customer-orders/change-type/2601241)

#2569545 (Phone Order) A13615474153 - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 26839006 (/admin/customers/view/26839006)

Ordered By: kiana

Billing Information (/admin/customer-orders/update-billing-address/4436903/2569545)

Contact Person	KIANNA WHITE
Company	MRS WHITE GOLDEN RULE CAFE
Address	808 E JEFFERSON ST PHOENIX, AZ 85034
Phone	602-262-9256 - ext.
Email	
Campaign	2024-03E - BAD
Order Entered By	Jennifer Kidwell
Commission Recipient	Jennifer Kidwell
Entered On	Mar 11, 2024, 4:26 PM

Shipping Information

Shipped To	KIANNA WHITE MRS WHITE GOLDEN RULE CAFE 808 E JEFFERSON ST PHOENIX, AZ 85034
Shipping Method	USPS
Shipped On	Mar 12, 2024, 9:07 AM

Shipping Labels

Mar 11, 2024, 4:47 PM	USPS	Track: 9400111206204939843781 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204939843781)	Cancel View (/a Reprint

Change Shipping (/admin/customer-orders/change-shipping/2569545)
Create New Label (/admin/customer-orders/create-shipping-label/2569545)

Products

Description	Price	Quantity	Subtotal
2024 Complete Set(s) of Fed and State Posters-AZ (/admin/products/view/6335)	$109.50	1	$109.50
Discount (/admin/products/view/322)	-$10.00	1	-$10.00
Tax Percentage (/admin/customer-orders/change-tax/2569545)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$99.50

Edit Products | Add Products

Payment Details

Transactions	Payment Status	Ref #	Account #	Date	Amount Paid
Credit Card	Active (/admin/customer-orders/change-payment-status/1971602)	BA0P7C745BC3	4**********3555	Mar 11, 2024, 4:27 PM Jennifer Kidwell	$99.50
				Balance Owed	$0.00

Process Payment (/admin/customer-orders/process-payment/2569545) | Request Refund (/admin/customer-orders/process-refund/2569545)

Notes

tracking is provided to customers. If it is outside 60 days when they call, they have to contact USPS for tracking. If they never called back, we would not have reason to reship it.

Note	By	On
Customer never received this order, should have been resent. Sending 2025 posters to make customer happy and satisfied.	Rebecca Shoemaker	Dec 2, 2024, 2:01 PM
Invoice has been sent by email to WKIANNA99@YAHOO.COM.	Michael Fawkes	May 15, 2024, 2:38 PM
Invoice has been sent by email to wkianna99@yahoo.com.	Anthony Duckett	Apr 19, 2024, 3:06 PM
Invoice has been sent by email to wkianna99@yahoo.com.	Anthony Duckett	Apr 19, 2024, 3:04 PM
Invoice has been sent by email to wkianna99@yahoo.com.	Limika Carter	Apr 3, 2024, 6:17 PM
Shipping Label Scanned.	James Hosmer	Mar 12, 2024, 9:07 AM
Invoice has been sent by email to wkianna99@yahoo.com.	Jennifer Kidwell	Mar 11, 2024, 4:27 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2569545) | Cancel Order (/admin/customer-orders/cancel-order/2569545)
Send Receipt (/admin/customer-order-deliveries/send/2569545) | Change Type (/admin/customer-orders/change-type/2569545)
Reship (/admin/customer-orders/reship/2569545) | Print Receipt (/admin/customer-orders/invoice/2569545.pdf)

Welcome, Anthony ▾ Labor Law Poster Service

Order #2591127 (Phone Order) No key code - Pending Back Order

Customer ID: 188606438 (/admin/customers/view/188606438)

Ordered By: HEATHER PAPE

Billing Information (/admin/customer-orders/update-billing-address/4452235/2591127)

Contact Person	HEATHER PAPE
Company	ACNR INC
Address	46226 NATIONAL RD ST CLAIRSVILLE, OH 43950
Phone	740-338-3184 - ext.
Email	HEATHERPAPE@ACNRINC.COM
Campaign	No Order Form/Reorder 2025
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Oct 2, 2024, 4:05 PM

Shipping Information

Shipped To	HEATHER PAPE ACNR INC 46226 NATIONAL RD ST CLAIRSVILLE, OH 43950
Shipping Method	UPS Ground

Change Shipping (/admin/customer-orders/change-shipping/2591127)

Products

Description	Price	Quantity	Subtotal
2025 3 Year Plan-OH (/admin/products/view/7139)	$278.50	2	$557.00
2025 3 Year Plan-PA (/admin/products/view/7095)	$278.50	4	$1,114.00
2025 3 Year Plan Digital Poster Set-FL (/admin/products/view/6884)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-IL (/admin/products/view/6888)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-IN (/admin/products/view/6889)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-KY (/admin/products/view/6891)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-NC (/admin/products/view/6899)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-PA (/admin/products/view/6908)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-UT (/admin/products/view/6913)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-WI (/admin/products/view/6916)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-WV (/admin/products/view/6917)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-OH (/admin/products/view/6990)	$60.00	1	$60.00
2025 3 Year Plan Digital Poster Set-MO (/admin/products/view/6991)	$60.00	1	$60.00
Discount (/admin/products/view/322)	-$10.00	188	-$1,880.00
	Tax Percentage 0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$451.00

Order Total ($2331.00 (should be) 80% Discount?)

Edit Products **Add Products**

Payment Details

No payments

Balance Owed $451.00

Process Payment (/admin/customer-orders/process-payment/2591127) **Request Refund (/admin/customer-orders/process-refund/2591127)**

Notes

Note	By	On
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 7, 2024, 2:02 PM
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 7, 2024, 1:49 PM
Order Status Updated to Pending Back Order	Carlos Mendoza	Oct 7, 2024, 1:49 PM
Order Status Updated to On Hold	Carlos Mendoza	Oct 7, 2024, 1:44 PM
Emailed Mike to send digital posters on 10/2/2024	Rebecca Shoemaker	Oct 2, 2024, 4:22 PM
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 2, 2024, 4:17 PM
Invoice has been sent by email to HEATHERPAPE@ACNRINC.COM.	Carlos Mendoza	Oct 2, 2024, 4:05 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2591127) **Cancel Order (/admin/customer-orders/cancel-order/2591127)**

Send Invoice (/admin/customer-order-deliveries/send/2591127) **Change Type (/admin/customer-orders/change-type/2591127)**

Reship (/admin/customer-orders/reship/2591127) **Print Invoice (/admin/customer-orders/invoice/2591127.pdf)**

Back (/) **Order History (/admin/customer-order-history?customer_id=188606438)**

Welcome, Michael ▾ Auto From 3-4yr.

Labor Law Poster Service ▾

Order #2586966 (Auto Order) No key code - Shipped

Customer ID: 188606438 (/admin/customers/view/188606438)

Ordered By:

Billing Information (/admin/customer-orders/update-billing-address/2586966)

Contact Person	TRACI HANEY
Company	ACNR INC
Address	46226 NATIONAL RD ST CLAIRSVILLE, OH 43950
Phone	304-579-5018 - ext.
Email	HEATHERPAPE@ACNRINC.COM
Campaign	2025 3 Year Orders
Order Entered By	Auto Send
Entered On	Jan 2, 2025, 10:04 AM

Shipping Information

Shipped To	HEATHER PAPE ACNR INC 46226 NATIONAL RD ST CLAIRSVILLE, OH 43950
Shipping Method	USPS
Shipped On	Jan 3, 2025, 12:09 PM

Shipping Labels

Jan 2, 2025, 10:38 AM USPS Track: 00040206206538910602 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=0004020620653891060 2)

Change Shipping (/admin/customer-orders/change-shipping/2586966)

Create New Label (/admin/customer-orders/create-shipping-label/2586966)

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-OH (/admin/products/view/7309)	$0.00	1	$0.00
Tax Percentage (/admin/customer-orders/change-tax/2586966)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$0.00

Edit Products | Add Products

Payment Details

No payments

Balance Owed $0.00

Process Payment (/admin/customer-orders/process-payment/2586966) | Request Refund (/admin/customer-orders/process-refund/2586966)

Notes

Note	By	On	
Shipping Label Scanned.	Michael Fawkes	Jan 3, 2025, 12:09 PM	✖
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Jan 2, 2025, 10:38 AM	✖

Add Note

Change Status (/admin/customer-orders/edit-status/2586966) | Cancel Order (/admin/customer-orders/cancel-order/2586966)

Send Receipt (/admin/customer-order-deliveries/send/2586966) | Change Type (/admin/customer-orders/change-type/2586966)

Reship (/admin/customer-orders/reship/2586966) | Print Receipt (/admin/customer-orders/invoice/2586966.pdf)

Back (/) | Order History (/admin/customer-order-history?customer_id=188606438)

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#2603502 (Phone Order) No key code - Shipped

Labor Law Poster Service | Welcome, Michael
Customer ID: 188606438 (/admin/customers/view/188606438)

Ordered By: HEATHER PAPE

(/)

Billing Information (/admin/customer-orders/update-billing-address/4472308/2603502)

Contact Person	HEATHER PAPE
Company	ACNR INC
Address	46226 NATIONAL RD ST CLAIRSVILLE, OH 43950
Phone	304-579-5018 - ext.
Email	HEATHERPAPE@ACNRINC.COM
Campaign	No Order Form/Reorder 2025
Order Entered By	Carlos Mendoza
Commission Recipient	Carlos Mendoza
Entered On	Dec 17, 2024, 3:47 PM

Shipping Information

Shipped To	HEATHER PAPE ACNR INC 46226 NATIONAL RD ST CLAIRSVILLE, OH 43950
Shipping Method	USPS
Shipped On	Dec 18, 2024, 4:06 PM

Shipping Labels

Dec 17, 2024, 4:08 PM USPS Track: 00040206206536380570 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206206536380570) Cancel View (/adm Reprint (/a

Change Shipping (/admin/customer-orders/change-shipping/2603502)
Create New Label (/admin/customer-orders/create-shipping-label/2603502)

* There was already an auto-ship from 3-yr. plan

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-OH (/admin/products/view/7309)	$0.00	1	$0.00
Tax Percentage (/admin/customer-orders/change-tax/2603502)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$0.00

Edit Products | Add Products

Payment Details

No payments

Balance Owed $0.00

Process Payment (/admin/customer-orders/process-payment/2603502) | Request Refund (/admin/customer-orders/process-refund/2603502)

Notes

Note	By	On	
Shipping Label Scanned.	Michael Fawkes	Dec 18, 2024, 4:06 PM	✖
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Dec 17, 2024, 4:08 PM	✖
* heather is returning 2 illinois and 3 kentucky as well as 2 alabama. She did not need these and needs one extra ohio. that is why payment is taken off for the client and their account	Carlos Mendoza	Dec 17, 2024, 3:48 PM	✖

Add Note

Change Status (/admin/customer-orders/edit-status/2603502) | Cancel Order (/admin/customer-orders/cancel-order/2603502)
Send Receipt (/admin/customer-order-deliveries/send/2603502) | Change Type (/admin/customer-orders/change-type/2603502)
Reship (/admin/customer-orders/reship/2603502) | Print Receipt (/admin/customer-orders/invoice/2603502.pdf)
Order History (/admin/customer-order-history?customer_id=188606438)

Back (/)

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#2571877 (Phone Order) A13611865711 - Not Collectible

Labor Law Poster Service | Welcome, Michael
Customer ID: 46527651 (/admin/customers/view/46527651)

Ordered By: STEPHANIE

Billing Information (/admin/customer-orders/update-billing-address/4439644/2571877)

Contact Person	STEPHANIE HARRIS
Company	WYNNTON HILL BAPTIST CHURCH
Address	2620 BUENA VISTA RD COLUMBUS, GA 31906-3920
Phone	706-322-8091 - ext.
Email	
Campaign	2023-09T Existing By Order Size
Order Entered By	Cynthia Wilson
Commission Recipient	Cynthia Wilson
Entered On	May 13, 2024, 11:26 AM

Shipping Information

Shipped To	STEPHANIE HARRIS WYNNTON HILL BAPTIST CHURCH 2620 BUENA VISTA RD COLUMBUS, GA 31906-3920
Shipping Method	USPS
Shipped On	May 13, 2024, 1:40 PM

Shipping Labels

May 13, 2024, 11:47 AM	USPS	Track: 9400111206204144980882 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204144980882)	Can... View Repr...

Create New Label (/admin/customer-orders/create-shipping-label/2571877)

Products

Description	Price	Quantity	Subtotal
2024 Complete Set(s) of Fed and State Posters-GA (/admin/products/view/6562)	$109.50	1	$109.50
Tax Percentage (/admin/customer-orders/change-tax/2571877)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$109.50

Edit Products **Add Products**

Payment Details

No payments

Balance Owed $109.50

Process Payment (/admin/customer-orders/process-payment/2571877) **Request Refund (/admin/customer-orders/process-refund/2571877)**

Notes

Note	By	On
Order Status Updated to Not Collectible	Michael Bishop	Sep 5, 2024, 4:10 PM
Customer stated they never received order and was not paying for the invoice which is why Amber canceled the order. DO NOT contact this customer.	Michael Bishop	Sep 5, 2024, 11:21 AM
LEFT MESSAGE WITH ASSISTANT	Carlos Mendoza	Sep 3, 2024, 1:59 PM
CONTINUE CONTACT VIA MANAGEMENT	Carlos Mendoza	Aug 29, 2024, 3:54 PM
LEFT VM	Carlos Mendoza	Aug 29, 2024, 3:54 PM
Reason For Cancellation: Company returned invoice saying they never received posters.	Amber Blais	Aug 28, 2024, 2:44 PM
Order Canceled.	Amber Blais	Aug 28, 2024, 2:44 PM
LEFT MESSAGE WITH ASSISTANT	Carlos Mendoza	Aug 7, 2024, 11:28 AM
LEFT VM	Carlos Mendoza	Jul 15, 2024, 11:33 AM
NO ANSWER CB	Carlos Mendoza	Jul 8, 2024, 1:53 PM
Your item was delivered in or at the mailbox at 9:34 pm on May 20, 2024 in COLUMBUS, GA 31906.	Carlos Mendoza	Jun 19, 2024, 1:54 PM

(?) Calling on Canceled orders?

Order #2571877 (Phone Order) A13611865711 - Canceled

Customer ID: 46527651 (/admin/customers/view/46527651)

Ordered By: STEPHANIE

Billing Information (/admin/customer-orders/update-billing-address/4439644/2571877)

Contact Person	STEPHANIE HARRIS
Company	WYNNTON HILL BAPTIST CHURCH
Address	2620 BUENA VISTA RD COLUMBUS, GA 31906-3920
Phone	706-322-8091 - ext.
Email	
Campaign	2023-09T Existing By Order Size
Order Entered By	Cynthia Wilson
Commission Recipient	Cynthia Wilson
Entered On	May 13, 2024, 11:26 AM

Shipping Information

Shipped To	STEPHANIE HARRIS WYNNTON HILL BAPTIST CHURCH 2620 BUENA VISTA RD COLUMBUS, GA 31906-3920
Shipping Method	USPS
Shipped On	May 13, 2024, 1:40 PM

Shipping Labels

May 13, 2024, 11:47 AM USPS Track: 9400111206204144980882 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204144980882)

Products

Description	Price	Quantity	Subtotal
2024 Complete Set(s) of Fed and State Posters-GA (/admin/products/view/6562)	$109.50	1	$109.50
Tax Percentage	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$0.00

Payment Details

No payments

Balance Owed	$0.00

Notes

Note	By	On
LEFT MESSAGE WITH ASSISTANT	Carlos Mendoza	Sep 3, 2024, 1:59 PM
CONTINUE CONTACT VIA MANAGEMENT	Carlos Mendoza	Aug 29, 2024, 3:54 PM
LEFT VM	Carlos Mendoza	Aug 29, 2024, 3:54 PM
Reason For Cancellation: Company returned invoice saying they never received posters.	Amber Blais	Aug 28, 2024, 2:44 PM
Order Canceled.	Amber Blais	Aug 28, 2024, 2:44 PM
LEFT MESSAGE WITH ASSISTANT	Carlos Mendoza	Aug 7, 2024, 11:28 AM
LEFT VM	Carlos Mendoza	Jul 15, 2024, 11:33 AM
NO ANSWER CB	Carlos Mendoza	Jul 8, 2024, 1:53 PM
Your item was delivered in or at the mailbox at 9:34 pm on May 20, 2024 in COLUMBUS, GA 31906.	Carlos Mendoza	Jun 19, 2024, 1:54 PM
Shipping Label Scanned.	Cameron Stenzel	May 13, 2024, 1:40 PM

Add Note

Change Status (/admin/customer-orders/edit-status/2571877) | Cancel Order (/admin/customer-orders/cancel-order/2571877)

Send Receipt (/admin/customer-order-deliveries/send/2571877) | Change Type (/admin/customer-orders/change-type/2571877)

Reship (/admin/customer-orders/reship/2571877) | Print Receipt (/admin/customer-orders/invoice/2571877.pdf)

Back (/) | Order History (/admin/customer-order-history?customer_id=46527651)

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#2535815 (Phone Order) A13588757736 - Not Collectible

Labor Law Poster Service | Welcome, Michael
Customer ID: 1007381345 (/admin/customers/view/1007381345)

Ordered By: JOAN HIGGINS

Billing Information (/admin/customer-orders/update-billing-address/4412475/2535815)

Contact Person	JOAN HIGGINS
Company	WYLAND GALLERY KAUAI LLC
Address	5380 HONOIKI RD UNIT 1555 PRINCEVILLE, HI 96722-5109
Phone	808-212-5012 - ext.
Email	
Campaign	2023-09T Existing By Order Size
Order Entered By	Shane Ross
Commission Recipient	Shane Ross
Entered On	Oct 31, 2023, 4:25 PM

Shipping Information

Shipped To	JOAN HIGGINS WYLAND GALLERY KAUAI LLC 5380 HONOIKI RD UNIT 1555 PRINCEVILLE, HI 96722-5109
Shipping Method	USPS
Shipped On	Oct 31, 2023, 4:53 PM

Shipping Labels

Oct 31, 2023, 4:46 PM	USPS	Track: 9400111206204899793942 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=9400111206204899793942)

Cancel | View | Reprint

Create New Label (/admin/customer-orders/create-shipping-label/2535815)

Products

Description	Price	Quantity	Subtotal
2024 3 Year Plan-HI (/admin/products/view/6411)	$278.50	1	$278.50
Tax Percentage (/admin/customer-orders/change-tax/2535815)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$278.50

Edit Products **Add Products**

Payment Details

No payments

Balance Owed $278.50

Process Payment (/admin/customer-orders/process-payment/2535815) **Request Refund (/admin/customer-orders/process-refund/2535815)**

Notes

Note	By	On
Order Status Updated to Not Collectible	Michael Bishop	Sep 6, 2024, 11:32 AM
Reason For Cancellation: Not collectible. DO NOT INVOICE!!!	Michael Bishop	Sep 6, 2024, 11:32 AM
Order Canceled.	Michael Bishop	Sep 6, 2024, 11:32 AM
Received email stating they never ordered, sure they didn't. They said stop bothering them order they were reporting us to BBB. :(Canceling the order and making the Not Collectible.	Michael Bishop	Sep 6, 2024, 11:31 AM
LEFT VM	Carlos Mendoza	Sep 3, 2024, 4:33 PM
Invoice has been sent by email to WYLANDKAUAI@GMAIL.COM.	Carlos Mendoza	Sep 3, 2024, 4:31 PM
LEFT VM	Carlos Mendoza	Jul 30, 2024, 4:53 PM
LEFT VM	Carlos Mendoza	Jul 9, 2024, 4:23 PM
FU AFTER JUNE 23 IF NOT PAID	Carlos Mendoza	Jun 10, 2024, 2:26 PM
EMAIL SENT TO WYLANDKAUAI	Carlos Mendoza	May 24, 2024, 2:06 PM
possible email WYLANDKAUAI@GMAIL.COM	Carlos Mendoza	May 23, 2024, 9:14 AM

//192.168.24.21/RECORDINGS/MP3/20231031-162240_8082125012_shanr_keep-all.mp3	Carlos Mendoza	May 23, 2024, 9:12 AM	✖
listened to recording, joan does authorize, however many redflags popped up during the call. did not want to give us email. second at the end of the call she asked if she was being charged and acted suspicious.	Carlos Mendoza	May 23, 2024, 9:12 AM	✖
briefly spoke with joan, complaint that she claims she never ordered posters. said she can return them. hung up on me. listen to recording and follow up in 30 days if not returned	Carlos Mendoza	May 22, 2024, 4:31 PM	✖
LEFT VM	Carlos Mendoza	May 9, 2024, 4:40 PM	✖
LEFT VM	Carlos Mendoza	Apr 22, 2024, 4:41 PM	✖
MAILBOX FULL	Carlos Mendoza	Apr 18, 2024, 4:29 PM	✖
Shipping Label Scanned.	James Hosmer	Oct 31, 2023, 4:53 PM	✖

Add Note

Change Status (/admin/customer-orders/edit-status/2535815) **Cancel Order (/admin/customer-orders/cancel-order/2535815)**
Send Invoice (/admin/customer-order-deliveries/send/2535815) **Change Type (/admin/customer-orders/change-type/2535815)**
Order History (/admin/customer-order-history?customer_id=1007381345) **Reship (/admin/customer-orders/reship/2535815)**

Back (/)

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Subject: Re: Invoice for Order #2535815

Wyland Gallery Kaua'i <wylandkauai@gmail.com> Tue, Sep 3, 5:00 PM
to noreply

I never ordered this! Stop bothering me. I'm reporting you to the Better Business Bureau!

On Tue, Sep 3, 2024, 10:32 AM <noreply@llpsinc.com> wrote:

> The Invoice for the Order #2535815 is attached to this email.
>
> Pay Your Invoice by Clicking Here
>
> If you have any questions, please contact Customer Service at 877-321-4144.
>
> Thank you,
> LLPS, Inc.

Welcome, Michael Reprinting wrong labels

Order #2580548 (Phone Order) A13627349447 - Shipped

Customer ID: 1664523 (/admin/customers/view/1664523)

Ordered By: JOEY VULAJ

Billing Information (/admin/customer-orders/update-billing-address/4448315/2580548)

Contact Person	JOEY VULAJ
Company	CBRE
Address	200 PARK AVE EAST MEZ NEW YORK, NY 10166
Phone	212-867-0750 - ext.
Email	ECAMUZO@200PARKAVENUE.COM
Campaign	2024-09T2 Existing By Order Amount
Order Entered By	Laura Brock
Commission Recipient	Laura Brock
Entered On	Sep 16, 2024, 3:03 PM

Shipping Information

Shipped To	JOEY VULAJ CBRE - PROPERTY MANAGEMENT OFFICE 200 PARK AVE EAST MEZ NEW YORK, NY 10166
Shipping Method	UPS Ground
Shipped On	Feb 12, 2025, 9:55 AM

Shipping Labels

Feb 12, 2025, 9:15 AM	UPS Ground	Track: 1Z5A282E0398132572 (https://www.ups.com/track?loc=en_US&tracknum=1Z5A282E0398132572)
Jan 21, 2025, 2:19 PM	USPS	Track: 00040206206534651824 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206206534651824)
Nov 25, 2024, 11:51 AM	USPS	Track: 00040206205537378393 (https://tools.usps.com/go/TrackConfirmAction_input?origTrackNum=00040206205537378393)

Change Shipping (/admin/customer-orders/change-shipping/2580548)
Create New Label (/admin/customer-orders/create-shipping-label/2580548)

Products

Description	Price	Quantity	Subtotal
2025 Complete Set(s) of Fed and State Posters-NY (/admin/products/view/7360)	$109.50	1	$109.50
2025 City: New York, NY (/admin/products/view/7040)	$37.50	1	$37.50
Tax Percentage (/admin/customer-orders/change-tax/2580548)	0.00%	Tax Amount	$0.00
		Shipping	$0.00
		Order Total	$147.00

Edit Products **Add Products**

Payment Details

No payments

Balance Owed $147.00

Process Payment (/admin/customer-orders/process-payment/2580548) **Request Refund (/admin/customer-orders/process-refund/2580548)**

Notes

Note	By	On
Shipping Label Scanned.	Rachel Christensen	Feb 12, 2025, 9:55 AM
Advised customer that he does not need to pay until posters are received	Jennifer Kidwell	Feb 12, 2025, 9:28 AM
Customer called back due to getting 90 day past due notice but has not yet received posters. Verified address. Joey also no one spoke to him in January to confirm address? Changed company name and switched to UPS for shipping	Jennifer Kidwell	Feb 12, 2025, 9:27 AM
Invoice has been sent by email to jvulaj@200parkavenue.com.	Jennifer Kidwell	Feb 12, 2025, 9:16 AM
Shipping label was created. Shipping method changed to "Ready to Reship". Order Shipping Information updated. Reason: reship entire order updated address and reshipping with tracking Added by Jennifer Kidwell on February 12, 2025 9:14 am	Jennifer Kidwell	Feb 12, 2025, 9:14 AM

Order Shipping Information updated.	Jennifer Kidwell	Feb 12, 2025, 9:14 AM	✖
Order Shipping Information updated.	Jennifer Kidwell	Feb 12, 2025, 9:08 AM	✖
Shipping Label Scanned.	Gino Fata	Jan 21, 2025, 2:56 PM	✖
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Jan 21, 2025, 2:19 PM	✖
Shipping label was created. Shipping method changed to "Ready to Reship". Order Shipping Information updated. Reason: Reship to updated address. Added by Rebecca Shoemaker on January 21, 2025 2:18 pm	Rebecca Shoemaker	Jan 21, 2025, 2:18 PM	✖
Posters returned "Unable to Forward"	Amber Blais	Jan 21, 2025, 2:13 PM	✖
Order Status Updated to Returned	Amber Blais	Jan 21, 2025, 2:13 PM	✖
Shipping Label Scanned.	Michael Fawkes	Dec 26, 2024, 11:14 AM	✖
Shipping Label Reprinted.	Rebecca Shoemaker	Dec 26, 2024, 10:04 AM	✖
Updated address and reshipping.	Rebecca Shoemaker	Dec 26, 2024, 10:04 AM	✖
Giving to Laura for address verification.	Rebecca Shoemaker	Dec 26, 2024, 8:52 AM	✖
Posters returned "Insufficient Address" Giving to Rebecca	Amber Blais	Dec 23, 2024, 2:19 PM	✖
Order Status Updated to Returned	Amber Blais	Dec 23, 2024, 2:19 PM	✖
Joey called to check on status of posters and to share vendor payment information, gave cs email for him to send over info	Jennifer Kidwell	Dec 4, 2024, 10:57 AM	✖
Shipping Label Scanned.	Jennifer Kidwell	Nov 26, 2024, 3:34 PM	✖
Created USPS label with Package Type: Large Envelope or Flat and Service Type: US-FC	System	Nov 25, 2024, 11:51 AM	✖
Invoice has been sent by email to ECAMUZO@200PARKAVENUE.COM.	Laura Brock	Sep 16, 2024, 3:03 PM	✖

Returned because it the same bad label.

Why reprint wrong label again ?

"Reship" is a function for a new "corrected" label

Add Note

Change Status (/admin/customer-orders/edit-status/2580548) | Cancel Order (/admin/customer-orders/cancel-order/2580548)
Send Invoice (/admin/customer-order-deliveries/send/2580548) | Change Type (/admin/customer-orders/change-type/2580548)
Reship (/admin/customer-orders/reship/2580548) | Print Invoice (/admin/customer-orders/invoice/2580548.pdf)
Back (/) | Order History (/admin/customer-order-history?customer_id=1664523)

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* This was something Rebecca had Jeremy research. He wasted hours looking at this for no gain. Why? Waste of Jeremy's time!

CUSTOMER ID		
ET Shayers	34104067	
Orange-Ulster	[illegible]	Not sure why this was put on dnc, no call associated with the dnc — 2527592
First Step Staffing	1002839777	not sure why this was put on dnc, no call associated with the dnc — Not on DNC
Flexible Fish	1001388544	not sure why this is on dnc, no call associated with the dnc — 2561994
Carisam Samuel Meisel	345929877	not sure why this is on dnc, customer never asked to be put on dnc — 2560527
City of Bridgeport	5748	not sure why this is on dnc, customer never asked to be put on dnc. — 2522703
Secaucus Board of Edu.	583012	not sure why this is on dnc, no call associated with the dnc — 2549884
	933479495	not sure why this was on dnc, duplicates?
	144824690	
	610013724	
	112035555	
	618037063	

Why was this a collection call?

Which isn't cheap!

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(18) IDs that were merged into themselves DNC (All Rebecca)

* Jeremy said that no other person (user) has done this but that it caused a lot of system issues. He spent hours fixing this issue.