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Request #42468

LightSpeed Order# LABORLAWPOSTER - Labor Law Poster Service - 6323 W Saginaw Hwy Ste E

**Joseph Sheets - Labor Law Poster Service**

March 24, 2017 12:01

LightSpeed Service Order# LABORLAWPOSTER

6323 W Saginaw Hwy Ste E
Lansing MI 48917

LNG Business

Your order is entered in our system and assigned to our Service Delivery Team.

You can follow your order status using our support forum:

<http://support.golightspeed.com/hc/en-us/requests>

You may reply to this email with any questions for our Service Delivery Team. You may also login to the forum above to monitor the progress, submit questions and interact with us. All details of your order will be posted there and forwarded to you via email as well.

Thank you for helping make 1-Gig Internet a reality in Michigan. The big Cable and Phone monopolies have been ignoring us for far too long, so we're all in this together to make it happen for ourselves! This is a very important endeavor for our community and we are so grateful for your support.

Thank you for your business!

Regards,

The LightSpeed Service Delivery Team;
Ashley, Edward, Jon, and Jason
Email us anytime: help@golightspeed.com

Customer Service Portal Link:

<http://support.golightspeed.com/hc/en-us/requests>

Joseph Sheets - Labor Law Poster Service submitted this request

Status

OPEN

Priority

Normal

Assigned to

Jeremy Lance

Order Status

Order Accepted

CCs

The following people will also be notified when this request is updated:

Jason Schreiber Jon Irvin

Ashley Markovic Tim Lebel

[Submit a request](#)**Joseph Sheets - Labor Law Poster Service**

April 10, 2017 10:11

Any status updates on this?

**Joseph Sheets - Labor Law Poster Service**

April 12, 2017 11:19

Hi, I'm not sure why I'm not getting a response. Can someone please inform me where we are in the process?

Thanks,
Joey

**Tim Lebel**

April 12, 2017 11:28

Hi Joey-

We're awaiting permits and splicing. The typical interval is ~60 days.

Thanks!

Tim

**Joseph Sheets - Labor Law Poster Service**

May 05, 2017 10:05

Any updates on permitting or scheduling?

Thanks,

Joey

**Ashley Markovic**

May 05, 2017 11:07

Hey Joseph,

We have started construction, and while we do not have a set timeline for finishing, we are hoping for sometime within the next few weeks, assuming we do not run into any unforeseen circumstances. We will update you as we grow closer.

Thank you!

Ashley

LightSpeed Communications

**Joseph Sheets - Labor Law Poster Service**

May 15, 2017 10:16

Hi Ashley,

Can I get another status update? Where are you in the build out? Are all permits secured?

Thanks,

Joey

**Ashley Markovic**

May 15, 2017 10:40

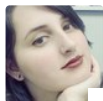
Hey Joseph,

Let me look into this.

Best,

Ashley

LightSpeed Communications

**Ashley Markovic**

May 15, 2017 11:49

Hey Joseph,

We're estimating to install your business in early-mid June. So far everything is on track. :)

Best.

-----,

Ashley

LightSpeed Communications

**Joseph Sheets - Labor Law Poster Service**

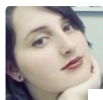
June 08, 2017 15:17

Update?

**Joseph Sheets - Labor Law Poster Service**

June 09, 2017 09:46

Can I please get an update to the status of the install? Do we have a solid date?

Thanks,
Joey**Ashley Markovic**

June 14, 2017 18:08

Hey Joseph,

I'm currently working to see what information I can gather for you and will respond tomorrow.

Thanks!

Ashley

LightSpeed Communications

**Ashley Markovic**

June 15, 2017 19:09

Hey Joseph,

Unfortunately my manager was out today but I will follow up with you soon.

Best,

Ashley

LightSpeed Communications

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